



Job Title: Snowplay Patroller I
Job Code: 619
Department: Snowplay
Reports To: Recreation Supervisor
Class Code: 9184
FLSA Status: Non-exempt
Salary Level: Hourly 11
Pay Range: \$13.56 - \$18.13 per hour
File Name: Snowplay Patrol I.docx
Prepared Date: 1/27/16, Updated 9/2018

SUMMARY

The Snowplay Patroller I shall be responsible for the overall safety of the Snowplay area including aiding and assisting the Snowplay guests and providing first aid and emergency transportation to injured patrons from the snowplay area, parking lot, or immediate vicinity to a safe location. The Snow Patroller I will educate the guests and employees about sled and tube safety awareness and control, maintain proper safety equipment and signage at the Snowplay area, sled and tube run maintenance and ongoing assessment and adjustments, Snowplay area safety fencing maintenance and ongoing assessment and facilitate the correction of safety problems.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide excellent customer service to customers, employees, and business partners.
- Maintain current knowledge, implement and enforce Association policies, procedures, rules and regulations.
- Maintain current CPR and EMT or OEC Certification.
- Participate and evaluate the Snowplay area emergency procedures related to, but not limited to: tube run manual grooming and maintenance, evacuations, snow play safety protocols and snowplay operations, emergency action plans, etc.
- Inspect and mark or remove hazards in the Snowplay area and parking lot and all premises of the resort in accordance with safety policy and procedures.
- Assist with snow removal.
- Evaluate and implement safety programs for employees and Snowplay guests designed to reduce work-related accidents and liability exposure.
- Complete reports and other paperwork related to incidents and injuries for all guests and employees of the resort. Participate in accident investigations for the Snowplay area.
- Participate and be proficient in all phases of the Association's emergency action plan and facilitate the safe and orderly evacuation of Snowplay and surrounding area as necessary.
- Monitor the Snowplay area for safety hazards or incidents. Develop and maintain a positive, professional, and balanced rapport with all employees, management, and guests of the Association.
- Maintain physical fitness in order to handle emergency response, rescue equipment, manual grooming, lifting, pulling and pushing of equipment, snow, patrons, etc. Maintain alert and positive behavior while handling stressful situations.
- Maintain an understanding of the Snowplay Area Emergency Action Plan and assist in the evacuation, if necessary.
- Check tickets of customers to ensure fees were paid to use the area.
- Perform opening and closing procedures which include but are not limited to: shoveling snow, raking snow, posting/removing signs, emptying trash cans, maintaining clean port-a-potties, and placing /taking down netting.
- Host and execute snowplay events in an outgoing and enthusiastic manner.
- Sell tickets and enforce access policy.
- Sell and maintain retail inventory.
- Distribute and collect sleds for customers.
- Promote a fun and welcoming atmosphere while maintaining safe sledding and snowplay practices among staff and customers.
- Other duties may be assigned.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

EDUCATION and/or EXPERIENCE

One-year certificate from college or technical school; or six months related experience and/or training as a ski patroller, or equivalent combination of education and experience.

CERTIFICATES, LICENSES, REGISTRATIONS

Possession of valid Class C Driver License with a driving record meeting the minimum standards required by the Association insurance carrier. Current Outdoor Emergency Care (OEC) certification and/or Emergency Medical Technician (EMT) 1 certification or greater. Current Cardiopulmonary Resuscitation (CPR) certification.

LANGUAGE SKILLS

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

MATHEMATICAL SKILLS

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; and communicate. The employee frequently is required to climb or balance and stoop, kneel, crouch, or crawl. The employee is occasionally required to sit and taste or smell. The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.