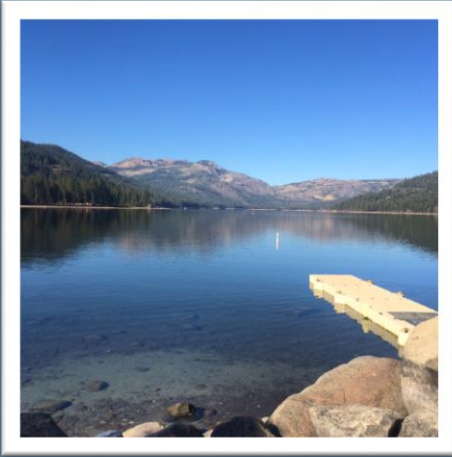




# Director of Risk Management and Real Property Highlights

BOARD OF DIRECTORS MEETING

SEPTEMBER 23, 2017



Department Oversight

Architectural Standards

Covenants

Risk Management Forestry

Trails

Golf Maintenance



**Member Engagement:  
Eblasts & social media**

- Chipping info with a link to Chipping and OneStop: Aug 8, 14, 21, 28
- Response within 24-48 to posts

Homeowner Services

- Chipping
  - To date, 3042 properties chipped with over 880 tons of green waste generated
  - **1075 properties chipped in August with 330 tons of green waste generated**
  - 2016 Season– 1376 properties with 436.5 tons of green waste generated
  - Swept through all streets and now completing 2<sup>nd</sup> sweep
- Defensible Space Inspections for Units 6, and 7
  - 733 properties inspected in fall 2016
  - 639 needed some form of work to be compliant
  - As of Aug 31, 379 of those properties were compliant
  - Re-inspections began July 3
- Forest Health (Storm Damage relate) inspections
  - 336 inspections and notifications sent
  - 162 of these properties have completed their work
- Tree permits and advice
  - 1253+ advice site visits and permits



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## COVENANTS

### Covenants Enforcement Staffing

Reorganization of existing resources to achieve:

1. Soft implementation of 7-day week coverage started Friday, September 8
2. Advertising 7-day week starting Monday, September 25

### Communication Plan

Development and creation of Rental Information Packet

- Targeting education of members and short-term and long-term rentals
- Timeline for roll-out:
  - Weekly information blasts hitting on one covenants rule
- October TDNews:
  - Initial short piece on owners sharing information with guests and renters
- November:
  - TDNews special on Rental Information packet
  - Rental Information packet distribution