Today

• Brief Slide Presentation
• Q&A and Feedback Requested at End on the Recommendations

• Next Steps: Project Plan and Timeline
Presentation Outline

- Data driven methodology
- Unified Mission Statement
- Cultural Changes
- Recommendations
Task Force Methodology

• Data Driven approach to Problem/Issues Identification
• Data review and issue identification
• Top Level Recommendations / Implementation Advice
Unify TD Architecture Standards Mission

• Mission statements for ASC, ASO and Tahoe Donner should all be consistent
• Recommendation from ASO/ASC Task Force for a unified mission statement is:

“Architectural Standards ensure that structures and properties in Tahoe Donner are in harmony with their natural surroundings and benefit the quality of life and property values of association property owners.”
Summary - Culture Shift

- ASC/ASO should be mission-driven **NOT** rules or process driven
- C&Rs should include Setbacks and Coverage/Density for the purpose of preventing over-development
- Customer Service - Focus on existing homeowner **NOT** future homeowners
- Permits should be used to educate and assist the homeowner in their project
- Architectural Standards - Homeowner first - Simplify with checklists and a homeowner’s guide

Customer focus means designing and implementing a process from a homeowner/neighborhood appearance point-of-view, **not a rules compliance or ASO internal needs point-of-view**.
Overall Recommendations for ASC/ASO

Goal for both ASO and ASC is to reduce the workload. This can be done by:

• Empowering the ASO to make more decisions
• Have ASC handle major variances, ASO handle minor exceptions
• Increase efficiency by avoiding duplication of services or requirements of other agencies
  — AS should be focused on aesthetics NOT structural nor land use
  — Structural and Land Use are Town of Truckee responsibilities
• ASC should continue to have oversight through appropriate reporting and permit and inspection auditing
Covenants & Restrictions
HOIP and Grid Program Recommendations
Customer Service Recommendations
Permit Recommendations
Inspection Recommendations
Architectural Standards Rules
Questions and Feedback?
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