Tahoe Donner Board of Directors' Dashboard



March 15, 2019

Process

Facts

Feelings

Creativity

Benefits

Cautions

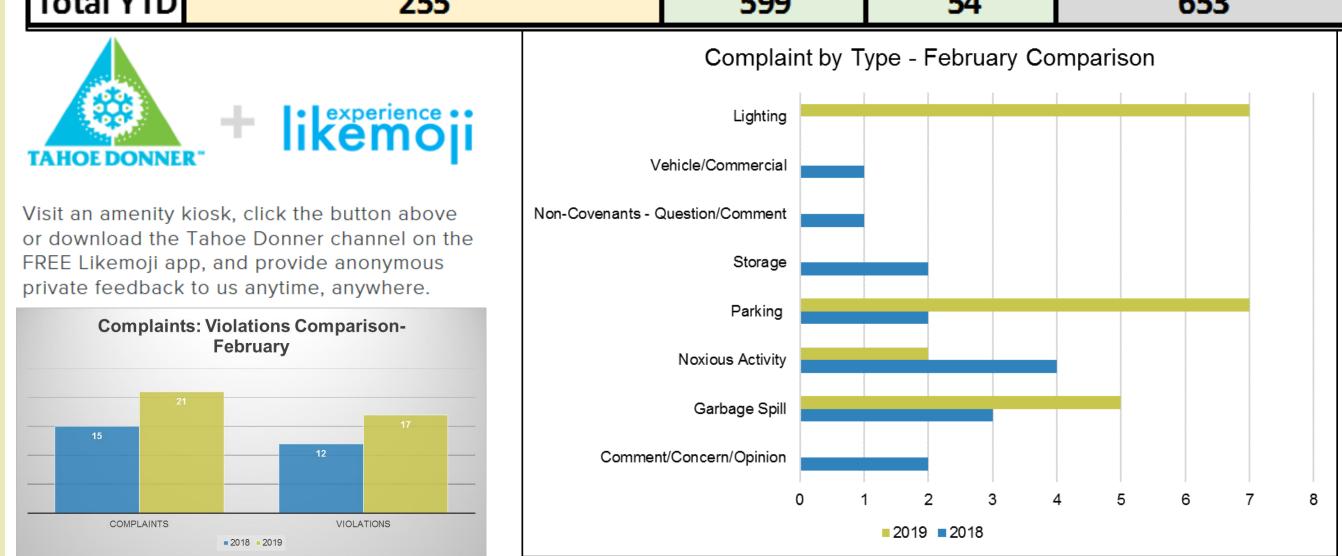
Vision & Mission

VISION Tahoe Donner is a vibrant and desirable mountain community, providing attractive and well-maintained facilities, events, programs, and leading customer service to its members, guests, and public, all while maintaining accessible and healthy natural surroundings.

MISSION Tahoe Donner Association is a recreational-oriented mountain residential community, whose mutual benefit association of 6,500 owners provides for the standards, regular operation and long term maintenance of programs, facilities and open space. Through continuous improvement, customer service, and fiscal accountability, the association maintains leading standards of natural resource stewardship, facilities, programs and services to benefit the owners/members. Organizational effectiveness and innovation within the association is sustained by maintaining a highly professional board of directors, staff, and homeowner committee volunteers, while also engaging the local community in an effective and collaborative relationship.

Standards

SHORT-TERM RENTAL REGISTRATION				
	Questions/Emailed Questions	Online Form	Paper Form	Total Forms
January	149	371	27	398
February	106	228	27	255
Total YTD	255	599	54	653

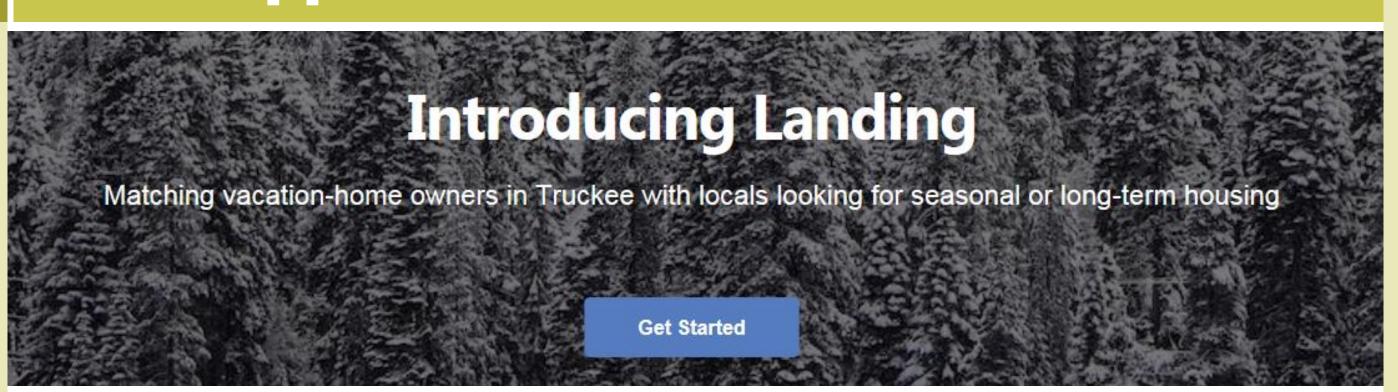


- Report the complaint to Tahoe Donner Covenants Enforcement staff easily available to members:
- 1. Online Complaint Submission: onestop.tahoedonner.com
- Email: Compliance@tahoedonner.com
 Phone: (530) 414-8166

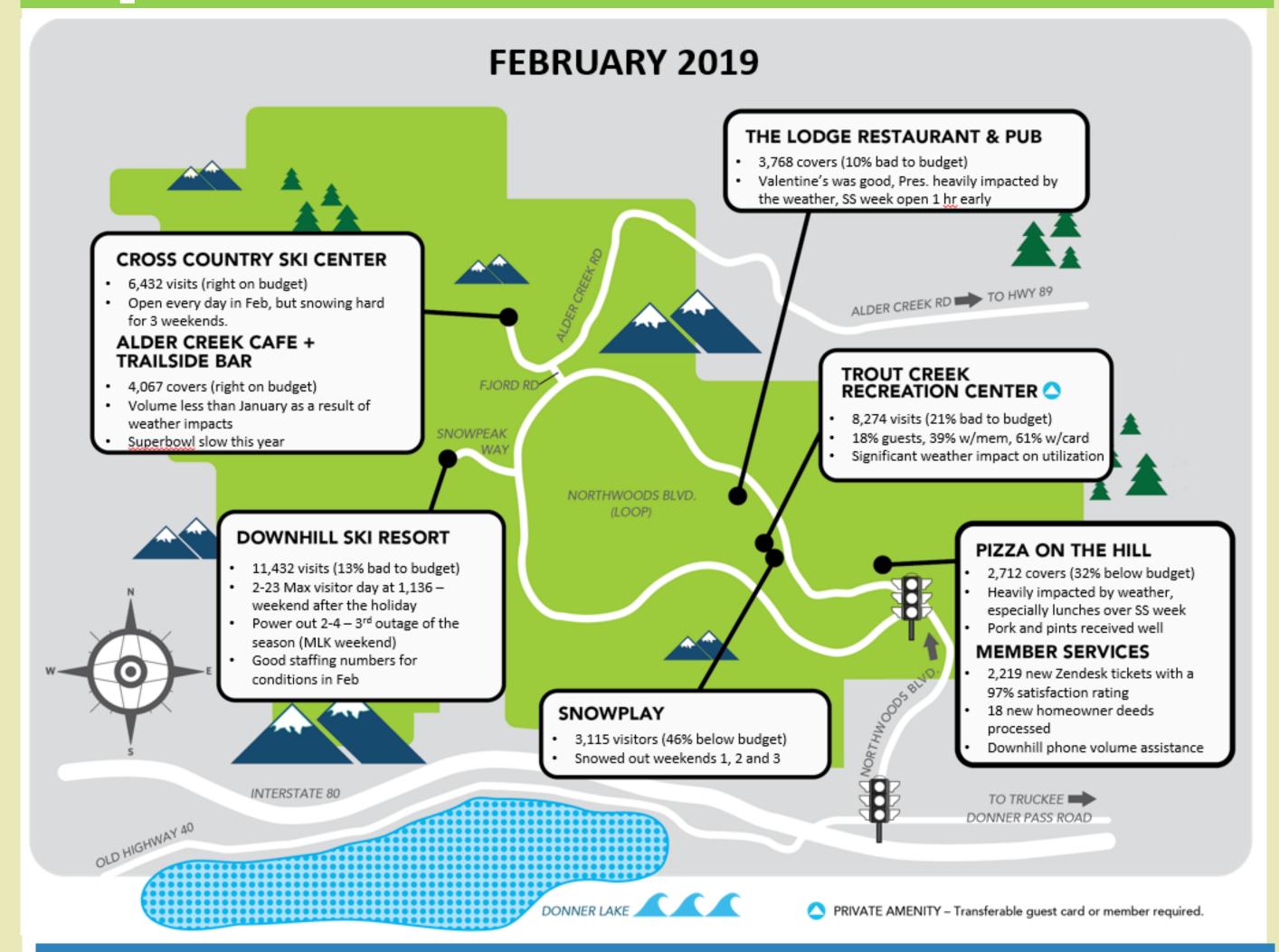
Emerging & Ongoing Topics

- Annual Member Survey 2019 (TBD) | Fitness & Capital Projects Update eblast
- \$10 Voucher for Tahoe Donner Money: 553 Member Updated Contact Information
- Association Governing Document Update Membership Vote (Fall 2019)
- Short Term Rental Registration Deadline February 28, 2019 (653 out of 1075)
- 2019 Board of Director Election Enhanced Awareness Communication / Outreach
- Winter Peak Period Pricing Analysis (Spring 2019)
- Spring: Winter Pass Sales 2019/2020 (Potential: Day Ticket Diamond Peak | Homewood)
- 2018 Annual Report (May 2019 TD News)
- Review Options for Firepit Safety Barrier ACAC, DHSKI
- Review Options : Maintenance Yard Fuel Tanks Replacement
- 2019 Day Camp (316) / Equestrian Camp (62) / Golf Camp (10) Registration launched:
 Strong Pace

New Opportunities



Operations



Capital Projects

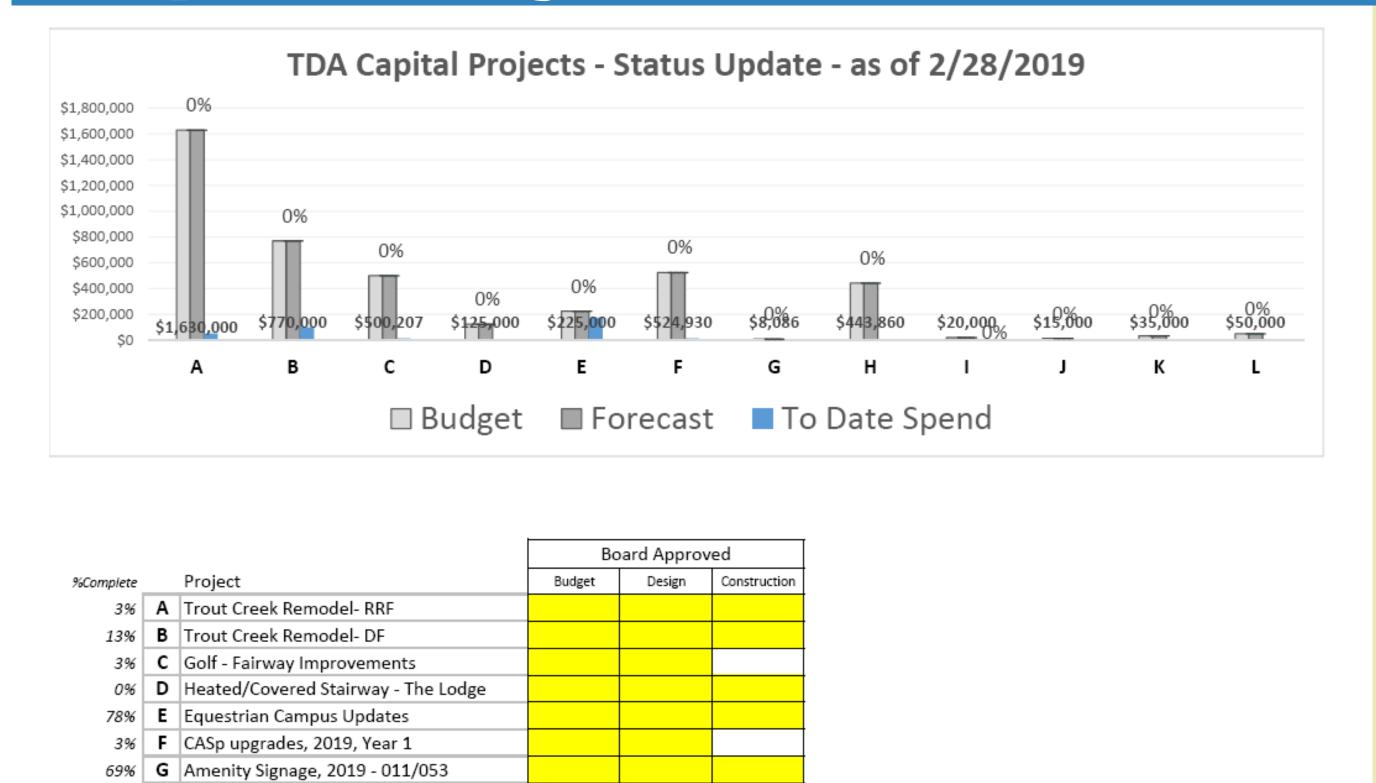
0% H Trails Projects - 2019 DF & RRF

0% J Snowmaking at Snowplay in 2019

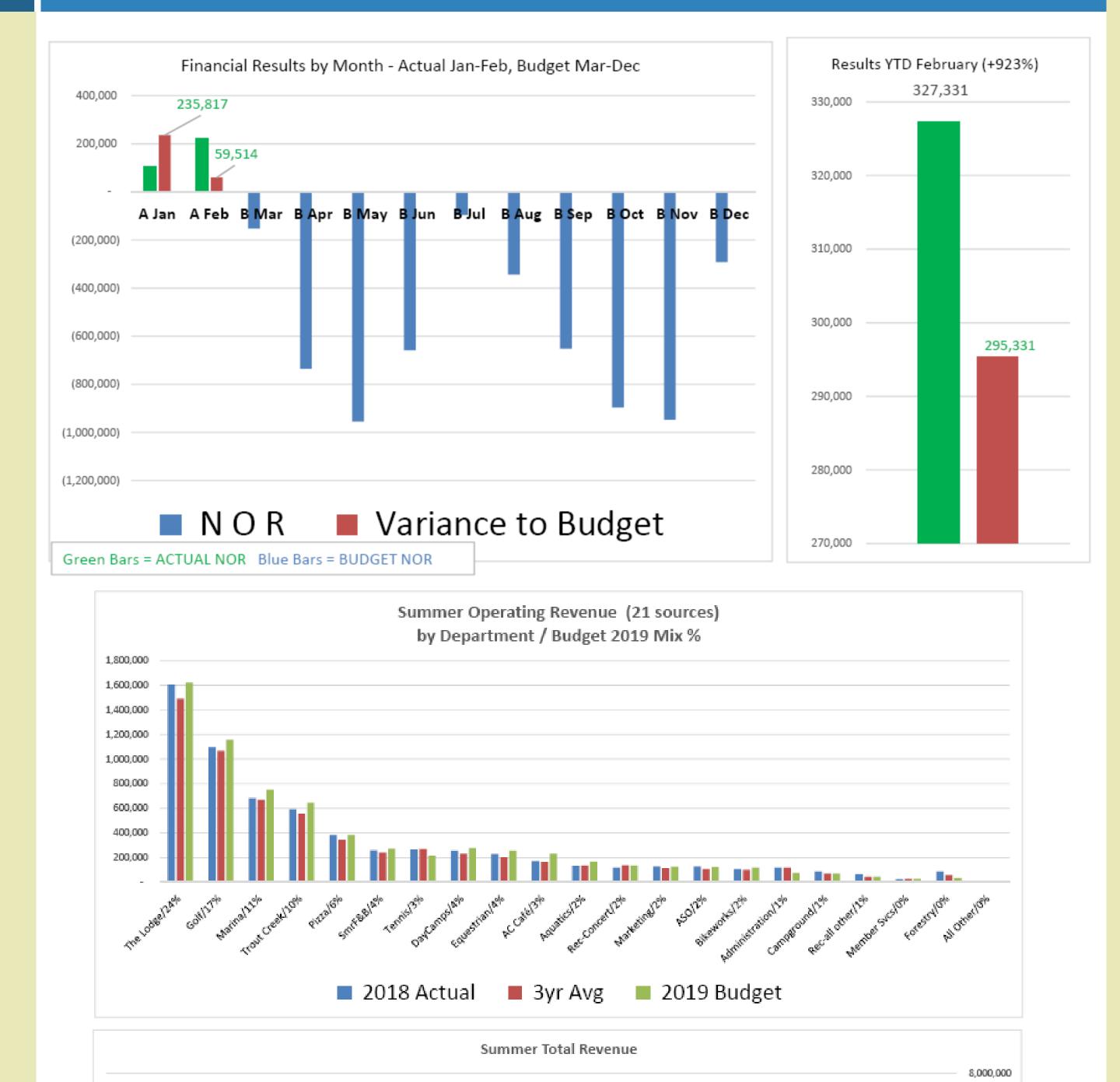
0% L Mile Run grade improv. 2019-2020

0% K Snowmaking at Cross-Country in 2020

0% | I | Snowmaking at DSR in 2019



February 2019 Net Operating Results



Special Districts | Community

- Public Agency
 - Lahontan Regional Water Quality Control Board
 - Rescission Order for CAO No. R6T-2007-0015

2008 A 2009 A 2010 A 2011 A 2012 A 2013 A 2014 A 2015 A 2016 A 2017 A 2018 A 3yravg 2019 B

- Town of Truckee
 - General Plan Update & Donner Pass Road Improvements / Roundabout
 - April 2019: TSSA-1 Donner Lake East End Parking Study
 - Wildfires & Climate Change Presentation at Truckee Town Hall Thurs., Mar. 21, 6:30 p.m.
- Truckee Fire Protection District
 - New Ordinance; Defensible Space Inspections
- New Ordinance; Fire Season Fire Restrictions
- Local Community
 - Tahoe Truckee Community Foundation Mountain Housing Council STR White Paper
 - https://hostcompliance.com/whitepapers
 - https://mountainhousingcouncil.files.wordpress.com/2019/03/mhcstrwhitepaper_final.pdf
 - http://www.uselanding.com/
 - Truckee Donner Chamber of Commerce Business Speaks Initiative underway: Regional Job Sharing Program