

Summer Operations - 2020

BOARD OF DIRECTORS MEETING MAY 16, 2020

GENERAL INFORMATION

- The safety of our members and employees is our number one priority
- Summer operations will be significantly impacted in 2020
- Staff is looking to balance the desire of the membership for amenity access and services, county and state mandated restrictions and the cost of operating the amenities
- All decisions will be made with latest available and most complete information possible
- The team is ready to quickly adjust operations as necessary

GUIDANCE AND ASSUMPTIONS

- May labor plan budget approved under the planning direction that no amenity would operate before mid June
- Upon opening/re-opening amenities, employee and member safety will be the highest priority
- Social distancing and maximum gathering restrictions will be in effect
- Opening timelines may need to be staggered depending on resource availability to prepare for summer operations

Resilience Roadmap Stages

STAGE 1: Safety and Preparedness

Making essential workforce environment as safe as possible.

STAGE 2: Lower Risk Workplaces

Creating opportunities for lower risk sectors to adapt and re-open.

Modified school programs and childcare re-open.

STAGE 3: Higher Risk Workplaces

Creating opportunities for higher risk sectors to adapt and re-open.

STAGE 4: End of Stay-At-Home Order

Return to expanded workforce in highest risk workplaces.

Requires
Therapeutics.

STAGE 2 AMENITIES

- TENNIS – for members and accompanied guests only
 - Plan to open June 12, can open sooner if the board desires
 - May plan includes Director of Tennis beginning mid May
 - Already limited to courts available
 - Tennis specific season access pass opportunity
- BEACH CLUB – for members and accompanied guests only
 - Plan to open June 12
 - Limited to 50 users at a time
 - By reservation only
 - Lake only users
 - 7-8:30 am – no access fee for members for early kayak/SUP/boating sessions
 - Post 9 am sessions – reservation and daily access fee required
 - OR, season access pass for lake use only

STAGE 2 AMENITIES & ACTIVITIES

- EQUESTRIAN CENTER
 - Planning to open June 13 for boarding only
 - Personal care of animals – Stage 1
 - May plan includes Equestrian Manager beginning mid May
- BIKEWORKS
 - Planning to open June 13
 - Can open sooner with approval of additional labor expense
 - Bike repair is considered an essential business
 - Curbside retail – stage 2
 - Bike rental TBD based on whether it is a stage 2 or 3 activity – curbside service
- DAY CAMPS
 - Cancelled for the summer season

STAGE 2 F&B

- RESTAURANTS
 - Lodge
 - Curbside underway and planning to continue (stage 1)
 - Distance dining when it becomes allowable
 - T-9 Grill
 - Plan to open June 27 for lunch option
 - Outdoor seating on pavilion distanced appropriately
 - Picnic basket menu options
 - To service Marco Polo Grill if/when Trout Creek Recreation Pool opens
 - Alder Creek Café
 - Closed for the summer
 - POTH
 - Closed for the summer

STAGE 3 AMENITIES & ACTIVITIES

- TROUT CREEK RECREATION CENTER and NW POOL – for members and accompanied guests only
 - Gym – Opening to be determined by State/County guidelines
 - Limited and by reservation only
 - Pools – Opening to be determined by State/County guidelines
 - Limited and by reservation only
- CAMPGROUND
 - Opening to be determined by State/County guidelines
- RECREATION
 - All programming cancelled
 - Rec Hut to be staffed once Northwoods Pool opens for access control
- ALL OTHER SUMMER EVENTS
 - Annual meeting – virtual meeting
 - Member Expo, Summer Concert, Waterpalooza, Wild West Fest – cancelled
 - Fall Festival – TBD at a later date

QUESTIONS?