

# Tahoe Donner Board of Directors' Dashboard



January 17, 2019

Process

Facts

Feelings

Creativity

Benefits

Cautions

## Vision & Mission

**VISION** Tahoe Donner is a vibrant and desirable mountain community, providing attractive and well-maintained facilities, events, programs, and leading customer service to its members, guests, and public, all while maintaining accessible and healthy natural surroundings.

**MISSION** Tahoe Donner Association is a recreational-oriented mountain residential community, whose mutual benefit association of 6,500 owners provides for the standards, regular operation and long term maintenance of programs, facilities and open space. Through continuous improvement, customer service, and fiscal accountability, the association maintains leading standards of natural resource stewardship, facilities, programs and services to benefit the owners/members. Organizational effectiveness and innovation within the association is sustained by maintaining a highly professional board of directors, staff, and homeowner committee volunteers, while also engaging the local community in an effective and collaborative relationship.

## Standards



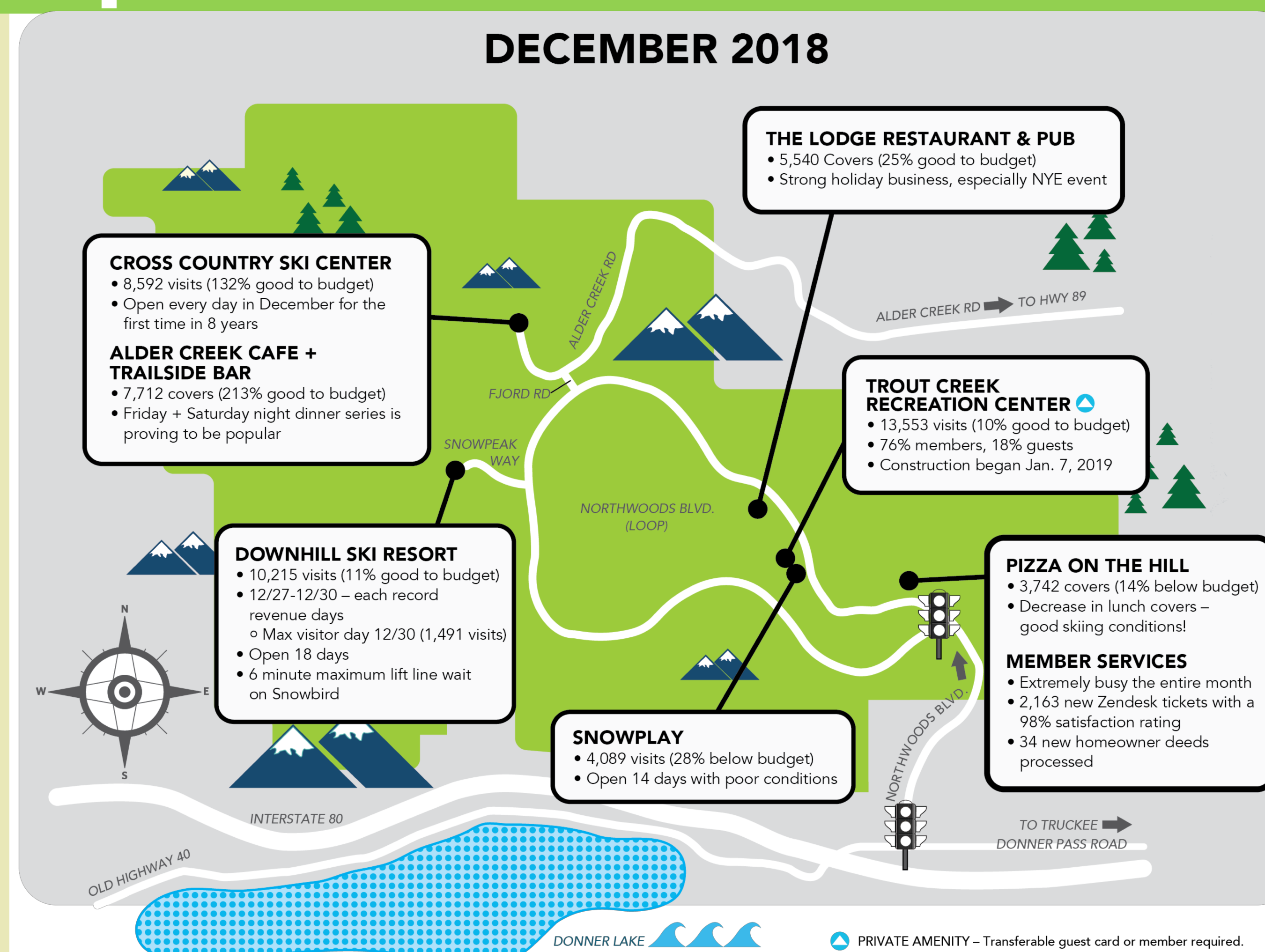
## Emerging & Ongoing Topics

- Annual Member Survey 2019
- 45-Day Notice – ASO/Covenants Rule Change
- Defensible Space Program Review
- Trout Creek Remodel
- Association Governing Document Update - Membership Vote (Fall 2019)
- Short Term Rental Registration Open – January 1, 2019
- Winter Emergency Preparedness Plan & Transportation Infrastructure
- 2019 Board of Director Election
- Committee Goal & Charter Updates 2019
- Winter Peak Period Pricing Analysis (Spring 2019)

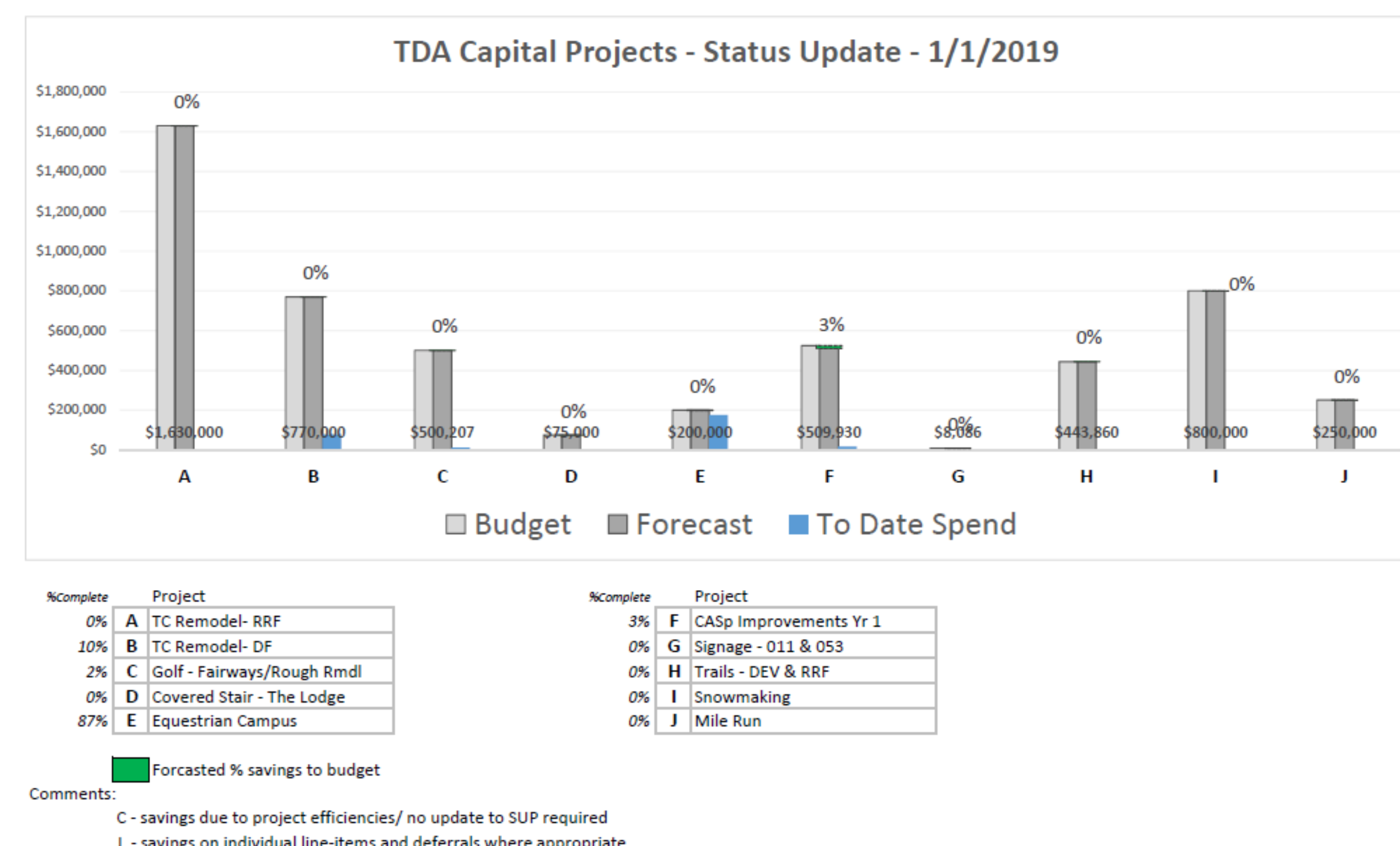
## Trout Creek Recreation Center 12/2018 Visitation

	UL	IP	Visits	Mix
Member RecFee Scans	1,503	2,894	8,661	64%
Member Daily Access	257	338	718	5%
Guest Accompanied	426	689	1,043	8%
Guest on Guest Card	379	462	1,321	10%
Member Fitness Scan	135	155	781	6%
Guest Fitness Scan*	3	3	26	0%
Member Fitness Daily	91	109	165	1%
Guest Fitness Daily*	48	57	89	1%
Childcare Childcare			16	0%
Massage Massage			69	1%
Employee Seasonal			280	2%
Employee FTYR			384	3%
<b>TOTAL</b>			<b>13,553</b>	<b>100%</b>

## Operations



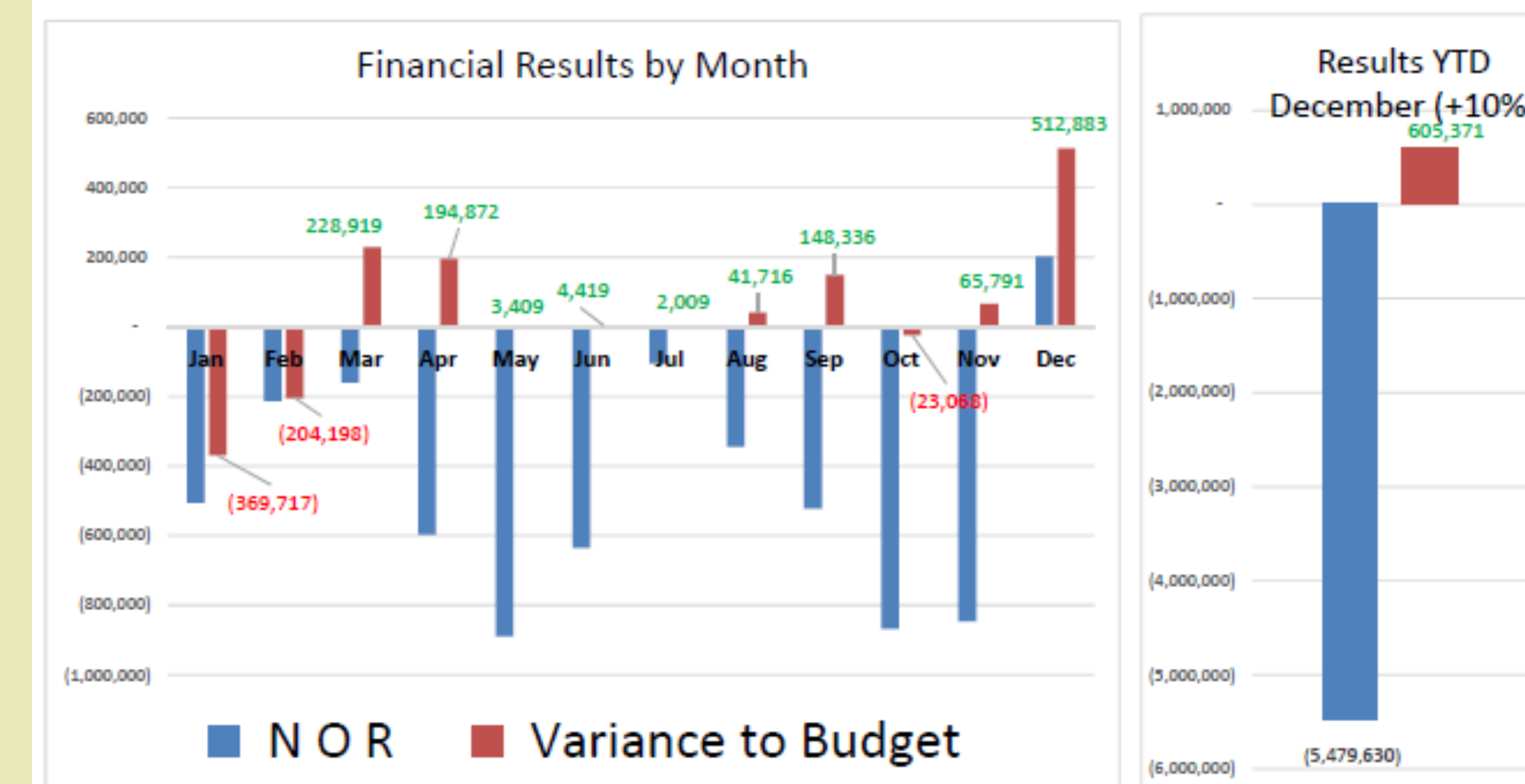
## Capital Projects



## December 2018 & Annual Assessment

Annual Assessment as of 1/16/201x

	2019	2018	2017
Paid	2,773	2,740	2,659
Unpaid	3,700	3,733	3,814
Invoiced	6,473	6,473	6,473
	57%	58%	59%
	43%	42%	41%



## Special Districts | Community

- Public Agency
  - California – Minimum Wage Increase 2018 & New Legislation AB2912
  - Nevada County – TDA Property Tax Audit 2014-2017
    - 4yr Audit - \$10,245 tax bill (paid in 2018)
    - Equates to \$2561 / yr avg. on over \$16m in tax basis assets
    - Accrual estimate total over the 4yrs total was \$10,000
    - Net impact \$245 on 2018
- Town of Truckee
  - General Plan Update & Donner Pass Road Improvements / Roundabout
- Truckee Donner Public Utility District
  - New fire-safety regulations, adopted by the California Public Utilities Commission (CPUC)
- Truckee Fire Protection District
  - New ordinance; defensible space inspections
- Local Community
  - Tahoe Truckee Community Foundation – Mountain Housing Council – STR White Paper
  - Truckee Donner Chamber of Commerce – Business Speaks Initiative underway: Regional Season Job Sharing Initiative Survey (TDA Participating)