MEMO



February 21, 2019

In 2018 several measures were implemented related to our banquet tent at the Lodge Restaurant & Pub:

- Purchase of a new tent with thicker walls, a drop ceiling, closable sidewalls and a solid door entrance.
- The dance floor was set up to face the music (speakers) away from the building towards the golf course.
- All condo side flaps are closed after dinner once the dancing begins.
- A professional quality decibel reader is in use by our banquet manager to read and record decibel readings during all events.
- DJ's and music contractors are all given guidance on acceptable levels to play their music.
- All contracts were modified to specify guidelines that are to be followed. These are reviewed by clients prior to contracting an event.
- A sound consultant; Bollard Acoustical Consultants, Inc. conducted a test in numerous locations around the Lodge. On July 25th, 2018 an event simulation during the day, using the same music at the same volume level for consistency. Bollard Acoustical Consultants report was presented to the Board of Directors.
- At the Board's request, Bollard Acoustical Consultants, Inc were re-contracted to conduct a second test during an actual event. Consultant tested event noise during an actual wedding on September 15, 2018. Several new locations Northwest of the building were also surveyed. In the direction of the chipping and putting range and up in to the #1 and #9 fairways. The second report indicated even lower readings, overshadowed by road and sprinkler noise. The second sound report is attached to this memo.

In 2019 all existing measures and the follow are planned:

- Custom building of standing speaker cabinets that will help to absorb side noise from speakers.
- Use of mobile faux hedges with inserted foam panels for more sound absorption. These hedges will have strategic placement to help with aesthetics and sound.
- Installation of an outside decibel reader system surrounding the event area that can be monitored by the membership online during outside events.

Complaints

Since the introduction of the new tent and noise reduction policies in 2018 only (2) noise complaints have been received.

