



# New Trash & Recycling Services

TD HOA Board Meeting

April 28, 2018

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Recycling Program Manager



# Commitment to the Environment

- Being sustainability-minded is part of Town ethos
- A healthy environment and our natural resources are some of Truckee's most valuable resources
- Truckee has been a regional community leader, ahead of the status quo
- Climate change, and environmental impacts start at the individual level

“Continue to “Keep Truckee Green,” with a strong emphasis on environmental sustainability initiatives and strategies, renewable energy, recycling, reuse, resource conservation and ecological restoration. ”  
-2018 Town Council Goals



You don't have to do much to do a lot.

# Containerized Benefits

- Prevent up to 3,000,000 million plastic bags from being landfilled over 10 year contract
- Eliminate need to purchase bags
- Reduce recycling contamination, leading to increased diversion

# Summary of Services

Material	Services
Mixed Waste	No changes to weekly pickup NEW: Bulky Pick-up 2x per year, scheduled NEW: Overages 4x per year of up to 96 gallons, scheduled
Recyclables	NEW: 3 year roll-out of recycling containers, every other week; Opt-Out option Blue bags still available weekly NEW: 2 communal drop off locations
Yard Waste	NEW: Up to 3 yard waste containers, every other week Opt-Out Option NO Green Bags Free Drop-off @ ERL for residents or with coupon code NEW: Increased bin rental availability
Food Waste	NEW: Customer-provided yellow bags
Customer Service Portal	NEW online system for billing, customer service, scheduling

# Trash

**NO CHANGES** to current pick-up

## **NEW Bulky Item Pick-up**

- Scheduled by customer 2x/ year
- Ie. Couch, fridges

## **NEW Overage Scheduled Pick-up**

- up to 3 extra cans
- Scheduled by customer 4x/year
- No more can credit averaging

# Recyclables

## OPT-IN to recycling carts for 2020

- Every-other-week week service
- Curbside pick-up

## Blue bags will be accepted

- Inside bear box or next to trash can
- Unlimited collection, free

## 2 new drop-off sites

*Other Options Explored:*

- X 18-gallon tubs
- X Weekly collection

*Wildlife resistant carts available for fee*



# Yard Waste

**Last pick-up of green bags is June 26**

**OPT-IN to Yard Waste Carts**

- Every-other-week, May through October
- Up to 3 containers

**Discounted Dumpster Rental**

- Dropped off at your house for 1 week

**Free Drop-Off at ERL**

- NEW! Free drop off for your hired contractor



# Thank you

Erica Mertens

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SMALL DAILY ACTS.



BIG IMPACT.

You don't have to do much to do a lot.



# It's time to bag your bag.



Starting July, 2018 the Town of Truckee is offering the option of free recycling carts and yard waste carts to all Truckee residents. These new recycling services will:

- **PREVENT** up to 3 million plastic bags from being landfilled over the next 10 years
- **ELIMINATE** the need to purchase blue recycling & green yard waste bags
- **REDUCE** recycling contamination

**YARD WASTE** service changes for all neighborhoods begin **JULY 2018**.

**RECYCLING** service changes will be rolled out on the **FOLLOWING SCHEDULE**:

**FALL 2018**  
Glenshire



**2019**  
Remaining Truckee  
neighborhoods  
*(excluding Tahoe-Donner)*



**2020**  
Tahoe-Donner

**TO LEARN MORE** and opt in to receive your free blue recycling and green yard waste carts, please visit [www.keeptruckeegreen.org](http://www.keeptruckeegreen.org).

# New Service Changes

## LANDFILL

- No change

## RECYCLING

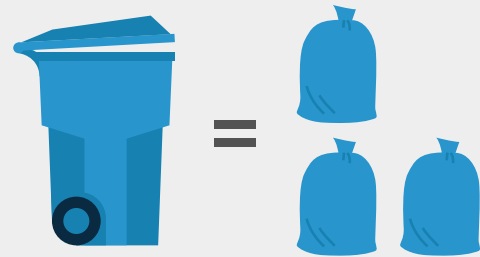
- Opt in to receive a free recycling blue cart at [www.keeptruckeegreen.org](http://www.keeptruckeegreen.org)
- Residents can continue to use blue bags for recycling
- Two recycling drop-off locations in town during busy summer months

## YARD WASTE

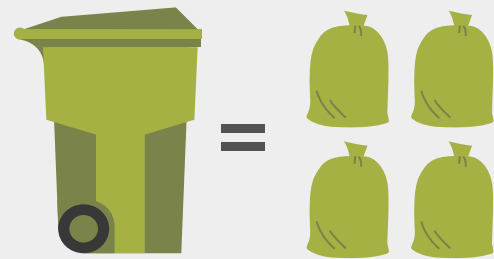
- Opt in to receive up to 3 free yard waste green carts at [www.keeptruckeegreen.org](http://www.keeptruckeegreen.org)
- Green bags will no longer be accepted after June 30, 2018
- Two alternative yard waste disposal options:  
Discounted yard waste dumpster rentals  
- OR -  
Free drop-off services at Eastern Regional Landfill

## How many carts will I need?

### BLUE CART CAPACITY:



### GREEN CART CAPACITY:



**PLEASE NOTE:** Only addresses located within the incorporated Truckee town limits are included in the program. The program does not include Placer County or Nevada County unincorporated areas which may include portions of the following Truckee neighborhoods: Sierra Meadows, Ponderosa Palisades, Donner Lake, Martis Camp, Lahontan, Coyote Run, Schaffer's Mill, Juniper Hills and Hirschdale.

**TO LEARN MORE** and opt in to receive your free blue recycling and green yard waste carts, please visit [www.keeptruckeegreen.org](http://www.keeptruckeegreen.org).

## **Town of Truckee Offering New Opt In Yard Waste and Recycling Services**

Did you know? Every plastic bag you use will stay in the environment for over 100 years.

The new waste and recycling programs will meet the needs of the Town's sustainability goals, and prevent up to three million plastic bags from being landfilled over the next 10 years.

What's in it for you? Use of the new services will eliminate the need for you to purchase blue recycling and green yard waste bags. They will also prevent recycling contamination, and increase the amount of materials that can be recycled. That's something we can all be proud of!

All Truckee residents will begin new yard waste services in 2018. After June 30, 2018, green bags will not be accepted; however, additional yard waste disposal services will be offered including discounted dumpster rental and complimentary drop-off services at Eastern Regional Landfill.

Recycling service changes will be rolled out over time, with Tahoe Donner offered recycling carts in 2020. For your convenience, blue bags will continue to be serviced at all household locations, and two new recycling drop-off locations will be offered to residents in the summer months.

As part of the new waste hauling services contracted by the Town of Truckee, one 64-gallon recycling cart serviced on alternating weeks, and up to three 96-gallon yard waste carts will be provided to residents at no cost. Additional carts will be available for a fee.

To participate, you must opt in and indicate how many yard waste and recycling carts you would like delivered to your property. Learn more and opt in by completing an online form available at [keeptruckeegreen.org](http://keeptruckeegreen.org).

## **RESIDENTIAL FAQs**

### **Why is the Town of Truckee moving to recycling and yard waste carts?**

Every plastic bag that is used will be in the environment for over 100 years. These programs will eliminate the need for recycling and yard waste plastic bags, and bring the Town into compliance with new state regulations related to waste and recycling.

Consistent with our Town's sustainability goals, the new services will:

- Prevent up to three million plastic bags from being landfilled over the next 10 years
- Eliminate the need for Truckee residents to purchase blue recycling and green yard waste bags
- Prevent recycling contamination
- Increase the amount of materials that can be recycled

### **Do I have to use the new carts?**

No. Residents must choose to opt in to receive green and blue carts. Residents can continue to use blue bags for recycling. In addition, there will be two recycling drop-off locations in town during busy summer months. Green bags will not be accepted after June 30, 2018. There will be two alternative yard waste disposal options: yard waste dumpster rentals and drop-off services at the [Eastern Regional Landfill](#).

### **Will it cost more to use these containers?**

All residents will have the same rate increase regardless if they decide to opt in or out of the new services. These rates will cover the cost of the infrastructure required to give the option of new services to all Truckee residents and adhere to new state regulations. The exact rate changes are published in the [Town Council agenda package](#). Opting in to the new services will eliminate the need for Truckee residents to purchase blue recycling bags and green yard waste bags.

### **How many carts can I get, and how do I sign up to receive them?**

To opt in to this program, please complete the form online at [www.keeptruckeegreen.org](http://www.keeptruckeegreen.org) to indicate how many blue recycling and green yard waste carts you would like delivered to your property. As part of the new waste hauling services contracted by the Town of Truckee, one blue recycling, and up to three 96-gallon green yard waste carts will be provided to residents. Additional carts will be available for a fee.

### **Once I opt in, what happens if I change my mind about my cart selection?**

You may change your cart selection at any time by calling Tahoe Truckee Sierra Disposal at 530-583-7800. Please note that residents who make a cart selection within one month of the scheduled delivery date for their neighborhood may receive their cart(s) after their neighbors do. If a resident receives a cart and later decides not to use it, they can call TTSD to arrange for free cart return.

### **I've tried to opt in to receive a blue/green cart. Why isn't my address appearing in the online form?**

Only addresses located within the incorporated Truckee town limits are included in the program. The program does not include Placer County or Nevada County unincorporated areas which may include portions of the following neighborhoods: Sierra Meadows, Ponderosa Palisades, Donner Lake, Martis Camp, Lahontan, Coyote Run, Schaffer's Mill, Juniper Hills and Hirschdale.

### **Why are we sorting when the processing facility does it for us anyway?**

Business and homeowners are encouraged to sort because recyclables stay cleaner and are more likely to be recycled rather than relying entirely on the processing facility to separate them out.

### **When will these changes impact me?**

All Truckee residents will be moving to the new yard waste services in 2018. Truckee residents will receive a service notification in the spring that will allow them to opt out of the green cart program or elect to receive up to three 96-gallon green carts. After June 30, 2018, green bags will not be accepted.

Recycling service changes are rolling out in three phases. Residents of the Glenshire neighborhood will receive recyclables containers in September 2018 to begin use October 1, 2018. Remaining Truckee neighborhoods excluding Tahoe-Donner will start using blue carts in 2019. Tahoe-Donner residents will begin using recyclables carts in 2020.

### **Will these new containers fit in my bear box?**

The new containers will not fit in standard sized bear boxes. If storage and placement are issues at your residence, the opt-out option may be best for you. There are large bear boxes that would fit the new recyclables carts. Residents exploring this option should note that the recycling carts would still have to be placed curbside on pick-up days.

### **Did the Town consider recycling containers that fit inside of bear boxes?**

Yes, the Town did consider this option. Unfortunately, the cost of servicing recycling bins stored in bear boxes would have significantly increased service rates.

### **Can I keep my containers next to my bear box?**

The Town of Truckee does not regulate where you store your containers on your property as long as they are out of Town right-of-way. Some homeowners' associations, however, do have rules about the locations of waste containers. If you have a neighborhood homeowners' association, please check with them regarding storage requirements.

### **Are wildlife-proof carts an option for residential customers?**

Yes. Residents can choose to pay an additional fee for wildlife resistant containers. To request a wildlife resistant container, please call Tahoe Truckee Sierra Disposal at 530-583-7800.

### **Will communal drop-off locations be available for yard waste and recyclables?**

Yard waste can be dropped off at the Eastern Regional Landfill either by the homeowner or by a contractor or friend on behalf of the homeowner. There will be two new locations for recycling drop-off during the summer months. The sites of those locations have not yet been finalized.

### **How else can I dispose of yard waste without green bags or carts?**

Residents have the option to rent six-yard dumpsters at a discounted rate. These dumpsters allow residents to remove waste efficiently. Dumpsters must be reserved in advance. Tahoe Truckee Sierra Disposal will drop off a dumpster at your house and pick it up after one week. This program has been so successful bins have been selling out. The new contract will increase the number of dumpsters available to residents to make this option more accessible.

Residents may also drop off up to six yards of yard waste for free at the Eastern Regional Landfill. The new service changes will also allow a contractor or friend to drop off yard waste for free on your behalf by providing a unique customer code. Codes will be provided on the new online customer service system.

### **Where can I learn more?**

[Click here](#) to view recent press releases, the Staff Report or presentation from the July 25, 2017 Town Council Meeting, or the Staff Report from the December 12, 2017 Town Council Meeting.

If you have additional questions about the new waste and recycling programs, please call (530) 583-7800 Monday through Friday between 8:30 a.m. and 4:30 p.m.