

# Tahoe Donner Board of Directors' Dashboard



November 17, 2018

Process

Facts

Feelings

Creativity

Benefits

Cautions

## Vision & Mission

**VISION** Tahoe Donner is a vibrant and desirable mountain community, providing attractive and well-maintained facilities, events, programs, and leading customer service to its members, guests, and public, all while maintaining accessible and healthy natural surroundings.

**MISSION** Tahoe Donner Association is a recreational-oriented mountain residential community, whose mutual benefit association of 6,500 owners provides for the standards, regular operation and long term maintenance of programs, facilities and open space. Through continuous improvement, customer service, and fiscal accountability, the association maintains leading standards of natural resource stewardship, facilities, programs and services to benefit the owners/members. Organizational effectiveness and innovation within the association is sustained by maintaining a highly professional board of directors, staff, and homeowner committee volunteers, while also engaging the local community in an effective and collaborative relationship.

## Standards

- 6,473 Member Property Owners
- ~25,000 Members
- 84% Second Homeowners
- Established 1971
- 90% Built-out
- Self Owned and Managed
- \$26.9 Million Budget for 2019
- \$64 Million in Total Assets
- 7,300 Acres
- 26 Buildings
- 68 Miles of Paved Public Roads
- 60+ Miles of Trails
- \$3.8 Billion Estimated Tahoe Donner Community Real Estate Value

| Covenant  | Complaints | Violations |
|-----------|------------|------------|
| January   | 23         | 10         |
| February  | 15         | 12         |
| March     | 27         | 10         |
| April     | 15         | 5          |
| May       | 15         | 8          |
| June      | 39         | 25         |
| July      | 69         | 41         |
| August    | 53         | 31         |
| September | 78         | 58         |
| October   | 44         | 34         |
| YTD       | 378        | 234        |

## Emerging Topics

- Committee Guideline Principles, Committee Membership Terms & Goals
- Updated Board of Director Code of Conduct (TBD)
- Association Governing Document Update - Membership Vote (Tentative - Fall 2019)
- Short Term Rental Registration Open – January 1, 2019
- Amenity Access Policy Update (TBD)
- Table Safe Launch at the Lodge Restaurant & Pub (Tablesides Payment) – November 2018
- Snowbird Chairlift Ribbon Cutting – December 7, 2018 (Opening Day)
- Summer Operations Survey – Results
- Association Volunteer Opportunities
- Tahoe Donner Winter Job Opportunities:  
<http://www.tahoedonner.com/careers/>

## Organization Governance

- IRS 501c4 Social Welfare Organization
- California Nonprofit Mutual Benefit Corporation
  - California Corporations Code
- California Common Interested Development
  - California Davis Stirling Act
- Tahoe Donner Covenants & Restrictions & Bylaws
- Tahoe Donner Bylaws
- Architectural Standards Rules | Operating Rules | Board Policies & Resolutions

## Strategic Plan Goals

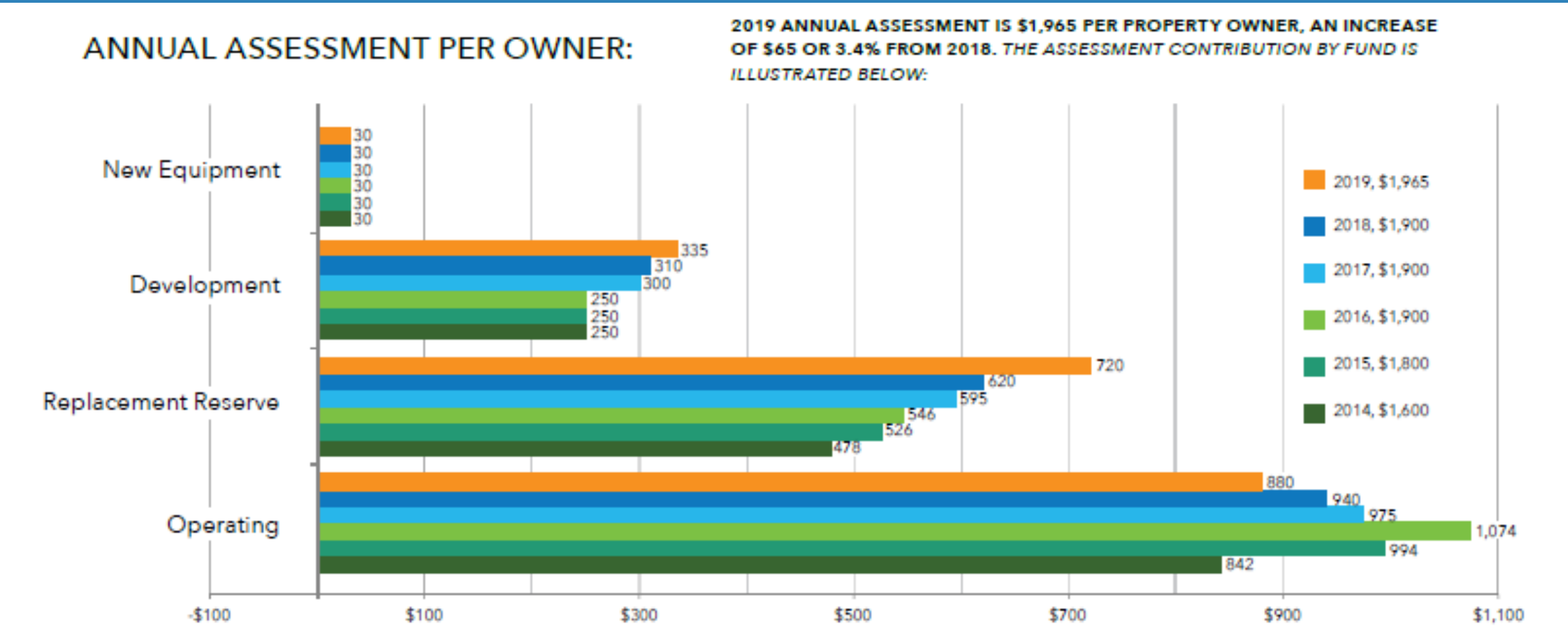
- Execute the board-approved Capital Plan on time and within budget. The Capital Plan is composed of the board approved Trails Masterplan, Land Management Plan, Association Masterplan (priority list of future year reinvestment projects in our amenities from the Development Fund) and Replacement Reserve Study (plan to replace major components of the association according to each component useful life).
- Balance operating revenue and expenses with the need to provide a consistent and appropriate level of defined services for members, member guests, and where appropriate the public. All amenity operations are expected to eventually break even on a Net Operating Result (NOR) basis with members paying for services they choose to utilize.
- Execute effective approaches to maintaining the association's architectural and covenant standards.
- Establish a proactive approach to maintaining the health of our natural resources.
- Maintain an effective approach to membership communications and marketing utilizing modern and measurable platforms.
- Work in partnership with the Town of Truckee and Special Districts to maximize the return on Homeowner tax dollars.

## Capital Projects

### Active Projects:

- Downhill Ski Resort Snowbird Chairlift Replacement - Complete
- Alder Creek Adventure Center – Cleanup & Abatement Order Rescission Review - Underway
- Trout Creek Recreation Center Remodel & Expansion – Contract Awarded, Construction start January 2019
- Golf Course Remodel Planning – Initial Biological Study Completed, Golf Course Architect for review and scope of work development
- Trails & Open Space – Ongoing Trails & Open Space Task Force Meetings as part of the General Plan Committee
- Pool Resurface Phase II & Safety Improvements – Complete
- New Monthly Board Capital Projects Update during Key Performance Indicator Report

## 2019 Annual Assessment



## Short-Term Rental | New Rules | Board Vacancy

### Short-Term Rentals Rules | [TAHOEDONNER.COM/STR](http://TAHOEDONNER.COM/STR)

To preserve and protect the quiet residential nature of the Tahoe Donner community and address issues related to short-term rentals including over-crowding of homes and parking, the board of directors has approved new Short-Term Rental (STR) rules for all Tahoe Donner homeowners who short-term rent their property. The resolution and rules were passed on October 27, 2018 with an effective date of January 1, 2019.

### Board Vacancy | <http://www.tahoedonner.com/members/governance/board-elections-1/2018-board-vacancy/>

The board is accepting applications to fill the current board vacancy. The term of position is December 15, 2018 through June 23, 2019. All members in good standing are encouraged to submit an application. •Applications due: December 10 at 4PM •Candidates information posted online: December 11 •Member comment and discussion: December 15 at the regularly scheduled board meeting •Possible board decision: December 15 board meeting

## Temporary Emergency Fire Safety Rules (Expires Dec 9, 2018 or sooner...)

# FIRE BAN IN EFFECT FOR ALL TAHOE DONNER

NO WOOD OR CHARCOAL FIRES. FINES START AT \$2,000

[LEARN MORE](#)

### NO OUTDOOR WOOD or CHARCOAL FIRES

- Immediate ban on ALL outdoor wood and charcoal fires, until further notice. Effective immediately, until further notice, outdoor grilling is restricted to gas grills only with 15 feet vertical clearance and horizontal clearance to defensible space standards.
- 1st violation wood fire in a commercially manufactured burning device \$2,000 minimum fine to \$5,000 maximum fine, to the property owner(s) on title.
- 1st violation wood fire in a non-commercially manufactured burning device, such as a fire ring, camp fire, any fire that is in contact with the ground \$2,500 minimum fine to \$5,000 maximum fine, to the property owner(s) on title.
- 2nd offense in a calendar year (while burn ban is in effect) from the 1st violation, fine doubles to \$4,000-\$5,000 to the property owner(s) on title plus suspension of amenity privileges for a minimum of 30 days.
- 3rd and all subsequent violations, fine will be \$5,000 per occurrence plus suspension of amenity privileges for a minimum of 30 days.
- Fire Season is generally deemed over when there is 2-3" of snow accumulation or consistent soaking rain for multiple days. CALFIRE established the dooryard burn restrictions on June 11, 2018 against debris burning which remains in effect. Fire Season is technically not over until CALFIRE lifts the dooryard burn restrictions.
- Truckee Fire Protection District has lifted the campfire ban in the Town of Truckee, however, is retaining the dooryard debris burning restrictions in compliance with the CALFIRE dooryard debris burn restrictions.
- Tahoe Donner Forestry Department will be scheduling over 700 defensible space slash piles for burning once conditions permit in order to affordable reduce dangerous forest fuel.