



Tahoe Donner Association Job Description

Job Title: Cross Country Wax Technician
Job Code: 575
Department: Cross Country
Reports to: Cross Country Manager
Class Code: 9180
FLSA Status: Non-exempt
Salary Level: Hourly 2
Pay Range: \$11.00 – \$12.47
File Name: XC Wax Tech.doc
Prepared Date: 8/1/2016

SUMMARY

The Wax technician operates the waxing machine; selects and applies the correct wax for the day; performs minor repairs on skis boots and bindings, and assists customers in the rental shop

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned.

Provide excellent customer service to customers, employees and business partners.

Operates the waxing machine to wax rental and customer skis

Selects and applies the correct wax for the day for customers requesting an ironed on wax application

Collect rental forms from customers and reviews for completeness.

Distributes skis, boots and poles to customer based on information on form and size of person, ability level and what type of equipment they would like (ie. skate vs stride).

Distribute and documents equipment types snowshoes, fat bikes and chariot sleds.

Assist guests with fitting equipment and displaying trail passes.

Collect and process payment from customers. Operate Point of Sale and credit card machines.

Assist checking for trail pass.

Assist with snow removal including shoveling and clearing snow from walkways, stairs and equipment.

Keep inventory and shop in orderly and clean manner.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

EDUCATION and/or EXPERIENCE

Less than high school education; or up to one month related experience or training in rental shop activities; or equivalent combination of education and experience.

CERTIFICATES, LICENSES, REGISTRATIONS

Current Cardiopulmonary Resuscitation (CPR) and First Aid certifications recommended.

LANGUAGE SKILLS

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

MATHEMATICAL SKILLS

Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of American money and weight measurement, volume, and distance.

REASONING ABILITY

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to remain stationary; use hands to finger, handle, or feel; and communicate. The employee frequently is required to move. The employee is occasionally required to sit; reach with hands and arms; ascend, descend or balance; position oneself close to the ground; and taste or smell. The employee must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 25 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is occasionally exposed to moving mechanical parts, fumes or airborne particles, outside weather conditions, and risk of electrical shock. The noise level in the work environment is usually moderate.

By signing below, I acknowledge that I have received and read the above job description.

EMPLOYEE NAME

_____/_____
EMPLOYEE SIGNATURE DATE