



Department Highlights

Annie Rosenfeld,

Director of Risk Management & Real Property- May 2018





Covenants Highlights

- Covenants Enforcement:
 - 7-days a week
 - Monday – Thursday 8:00 a.m.– 5:00 p.m.
 - Friday – Sunday 11:00 a.m. – 8:00 p.m.
 - 8-11 p.m. on-call coverage Friday-Sunday and holidays starting November 3
 - Simply call Covenants Complaint phone: 530-414-8166
 - Special Holiday Period After-Hours Coverage : December 22 thru January 7mr



Covenants Highlights- April 2018

Complaint Category	2017	2018
Garbage Spill	56	12
Storage	42	4
Noxious Activity	32	11
Non-Covenants	30	4
Forestry	20	2
Parking	15	7
Lighting	20	18
Storage Misc.	12	
Comment/Concern/Opinion	6	15
Dilapidated Vehicle	3	
Business Activities	3	
No Permit ASO	3	
Garbage Misc.	2	
Private Property Machinery	2	
Common Area	2	
Inoperable Vehicle	1	
Camping	1	
Animal Control	1	2
Fire Safety	0	2
Vehicle/Commercial	0	2
Lighting Misc.	0	1
Grand Total	251	80
TOTAL VIOATIONS	188	27
Complaint Source	2017	2018
Staff	105	12
OneStop	82	36
Email	39	13
In Person at ASO	11	5
Telephone	11	12
Forestry	3	2
Grand Total	251	80

Month	Complaint Category by Month	Total
April	Comment/Concern/Opinion	7
	Garbage Spill	1
	Noxious Activity(1-Loud Party-May Hearing)	2
	Parking	2
	Animal Control	1
	Lighting	1
	Storage	1
April Total	(Actual Violations: 5)	15

*No after-hours calls received January 8 through March 31. Total of 4 after-hours calls received since November 2017 launch.





TD Community Emergency Preparedness and Action Plan Development

- Tahoe Donner Association has Operational Emergency Readiness Plan last updated in 2012
- TD Board of Directors priority to have a community emergency preparedness and action plan
 - Established General Manager Goal : Assist in development of a more robust community emergency plan that is closely integrated with local emergency officials
- Town of Truckee Emergency Plan Update
 - Created new position at Town of Truckee: Emergency Operations Manager; retired Truckee Police Sargent Robert Womack hired to position with start date of February 19, 2018.
 - Town staff to establish timeline for Town plan update, funding, education; with estimated completion of 12-18 months
 - Town to emphasize current Town EP is functioning and further communicate preparedness and evacuation plans while update kicks off



TD Community Emergency Preparedness and Action Plan Development

- Development Timeline
 - February thru March 2018 review, research
 - April thru May develop draft TD EPAP outline
 - Vetting to include experienced emergency operations specialists and other interested homeowners
 - May develop draft TD EPAP content and any needed graphics
 - Set up stakeholder group for vetting : to include experienced emergency operations specialists and other interested homeowners
 - Present to Board of Directors at June board meeting
 - Launch TD EPAP to membership in June/July
- Launch & Member Engagement
 - Publication of TD Community Emergency Preparedness and Action Plan
 - Communications: TDNews, eblasts, website, NextDoor, word of mouth, banners
 - Get Ready, Set, Go! CalFire campaign participation in Communications tools
 - Presentations: to be offered 2x each
 - Insurance and Funding: You Cannot Afford to Miss this Presentation
 - March 28 @ TD The Lodge
 - May 24 @ Truckee Airport
 - Summer @ TD TBD
 - Defensible Space for Your Home
 - May 18 @ TD ACAC
 - Tentative July 13 @ TD TBD
 - Preparing for the Worst Case Scenario
 - Tentative