



Risk Management & Real Property Highlights

Annie Rosenfeld, Director of Risk Management & Real Property





Highlights

- Covenants Enforcement:
 - 7-days a week
 - Monday – Thursday 8:00 a.m.– 5:00 p.m.
 - Friday – Sunday 11:00 a.m. – 8:00 p.m.
 - 8-11 p.m. on-call coverage Friday-Sunday and holidays starting November 3
 - Simply call Covenants Complaint phone: 530-414-8166
- Risk Management:
 - Workers Compensation
 - Annual Departments Safety Meeting Audit – 100 % score
 - Total sub-departments count -42
 - Experience Modification rating – decreased from 1.24 to .89;
 - a 28% decrease over last year’s rating which significantly improved renewal; \$172,530 or 25% less than prior year.