

MEMO



To: Board of Directors

From: Elections Committee

Subject: Election Update

Date: June 14, 2019

As requested, below is a summary of election complaints/issues, activities and statistics as we enter the final week of the election cycle.

ELECTION COMPLAINTS/ISSUES:

As reported to the board in the June 7 Elections Committee Investigation Report, we have received formal complaints re: campaign activities of two candidates. Issues identified were the source of e-mail addresses that resulted in unsolicited e-mail campaigning, election flyers physically placed on cars or door-steps and postal communication to the members' primary addresses (not TD). You have been provided with the results of the Election Committee's investigations into these complaints, as have all of the members who formally complained to us and all of the candidates. Since the report was issued, we have had one additional member raise the issue of postal mailings. We have interviewed that person and provided a copy of the investigation report.

This year we have seen a surge in member requests for duplicate or replacement ballots. The circumstances involved either not receiving a ballot at all or accidentally discarding the ballot that was sent. Robin Bennett has worked tirelessly to resolve these issues with the members. We are most grateful to her. As of this date, we have received 90 requests for duplicate/replacement ballots. 87 duplicate/replacement ballots have been issued. 3 requests for replacement ballots have been deemed ineligible to vote due to non-payment of assessments or not being the owner of record in our files. We have also had 30 ballots returned as undeliverable. When Robin receives those, she contacts the member by phone at their listed number attempting to update our records. 19 records have been updated; 11 members have not returned her calls.

ELECTION-RELATED ACTIVITIES

As outlined in the Election Procedures, we have conducted 3 Election Committee sponsored events to provide opportunities for the membership to interact with the candidates as they inform

their vote. The first Meet and Greet was held on May 11. Attendee count was approximately 20. (Count does not include candidates and their ‘supporting cast’ or EC members and their ‘supporting cast!’) The Candidates’ Night Forum took place on May 25. Approximate in-person attendee count was 60. The video (with time-stamps) was posted the following week and to date has had 309 views. The second Meet and Greet was held on June 8. Member participation jumped significantly at this event, with approximately 55 members attending. The event was scheduled from 6:00 PM - 7:30 PM. Members began arriving around 5:45. There was still lots of discussion at 7:30 PM, so the time was extended to 8:00 PM. The EC wants to thank Mike Peters and his staff for doing an excellent job of setting up the ACAC and providing great food. It will definitely be our venue of choice in the future.

We have also conducted one ‘kiosk event’ thus far. This is a pop-up event where EC members are available to answer member inquiries about the election process, and hopefully increase voter turnout. (This type of event is new this year, with an eye to engaging more members ahead of the Governing Documents vote.) The first event was held on May from 3:30 PM - 5:30 PM at Trout Creek. Attendance was sparse, with only about 9 members approaching for information. The second kiosk event will take place on Saturday, June 15, at the Marina from 11:00 AM - 1:00 PM. The effectiveness of this type of event will be evaluated at the end of the election.

STATISTICS TO DATE

Again, as stipulated in the Election Procedures, the EC coordinated with McClintock and Associates to do a targeted e-mail to members who had not yet voted as of June 10. A total of 6,386 properties are eligible to cast votes in this election. (In 2018 that number was 6,390.). As of 5 PM on June 7, McClintock had logged in 1,687 ballots. That number represents 26.4% of the eligible voters. Quorum is 25%, which means quorum of returned ballots had already been achieved on June 7. (There is still the possibility that all ballots submitted may not be allowed to be counted, e.g., ballots with 3 candidate names checked or multiple ballots submitted in a single return envelope.) The targeted e-mail to 4,699 non-voting members was sent on June 13. Merging the database of non-voters provided by McClintock with the TD 91% e-mail list requires significant staff time to accomplish. Hence the slight delay in getting the reminder e-mail out. Kudos to our great Marketing Team!!

At the board meeting on June 21 the EC will provide a verbal update on these numbers and be available to answer any other questions.