

Tahoe Donner Board of Directors' Dashboard



May 26, 2018

Process

Facts

Feelings

Creativity

Benefits

Cautions

Vision & Mission

- VISION** Tahoe Donner is a vibrant and desirable mountain community, providing attractive and well-maintained facilities, events, programs, and leading customer service to its members, guests, and public, all while maintaining accessible and healthy natural surroundings.
- MISSION** Tahoe Donner Association is a recreational-oriented mountain residential community, whose mutual benefit association of 6,500 owners provides for the standards, regular operation and long term maintenance of programs, facilities and open space. Through continuous improvement, customer service, and fiscal accountability, the association maintains leading standards of natural resource stewardship, facilities, programs and services to benefit the owners/members. Organizational effectiveness and innovation within the association is sustained by maintaining a highly professional board of directors, staff, and homeowner committee volunteers, while also engaging the local community in an effective and collaborative relationship.

Special Districts | Community

- Public
 - National – 21.3% of the U.S. Population live in a common interested development
 - California – 45,400 Common Interested Developments in California
 - Nevada County – Alison Lehman, currently Nevada County's Assistant County Executive Officer, named as Rick Haffey's successor for County Executive Officer of Nevada County.
 - Town of Truckee – New solid waste program – Green Bags Discontinued July 1, 2018
 - Truckee Donner Public Utility District - TD powerline tree trimming underway (~\$400,000)
 - Tahoe Truckee Unified School District – TTUSD was named a 2018 U.S. Department of Education Green Ribbon School District Sustainability Awardee
 - Tahoe Forest Hospital District - Tahoe Forest Hospital Receives the 2018 Women's Choice Award® as One of America's Best Hospitals for Obstetrics
 - Truckee Tahoe Airport District – New TTAD Board and Management Goals 2018 approved May 3, 2018
 - Truckee Fire Protection District - The Fire District will rebate \$150 on vegetation work done by a licensed defensible space contractor this summer, 2018.
- Community
 - Tahoe Truckee Community Foundation – Mountain Housing Council Leadership
 - Truckee Donner Chamber of Commerce – Business Speaks Initiative Phase II
 - Truckee Donner Land Trust – *Crabtree Canyon Trailhead Parking and Walking Bridge Review*

Emerging Topics

- Emergency Preparedness Plan – Tahoe Donner & Town of Truckee
- Annual Tahoe Donner Director Election (1 Seat Open: 4 Candidates)
- Membership Engagement Committee Formation – First meeting May 25, 2018, 2pm Northwoods Clubhouse
- Develop Board Policy on Peaceful Assembly and Common Area Use resulting from Civil Code §4515 update 1/1/2018.
- Develop Board Policy on Donations
- Work with Engagement Committee to review City of Hermosa Beach community engagement and dialogue tools
- Review process to publish (online with board meeting agenda material) member comments submitted electronically ahead of board meetings for further transparency
- Likemoji – Customer Feedback Tool - Launch at Tahoe Donner
- Tahoe Donner Trails Stewardship Program for 2018
- Tahoe Donner Rules Review for Dogs on/off leash
- Election Committee voter turnout validation mid-election cycle with Accountancy Firm
- Updated Discussion of Finance Committee Goals
- Review / Update Club Potluck & Discount Policy

Loss Prevention | Standards

Covenant	Complaints	Violations	Covenant	Complaints	Violations
September	38	26	January	23	8
October	14	9	February	15	6
November	33	21	March	27	8
December	20	13	April	15	5
2017	251	188	2018 YTD	80	27

Board Goals | 2017 - 2018

- Financial:** 2018 Budget | Comprehensive Financial Reviews | Dashboard
 - HR / Employee Related:** Board – Senior Team Interaction | Independent Operations | Employee Survey | Tracking Turnover
 - Projects:** Community Standards | Governing Documents Update
 - Communication / Member Input:** Member Engagement | Surveys | Transparency
 - Public Safety:** Emergency Preparedness Plan | Public Safety
- 2018 Election Candidates



CAROL HICKS

[MORE INFO](#)



ROB McCRAY

[MORE INFO](#)



DON KOENES

[MORE INFO](#)



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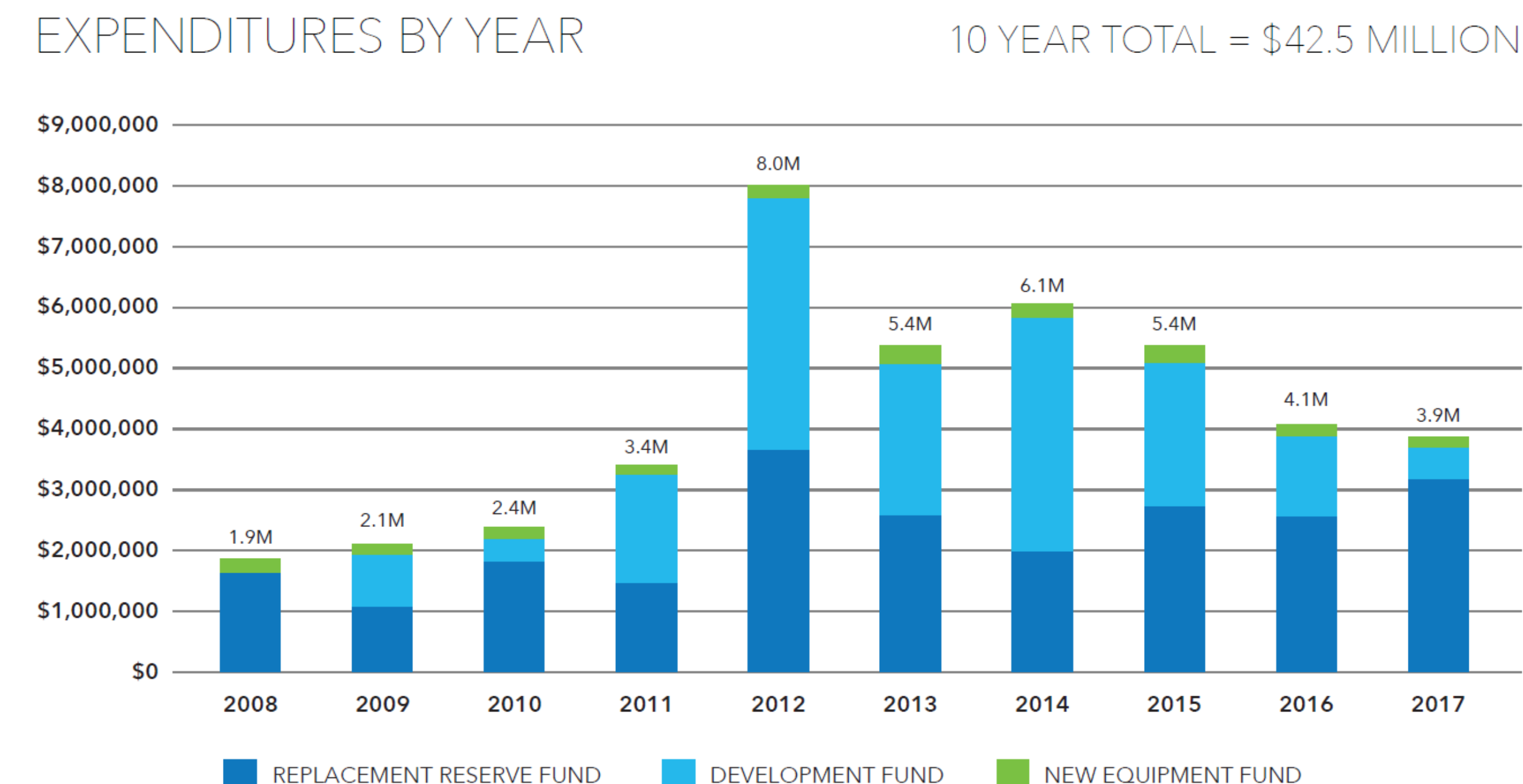
Stages of the Capital Projects Process



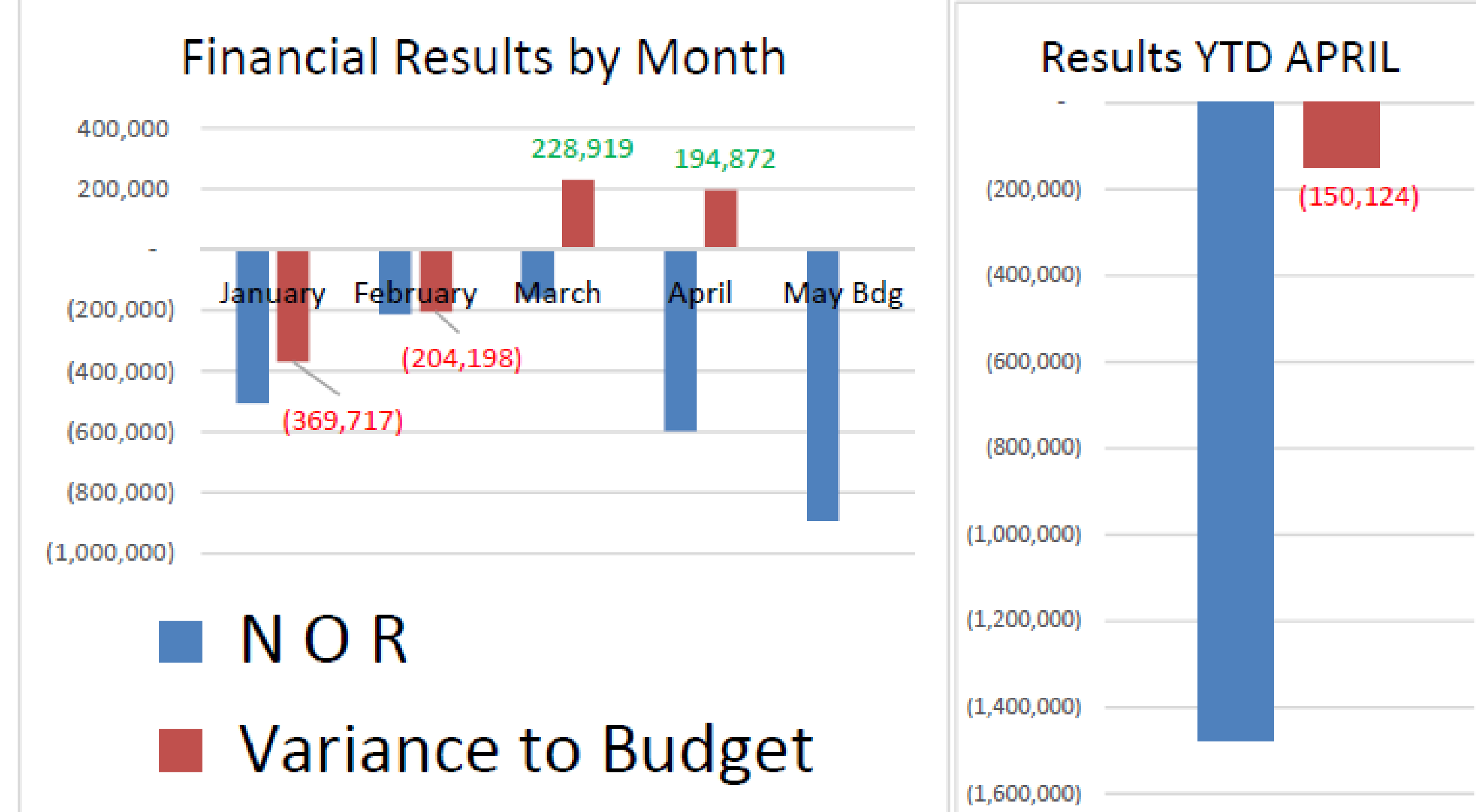
Capital Projects

CAPITAL EXPENDITURES

CAPITAL FUNDS



Net Operating Results (NOR)



When will I get my cart?

Residential carts will be delivered on the following schedule:

Green yard waste carts will be distributed to **all Truckee residents** who opt-in to the program in **June 2018**. After June 30, 2018, green yard waste bags will no longer be accepted.

Blue recycling carts will be distributed to: **GLENSHIRE** in October 2018 **ALL TRUCKEE NEIGHBORHOODS** in 2019 (not including Tahoe Donner) **TAHOE DONNER** in 2020



Customer Service