

# Tahoe Donner Board of Directors' Dashboard



June 22, 2018

Process

Facts

Feelings

Creativity

Benefits

Cautions

## Vision & Mission

- VISION** Tahoe Donner is a vibrant and desirable mountain community, providing attractive and well-maintained facilities, events, programs, and leading customer service to its members, guests, and public, all while maintaining accessible and healthy natural surroundings.
- MISSION** Tahoe Donner Association is a recreational-oriented mountain residential community, whose mutual benefit association of 6,500 owners provides for the standards, regular operation and long term maintenance of programs, facilities and open space. Through continuous improvement, customer service, and fiscal accountability, the association maintains leading standards of natural resource stewardship, facilities, programs and services to benefit the owners/members. Organizational effectiveness and innovation within the association is sustained by maintaining a highly professional board of directors, staff, and homeowner committee volunteers, while also engaging the local community in an effective and collaborative relationship.

## Special Districts | Community

- Public
  - National – 21.3% of the U.S. Population live in a common interested development
  - California – 45,400 Common Interested Developments in California
  - Nevada County – Alison Lehman, currently Nevada County's Assistant County Executive Officer, named as Rick Haffey's successor for County Executive Officer of Nevada County.
  - Town of Truckee – New solid waste program – Green Bags Discontinued July 1, 2018
  - Truckee Donner Public Utility District - TD powerline tree trimming underway (~\$400,000)
  - Tahoe Truckee Unified School District – TTUSD was named a 2018 U.S. Department of Education Green Ribbon School District Sustainability Awardee
  - Tahoe Forest Hospital District - Tahoe Forest Hospital Receives the 2018 Women's Choice Award® as One of America's Best Hospitals for Obstetrics
  - Truckee Tahoe Airport District – New TTAD Board and Management Goals 2018 approved May 3, 2018
  - Truckee Fire Protection District - The Fire District will rebate \$150 on vegetation work done by a licensed defensible space contractor this summer, 2018.
- Community
  - Tahoe Truckee Community Foundation – Mountain Housing Council Leadership
  - Truckee Donner Chamber of Commerce – Business Speaks Initiative Phase II
  - Truckee Donner Land Trust – Crabtree Canyon Trailhead Parking and Walking Bridge Review

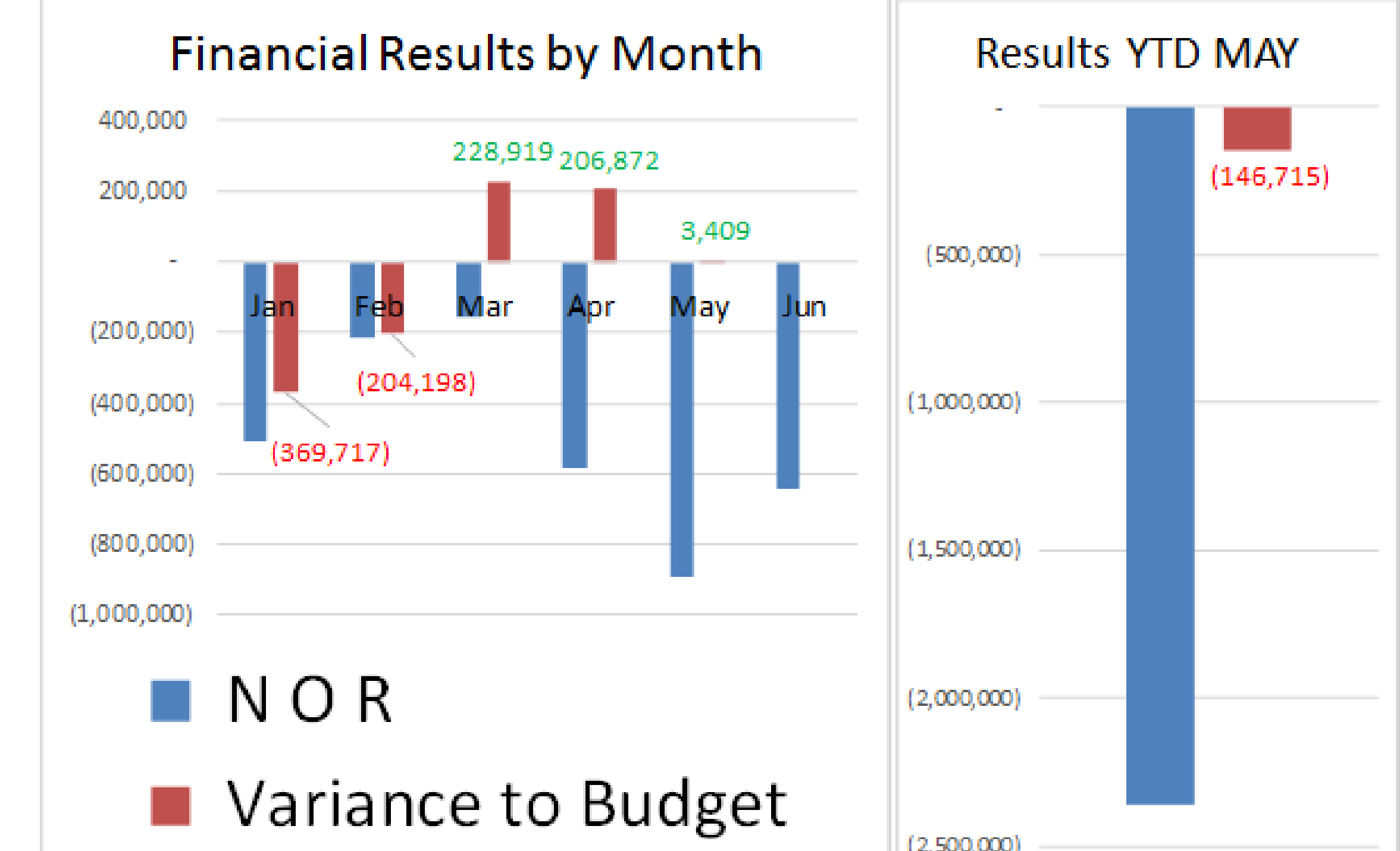
## Loss Prevention | Standards

Covenant	Complaints	Violations	Covenant	Complaints	Violations
January	23	8	June		
February	15	6	July		
March	27	8	August		
April	15	5	YTD 2018	95	32
May	15	5	2017	251	188

## 2018 Board Candidates



## Net Operating Results (NOR)



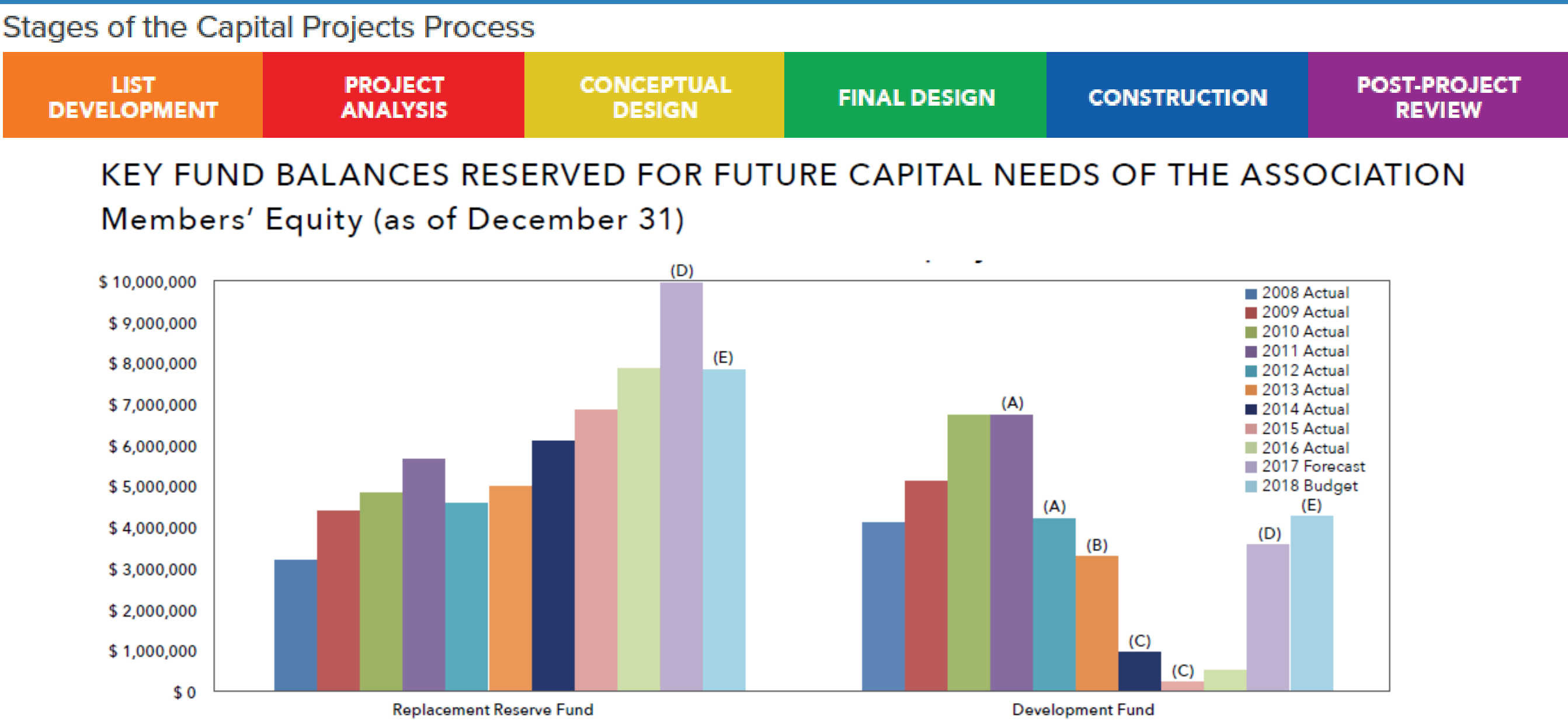
## Solid Waste Service Change

- BLUE BAG RECYCLING**  
Weekly curbside pickup CONTINUES YEAR-ROUND.
- GREEN WASTE CARTS**  
Option to receive up to three 96-gallon green yard waste carts. Green cart service is every other week. This is a NEW OPTION for Truckee.
- GREEN WASTE DUMPSTER**  
Six-yard green waste dumpsters CONTINUE to be available by reservation for a reduced one-week rental of \$70.
- BLUE RECYCLING CARTS**  
Tahoe Donner homeowners can opt-in as part of their trash service. AVAILABLE IN 2020.
- SELF HAUL**  
Tahoe Donner homeowners can CONTINUE to drop off six yards of yard waste at Eastern Regional Landfill (ERL) for free.
- RECYCLING LOCATIONS**  
Additional locations will be available throughout Truckee during peak summer months, INCLUDING A TAHOE DONNER LOCATION.
- CONTRACT HAUL**  
A NEW OPTION will allow a contractor to drop off yard waste for free at ERL on behalf of homeowners by providing a unique customer code from the online customer service system.

## Emerging Topics

- Emergency Preparedness Plan – <http://www.tahoedonner.com/members/member-news-info/community-safety-emergency-preparedness/>
- Annual Tahoe Donner Director Election (1 Seat Open: 4 Candidates)
- Membership Engagement Committee Formation – First meeting June 21, 2018, 10am Northwoods Clubhouse Mezzanine
- Develop Board Policy on Peaceful Assembly and Common Area Use resulting from Civil Code §4515 update 1/1/2018.
- Develop Board Policy on Donations
- Work with new Engagement Committee on 2019 Election "Get out the Vote" and Committee / Task Force Communication Projects.
- Member Call-In for Board Meetings: Live
- Publish member written comments for Board agenda items:
- Likemoji – Customer Feedback Tool - Launch at Tahoe Donner
- Tahoe Donner Trails Stewardship Program for 2018
- Tahoe Donner Rules Review for Dogs on/off leash
- Election Committee voter turnout validation mid-election cycle with Accountancy Firm: Complete
- Updated Discussion of Finance Committee Goals
- Review / Update Club Potluck & Discount Policy

## Capital Projects



(A) Expenditures include the Ever Valley Land purchase in 2011 & 2012.  
 (B) Expenditures include The Lodge expansion.  
 (C) Expenditures include the Alder Creek Adventure Center building construction in 2014 and 2015. Snowmaking in 2015.  
 (D) Balance includes Operating Fund transfers in of \$1.5 million to Replacement Reserve Fund and \$1.8 million to Development Fund.  
 (E) For 2018 Capital Expenditure discussion, see page 5 for Replacement Reserve Fund analysis.  
 The 2018 Budget expenditures for Development Fund are \$1,408,000 and for Replacement Reserve Fund are \$4,354,000.

## Emergency Preparedness & Customer Service