



Operations Highlights

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Highlights

- The Tennis Center, the Beach Club, Bikeworks and Golf operations all closed during the month.
- We hosted a record setting Fall Festival event on 10-13. Over 100% increase in participation of the the past events.
- Solid NPS performance for October:
 - Trout Creek – rating of 9.75 on 52 comments
 - Alder Creek Café – rating of 9.4 on 9 comments
 - Trails – rating of 10 on 4 comments
 - Equestrian Center – rating of 10 on 2 comments
 - Total – 9.75 rating for all operations



Housing Update

- The latest total for J1 students is 74 (as of 11-13).
- The first students will be arriving on December 2.
- We have lease agreement either signed or soon to be signed for 8 homes. These 8 homes will provide 57 beds - with the 4 beds in the Chalet home that Tahoe Donner owns, we have a total of 61 beds. We are still looking for 2 additional homes.
- 3 of the homes are unfurnished, so staff will be seeking old furniture and will be purchasing bunk beds and mattresses.