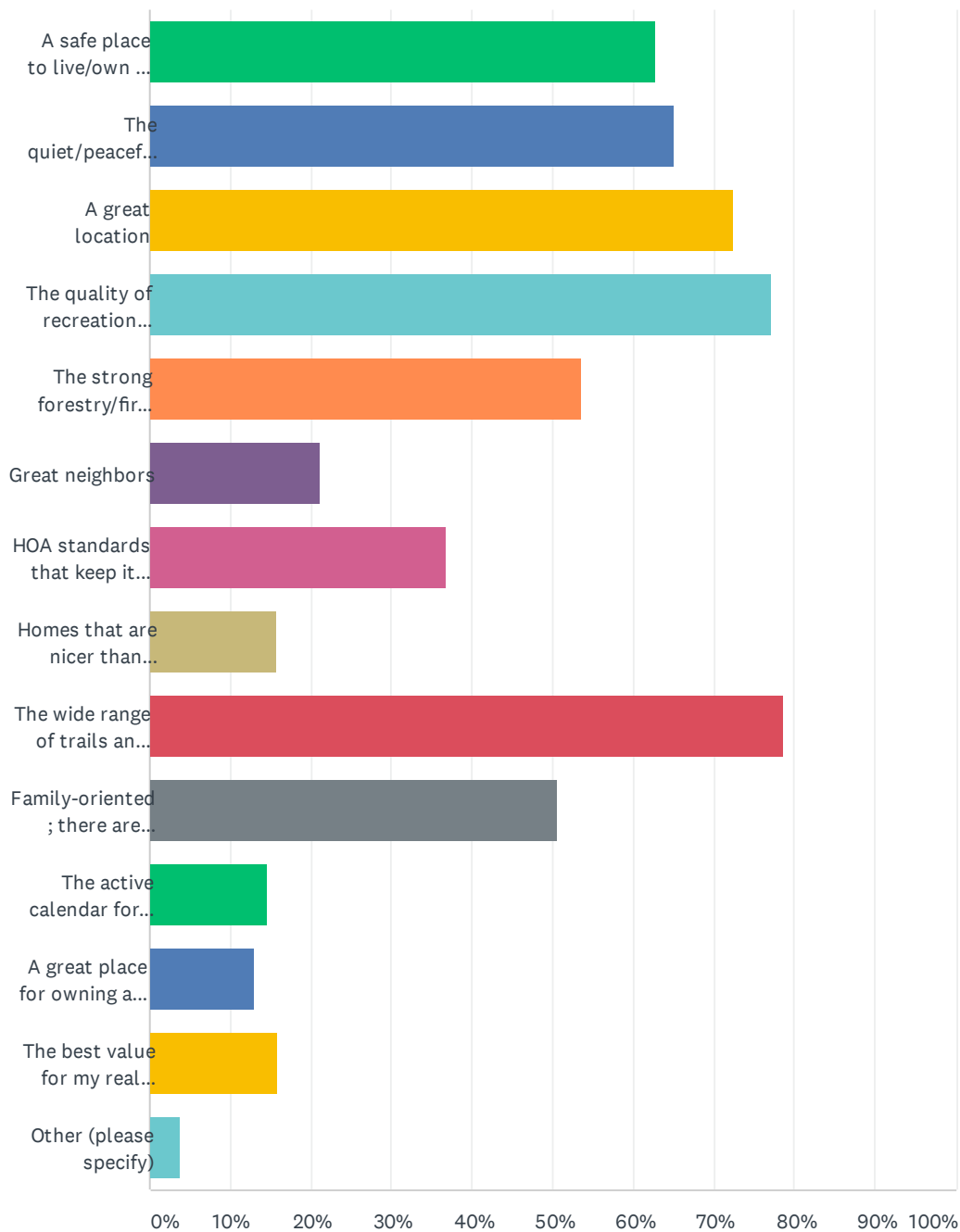


Q1 In your opinion, what are the biggest strengths of Tahoe Donner? Check all that are important to you.

Answered: 2,499 Skipped: 3

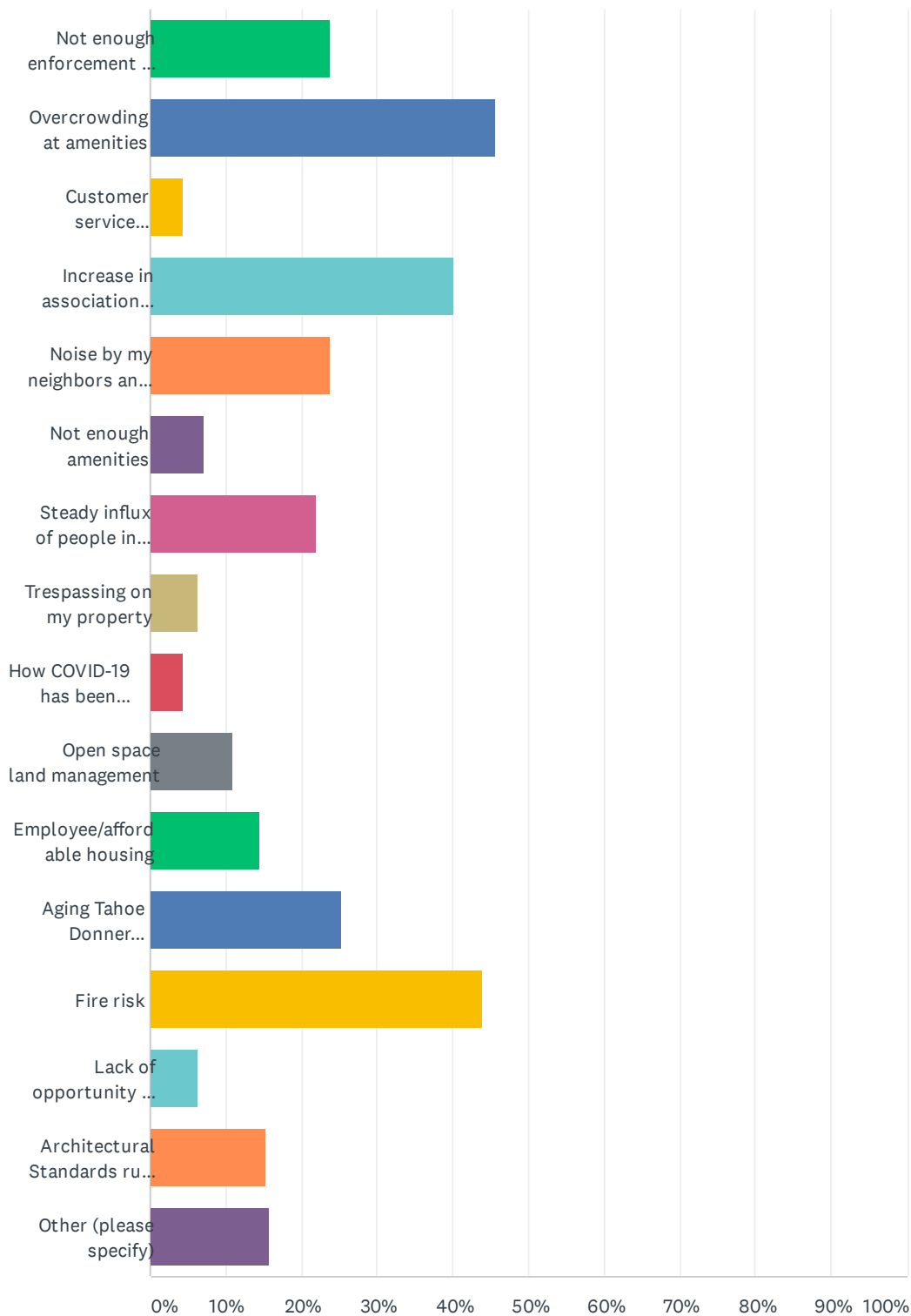


Tahoe Donner Strategic Plan - Member Survey

ANSWER CHOICES	RESPONSES	
A safe place to live/own a home	62.83%	1,570
The quiet/peaceful community	65.07%	1,626
A great location	72.47%	1,811
The quality of recreation opportunities/amenities	77.27%	1,931
The strong forestry/fire safety	53.58%	1,339
Great neighbors	21.21%	530
HOA standards that keep it looking better than many other Truckee/Tahoe neighborhoods	36.81%	920
Homes that are nicer than those in other Truckee/Tahoe neighborhoods	15.77%	394
The wide range of trails and open spaces	78.59%	1,964
Family-oriented; there are many activities for all ages	50.54%	1,263
The active calendar for social activities	14.61%	365
A great place for owning a rental property	13.01%	325
The best value for my real estate dollar	15.85%	396
Other (please specify)	3.84%	96
Total Respondents: 2,499		

Q2 In your opinion, what are the prevailing challenges that should be addressed in Tahoe Donner? Check all that apply.

Answered: 2,384 Skipped: 118

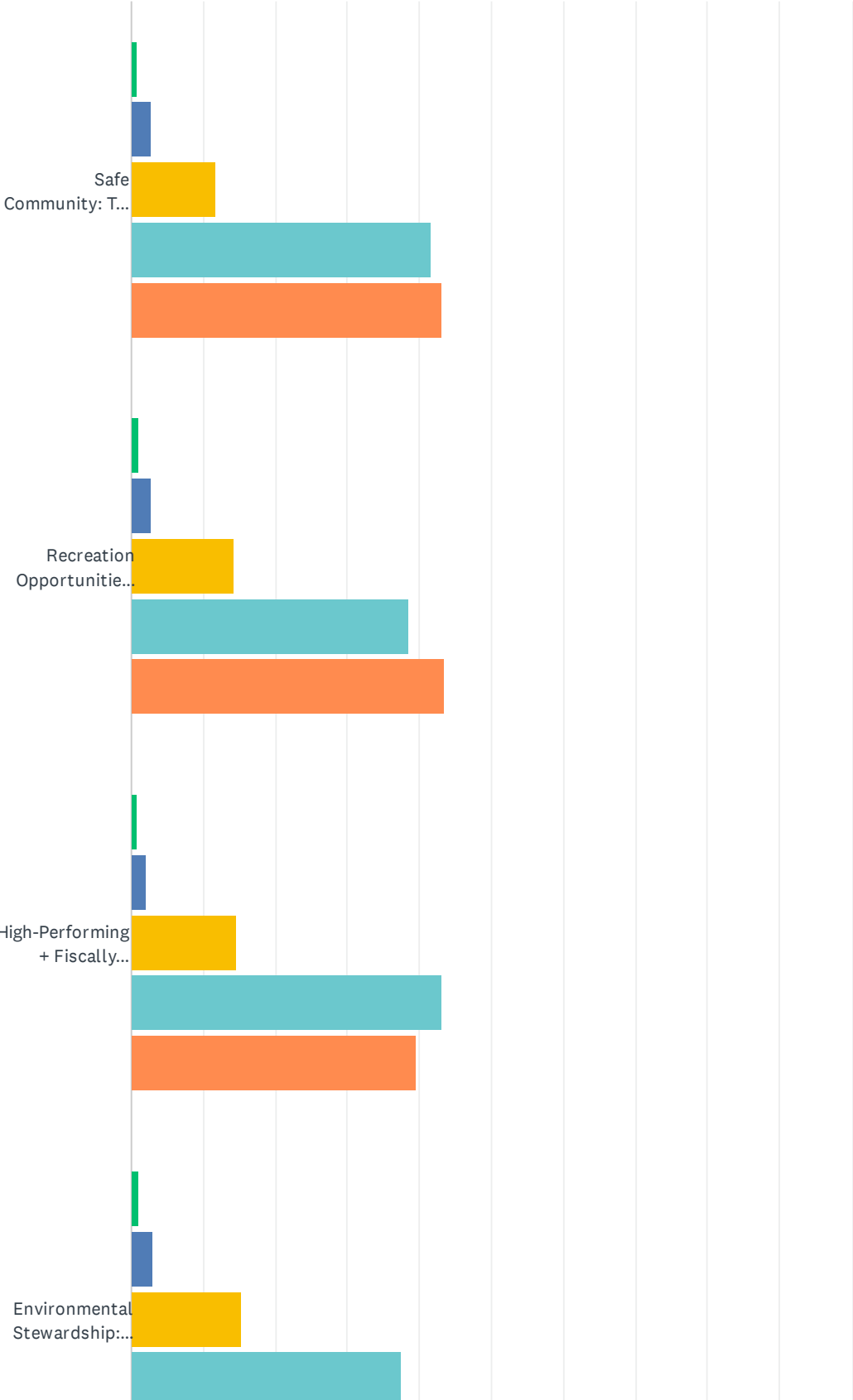


Tahoe Donner Strategic Plan - Member Survey

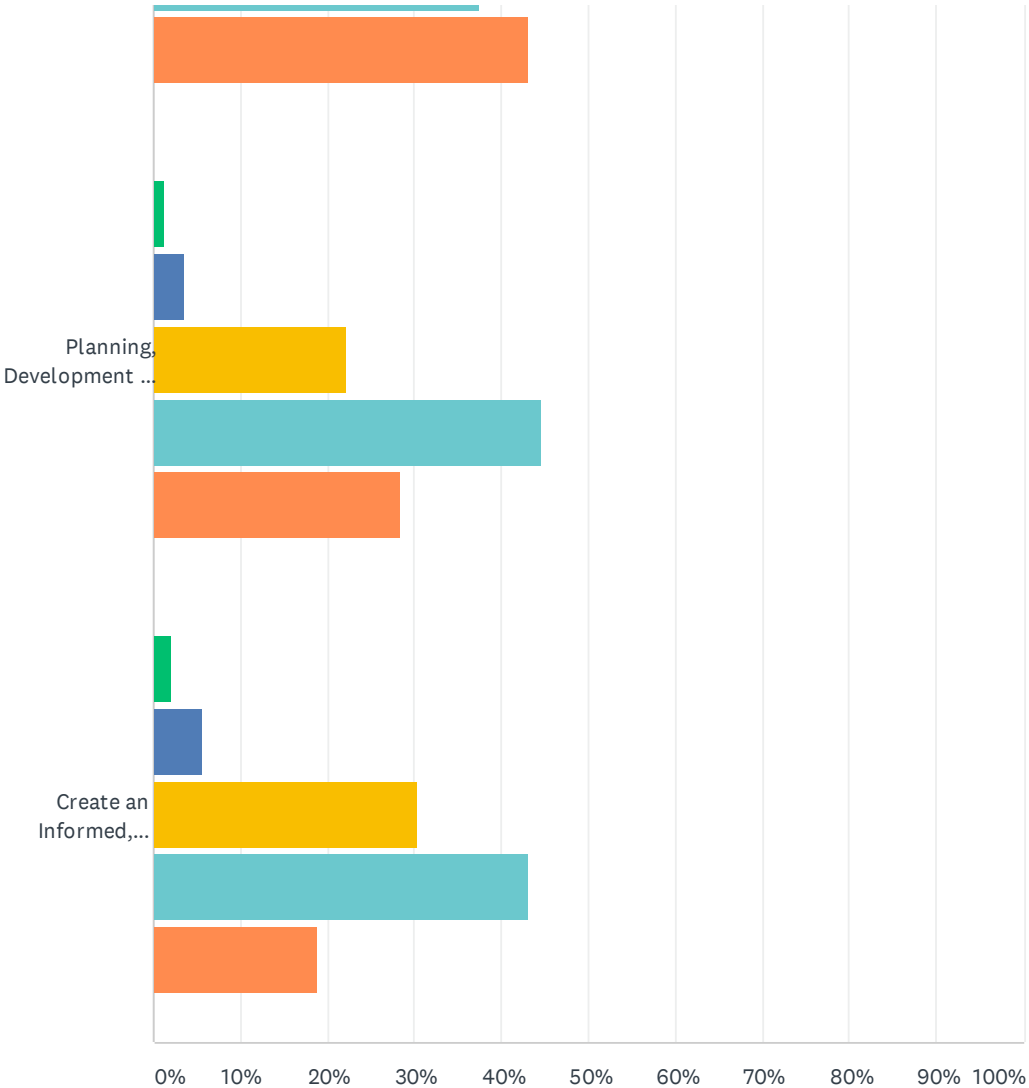
ANSWER CHOICES	RESPONSES	
Not enough enforcement of rules	23.87%	569
Overcrowding at amenities	45.51%	1,085
Customer service provided by Tahoe Donner staff	4.40%	105
Increase in association fees/costs	40.27%	960
Noise by my neighbors and their guests	23.91%	570
Not enough amenities	7.05%	168
Steady influx of people in the community	21.94%	523
Trespassing on my property	6.25%	149
How COVID-19 has been handled	4.36%	104
Open space land management	10.95%	261
Employee/affordable housing	14.51%	346
Aging Tahoe Donner buildings/facilities	25.21%	601
Fire risk	43.83%	1,045
Lack of opportunity to get involved or provide feedback in Tahoe Donner governance	6.33%	151
Architectural Standards rules are too strict	15.35%	366
Other (please specify)	15.65%	373
Total Respondents: 2,384		

Q4 How important are each of the following potential initiatives to you?

Answered: 2,363 Skipped: 139



Tahoe Donner Strategic Plan - Member Survey



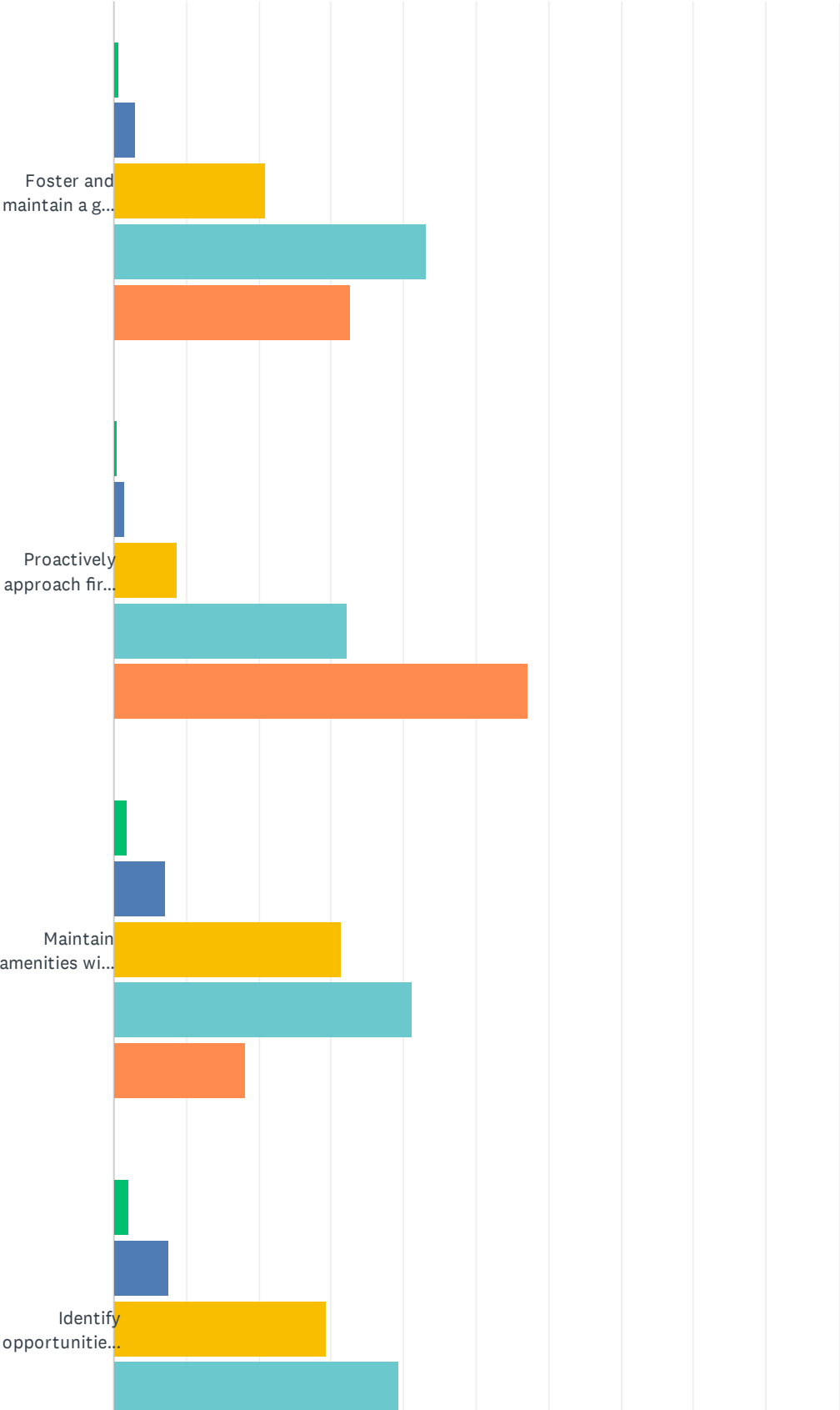
Not Important at All Not Very Important Somewhat Important
Very Important Extremely Important

Tahoe Donner Strategic Plan - Member Survey

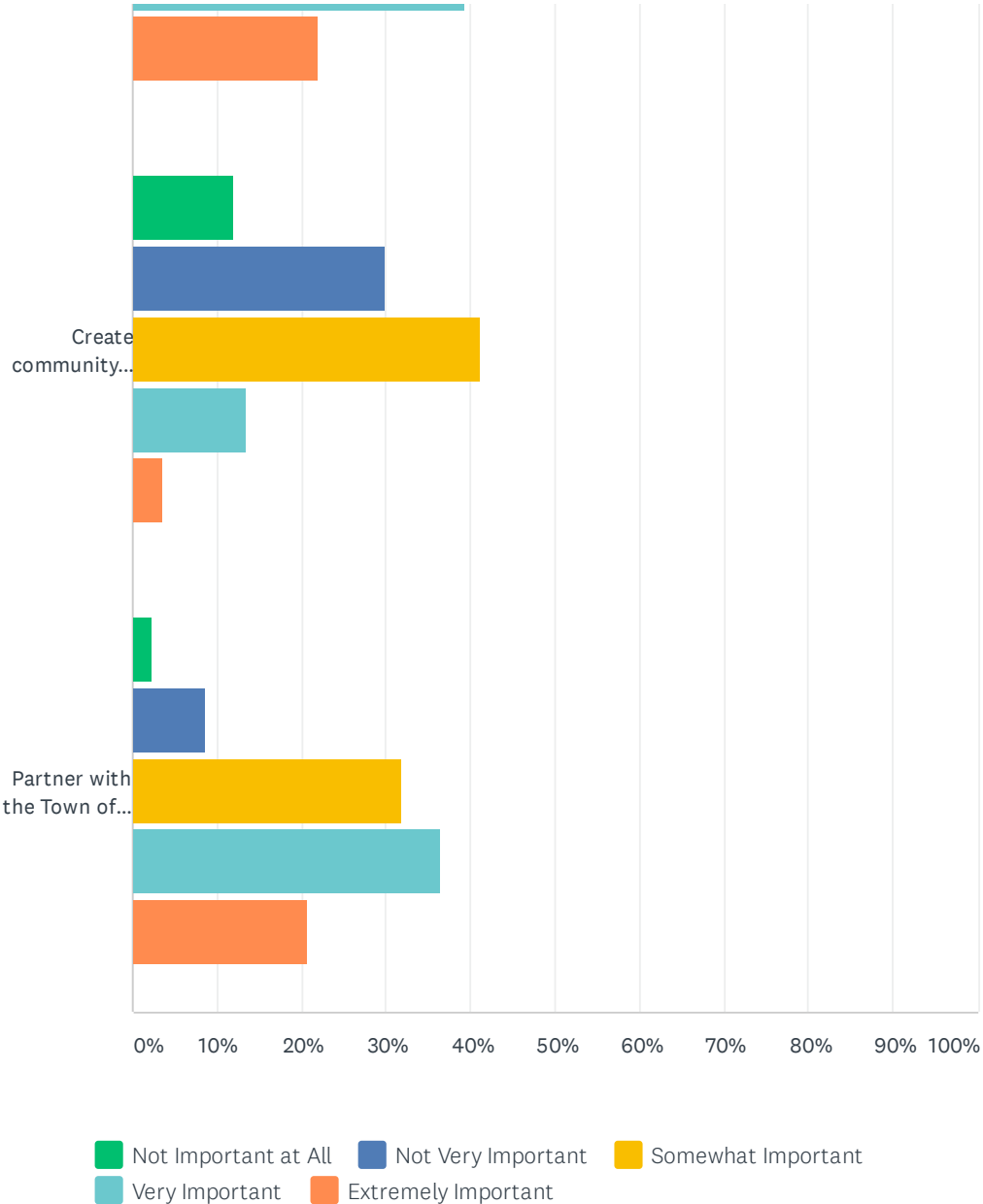
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Safe Community: The Tahoe Donner community is safe and prepared to prevent and respond to emergencies through partnerships with local public safety agencies, risk-management practices and public education.	0.85% 20	2.72% 64	11.78% 277	41.54% 977	43.11% 1,014	2,352
Recreation Opportunities: Homeowners and visitors benefit from an abundance of public and private amenities, leisure programs and natural recreation areas that make the Tahoe Donner community a great place to live and play.	1.11% 26	2.73% 64	14.27% 335	38.47% 903	43.42% 1,019	2,347
High-Performing + Fiscally Responsible Organization: Tahoe Donner is governed and managed in an efficient and effective manner that maximizes a return on investment from annual assessments and earned income and achieves a high level of member satisfaction.	0.77% 18	2.13% 50	14.57% 342	43.03% 1,010	39.50% 927	2,347
Environmental Stewardship: Tahoe Donner provides responsible stewardship of the community's natural resources and responsible land management of its 5,080 acres of open space.	1.10% 26	2.89% 68	15.37% 362	37.45% 882	43.18% 1,017	2,355
Planning, Development + Infrastructure: Tahoe Donner plans, develops and maintains association-owned land, infrastructure and recreation amenities that meet homeowner needs and ensure quality home building and upkeep through covenants and architectural standards.	1.23% 29	3.49% 82	22.28% 524	44.60% 1,049	28.40% 668	2,352
Create an Informed, Involved + Livable Community: Homeowners are informed and involved in creating and sustaining a vibrant and livable community.	2.00% 47	5.62% 132	30.30% 712	43.19% 1,015	18.89% 444	2,350

Q7 Safe Community Goals

Answered: 2,211 Skipped: 291



Tahoe Donner Strategic Plan - Member Survey

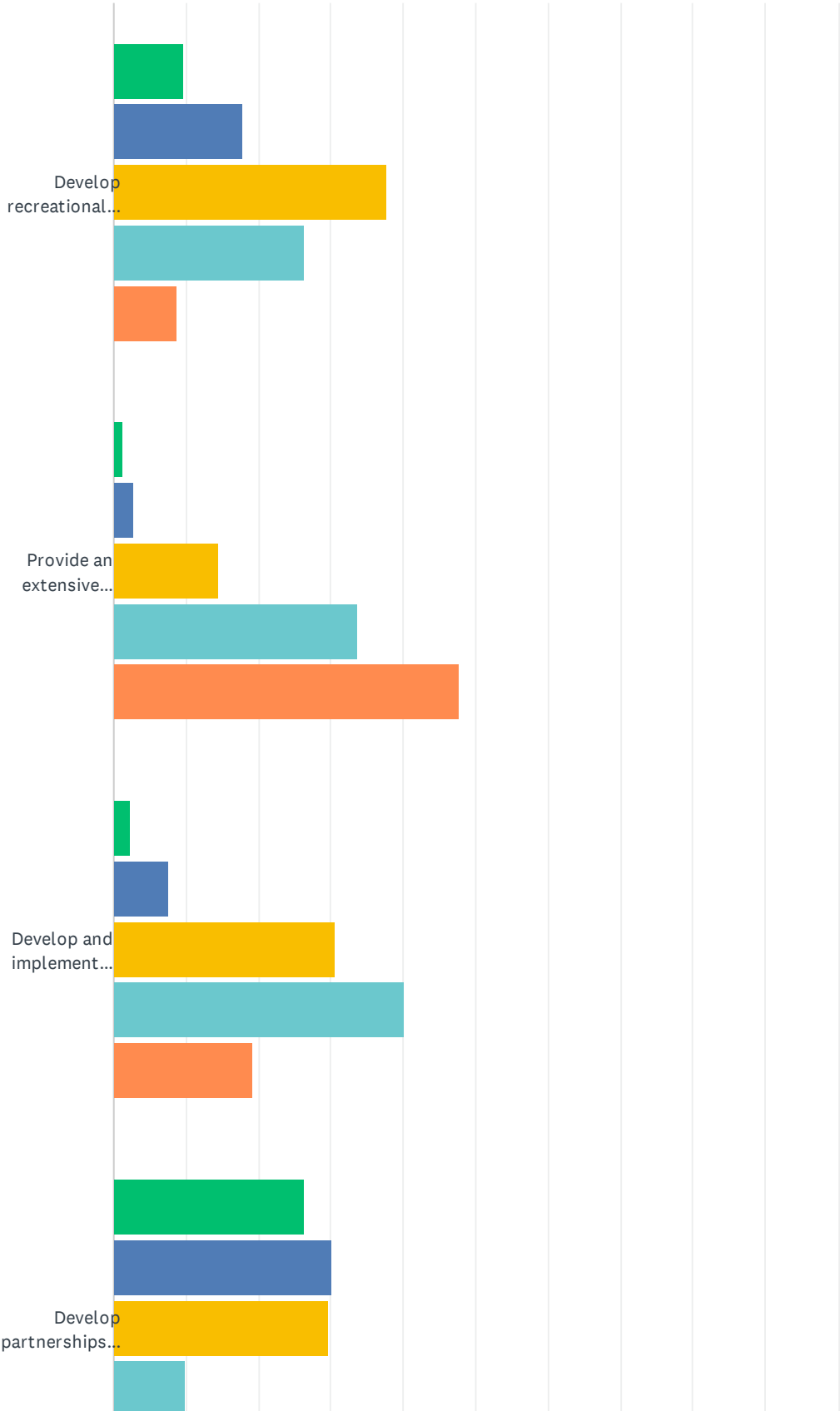


Tahoe Donner Strategic Plan - Member Survey

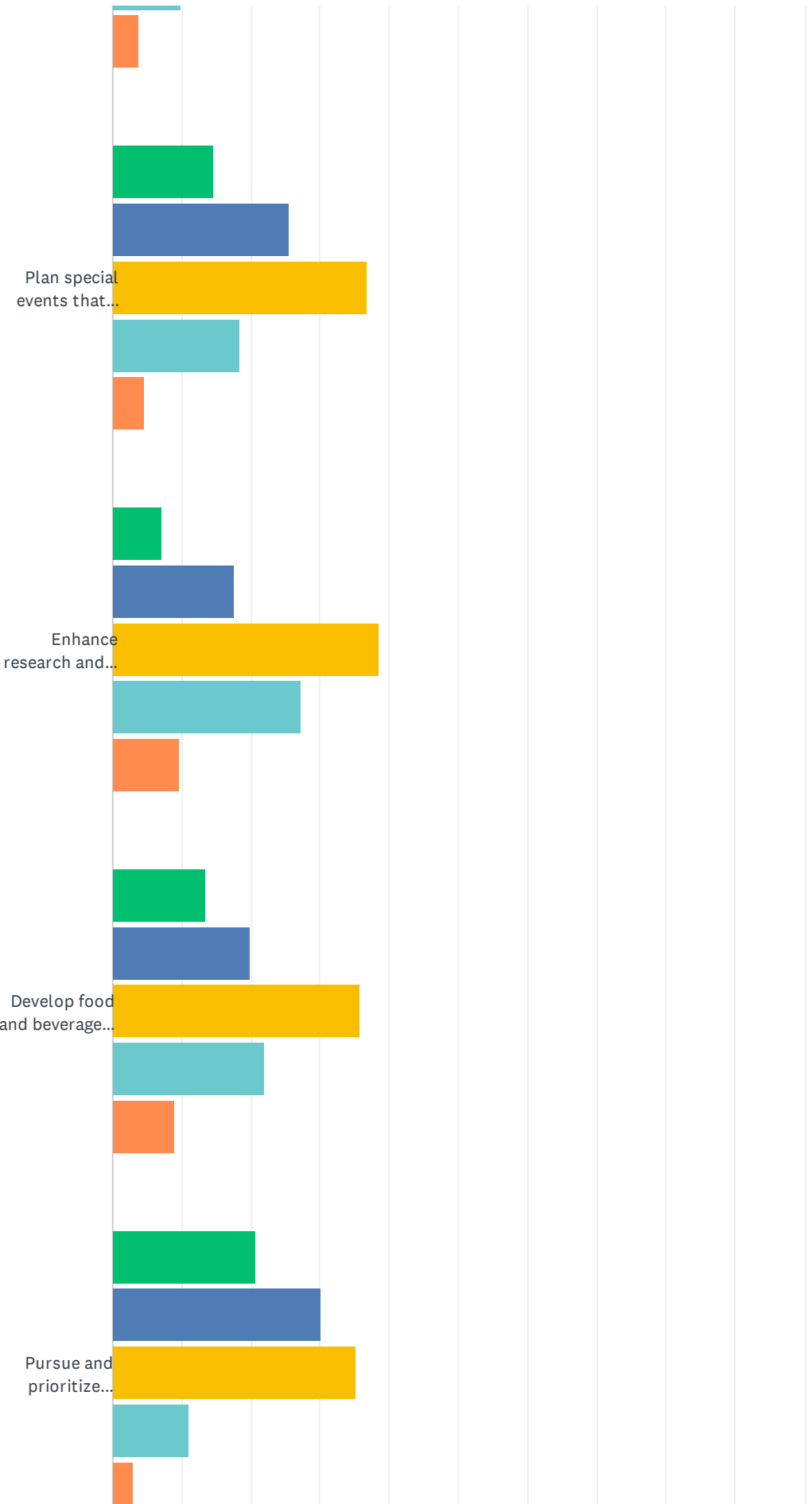
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Foster and maintain a good working relationship with police, fire, public utility district and other local agency partners.	0.73% 16	2.86% 63	20.82% 458	43.00% 946	32.59% 717	2,200
Proactively approach fire prevention practices and prevention education.	0.50% 11	1.41% 31	8.72% 192	32.24% 710	57.13% 1,258	2,202
Maintain amenities with safety as a top priority.	1.96% 43	7.12% 156	31.48% 690	41.24% 904	18.20% 399	2,192
Identify opportunities to improve alert and warning measures in partnership with local public safety agencies.	2.05% 45	7.44% 163	29.30% 642	39.34% 862	21.86% 479	2,191
Create community and/or neighborhood safety groups.	11.92% 261	29.83% 653	41.25% 903	13.48% 295	3.52% 77	2,189
Partner with the Town of Truckee to address road safety, including road/bike integration, signage and speed education.	2.36% 52	8.67% 191	31.82% 701	36.45% 803	20.70% 456	2,203

Q8 Recreation Opportunities

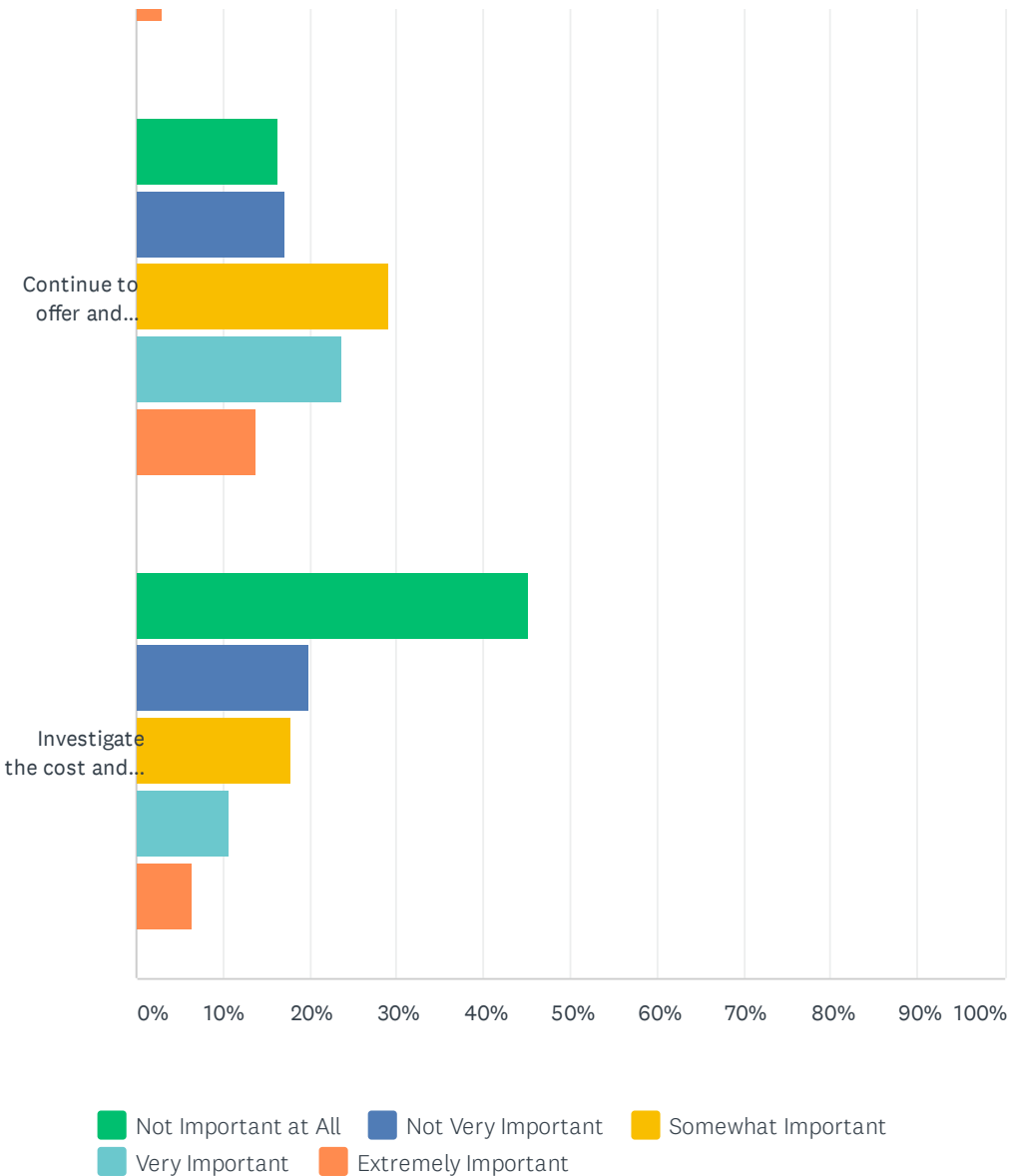
Answered: 2,211 Skipped: 291



Tahoe Donner Strategic Plan - Member Survey



Tahoe Donner Strategic Plan - Member Survey

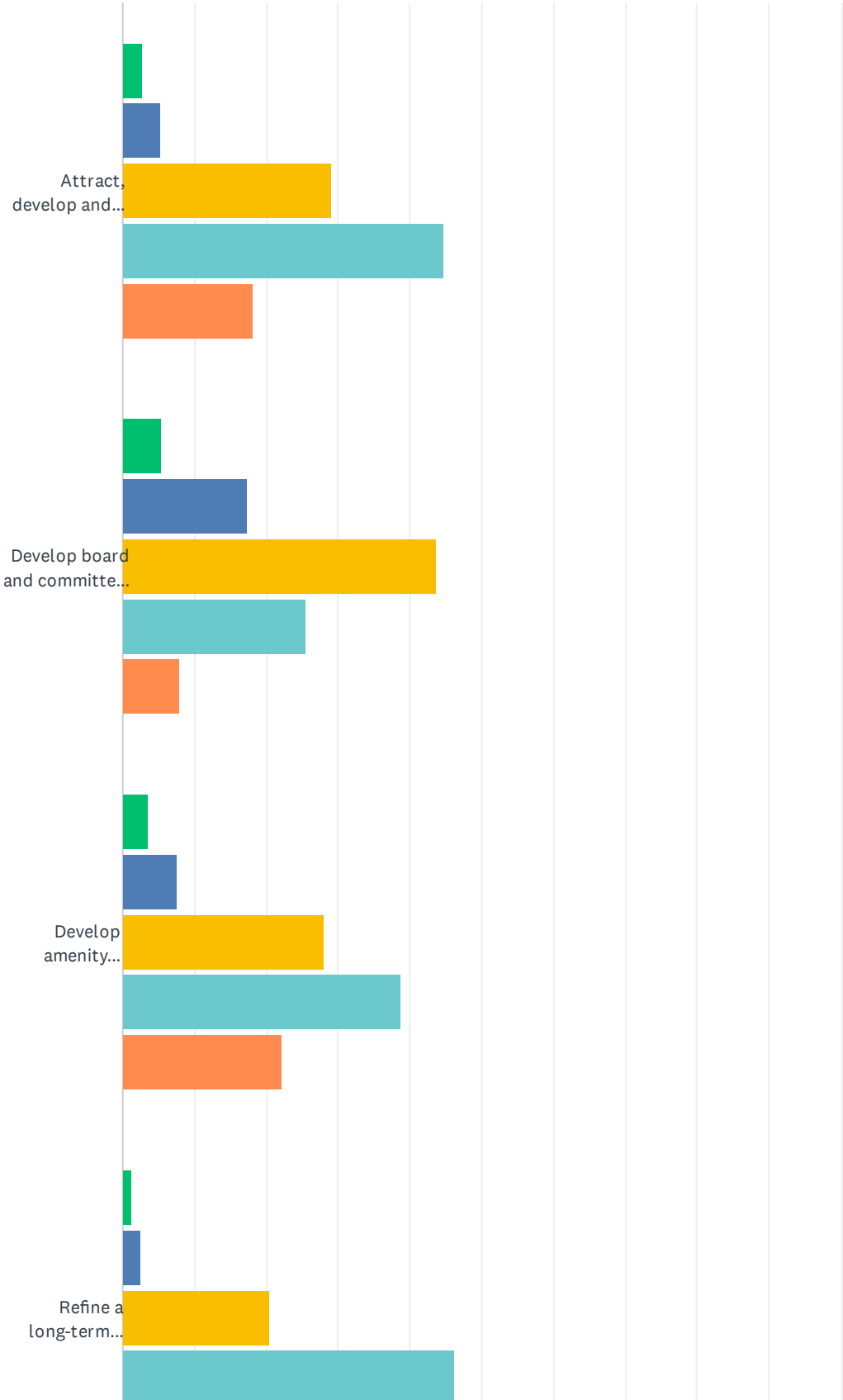


Tahoe Donner Strategic Plan - Member Survey

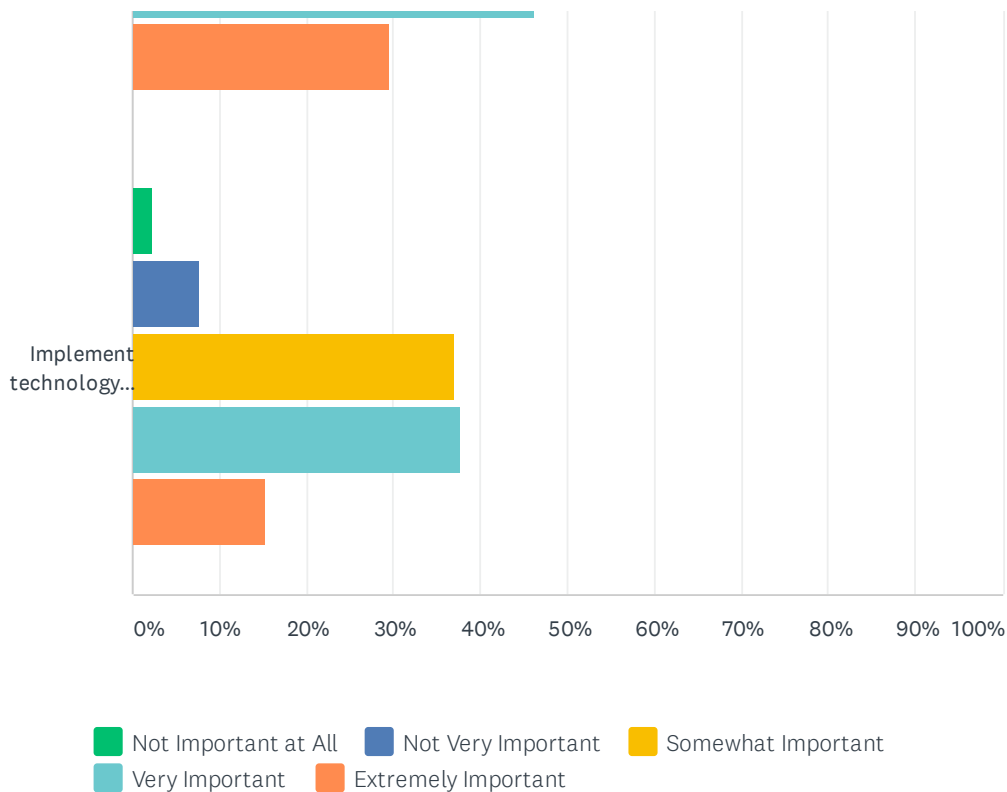
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Develop recreational and leisure programs to drive value, attendance and cost recovery.	9.53% 209	17.68% 388	37.60% 825	26.30% 577	8.89% 195	2,194
Provide an extensive system of well-maintained trails, bike paths, natural areas and accessible open space.	1.23% 27	2.78% 61	14.49% 318	33.76% 741	47.74% 1,048	2,195
Develop and implement amenity access policy and pricing to ensure appropriate and cost-effective utilization of Tahoe Donner amenities and programs.	2.29% 50	7.54% 165	30.59% 669	40.24% 880	19.34% 423	2,187
Develop partnerships with youth sports organizations, the school district and others to promote youth development in the community.	26.36% 578	30.19% 662	29.73% 652	9.90% 217	3.83% 84	2,193
Plan special events that support and promote a sense of community and place.	14.66% 322	25.53% 561	36.78% 808	18.43% 405	4.60% 101	2,197
Enhance research and adapt amenities and services to respond to leisure trends, changing demographics and member needs and priorities.	7.13% 156	17.60% 385	38.45% 841	27.11% 593	9.69% 212	2,187
Develop food and beverage offerings that bring families together.	13.49% 296	19.77% 434	35.72% 784	22.05% 484	8.97% 197	2,195
Pursue and prioritize bathroom facilities on popular trails.	20.74% 454	30.11% 659	35.22% 771	11.01% 241	2.92% 64	2,189
Continue to offer and enhance the reservation system at private amenities (Rec Center, Pools, Marina, Tennis Center) after COVID-19 to control crowding.	16.34% 358	17.21% 377	28.98% 635	23.64% 518	13.83% 303	2,191
Investigate the cost and viability of adding an ice rink in Tahoe Donner.	45.22% 994	19.84% 436	17.70% 389	10.74% 236	6.51% 143	2,198

Q9 High-Performing + Fiscally Responsible Organization

Answered: 2,186 Skipped: 316



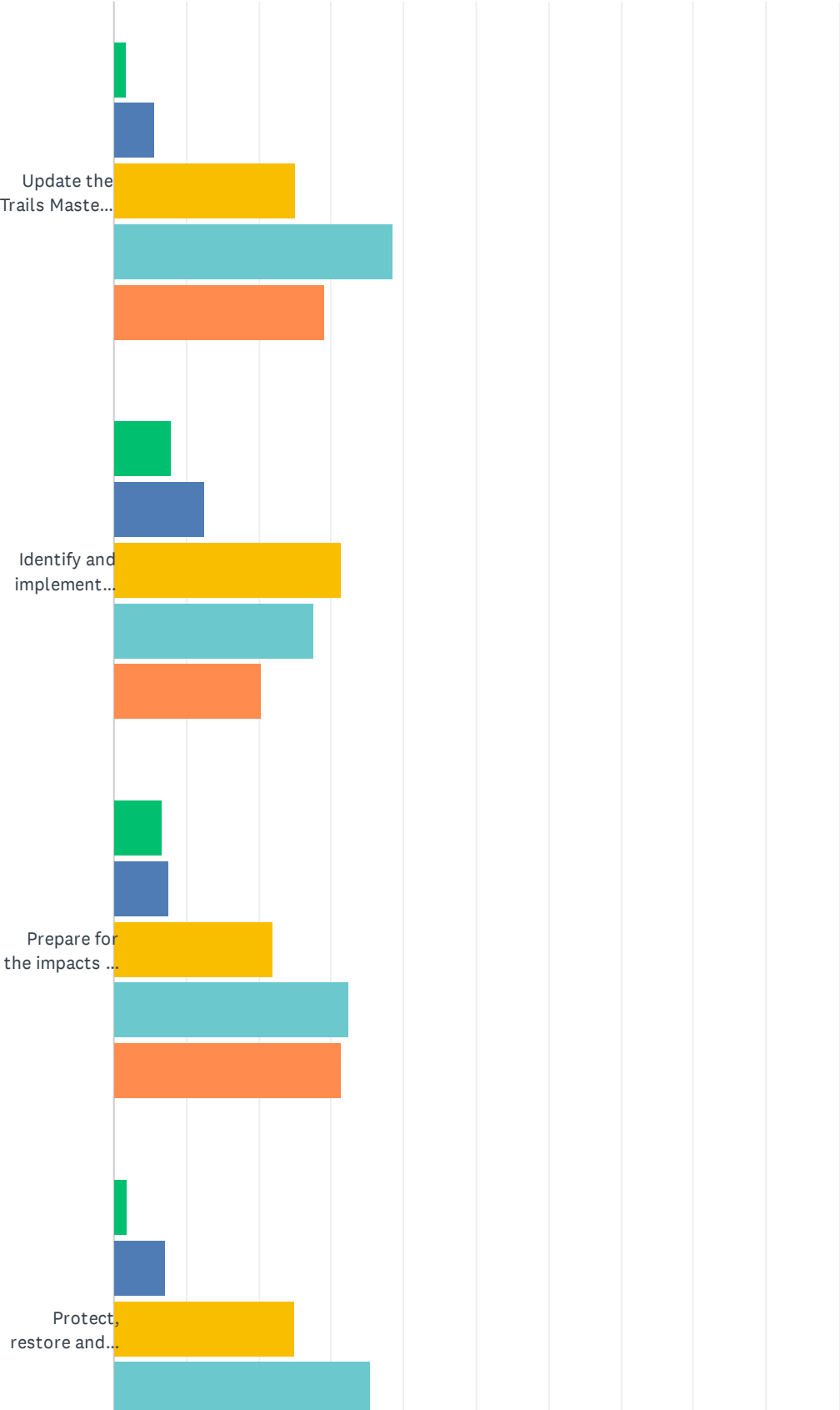
Tahoe Donner Strategic Plan - Member Survey



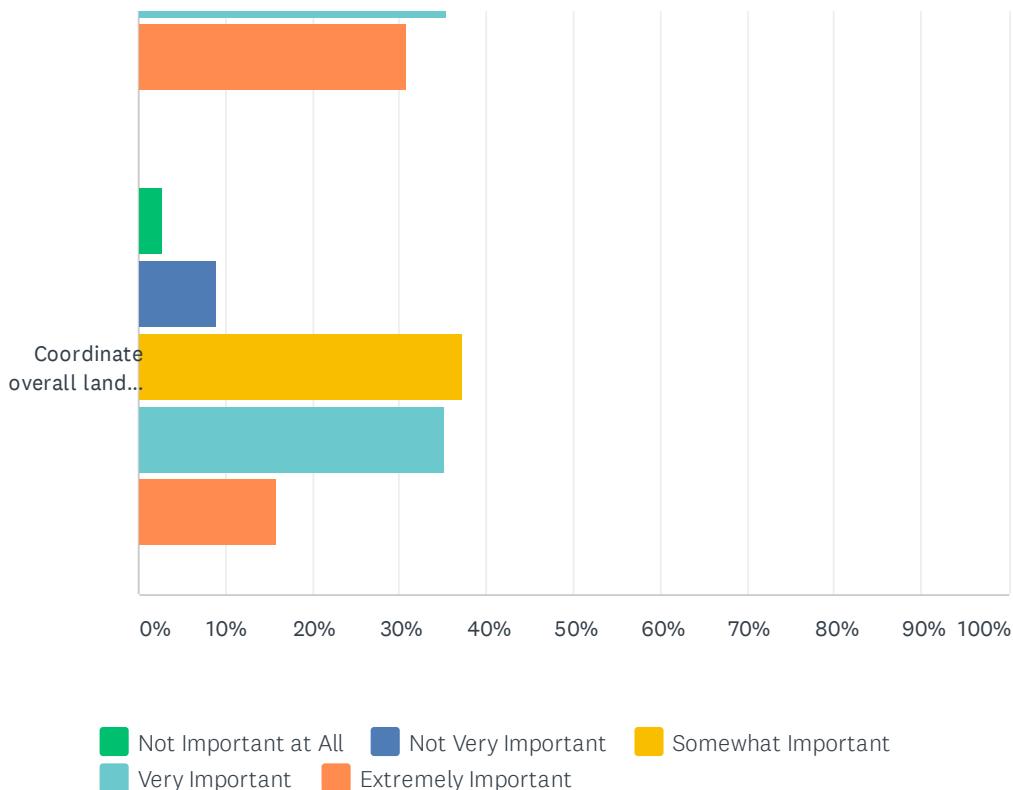
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Attract, develop and retain a capable and diverse workforce to manage, maintain and operate Tahoe Donner.	2.71% 59	5.29% 115	29.07% 632	44.71% 972	18.22% 396	2,174
Develop board and committee education and training opportunities for governance effectiveness.	5.49% 119	17.27% 374	43.77% 948	25.48% 552	7.99% 173	2,166
Develop amenity business plans/new operational strategies to lower expenses, increase revenue and optimize utilization.	3.50% 76	7.54% 164	28.01% 609	38.68% 841	22.26% 484	2,174
Refine a long-term financial plan for capital improvements, preventative maintenance and infrastructure replacement.	1.24% 27	2.53% 55	20.49% 446	46.21% 1,006	29.54% 643	2,177
Implement technology tools that improve efficiency, effectiveness and member experience.	2.30% 50	7.68% 167	37.10% 807	37.66% 819	15.26% 332	2,175

Q10 Environmental Stewardship

Answered: 2,190 Skipped: 312



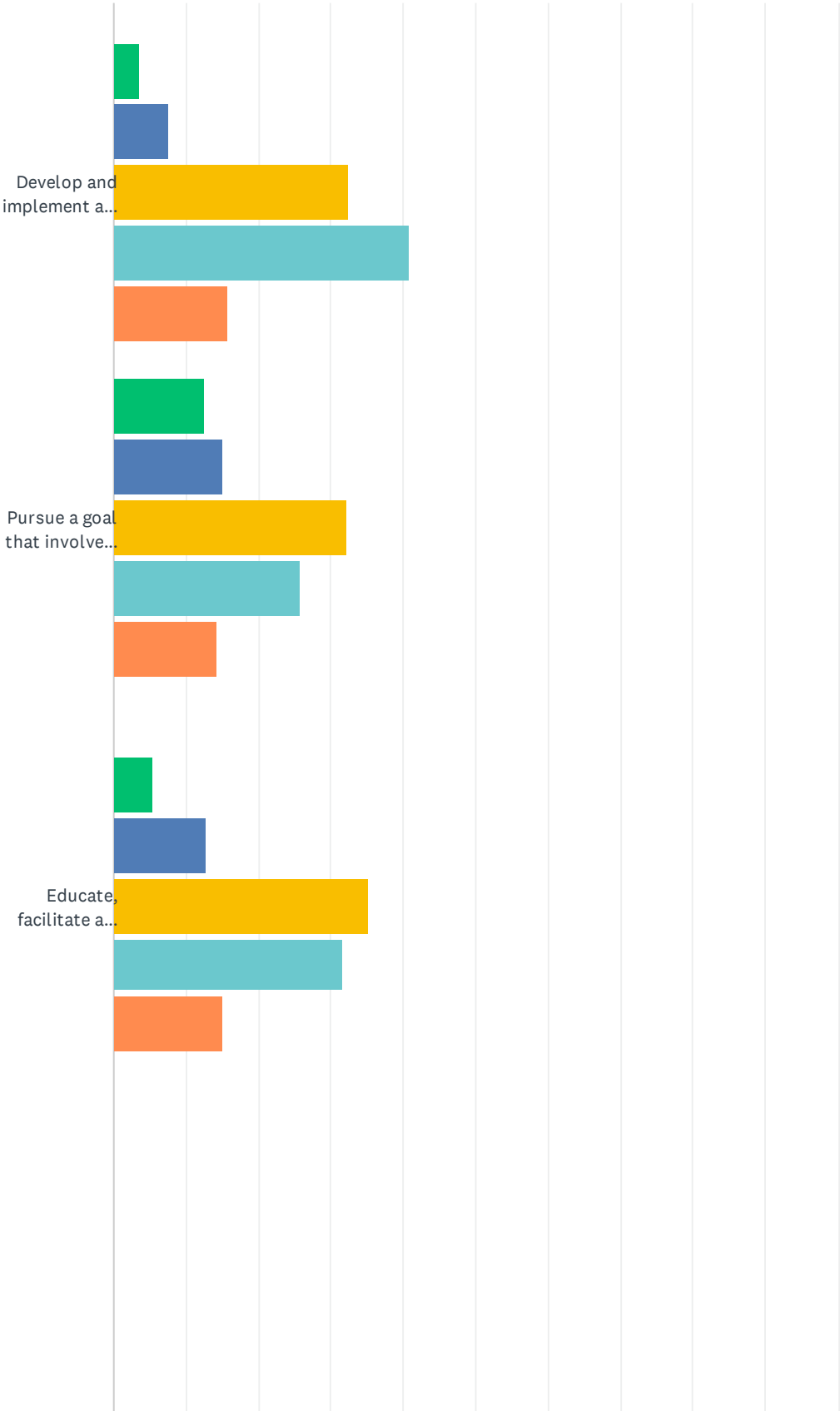
Tahoe Donner Strategic Plan - Member Survey



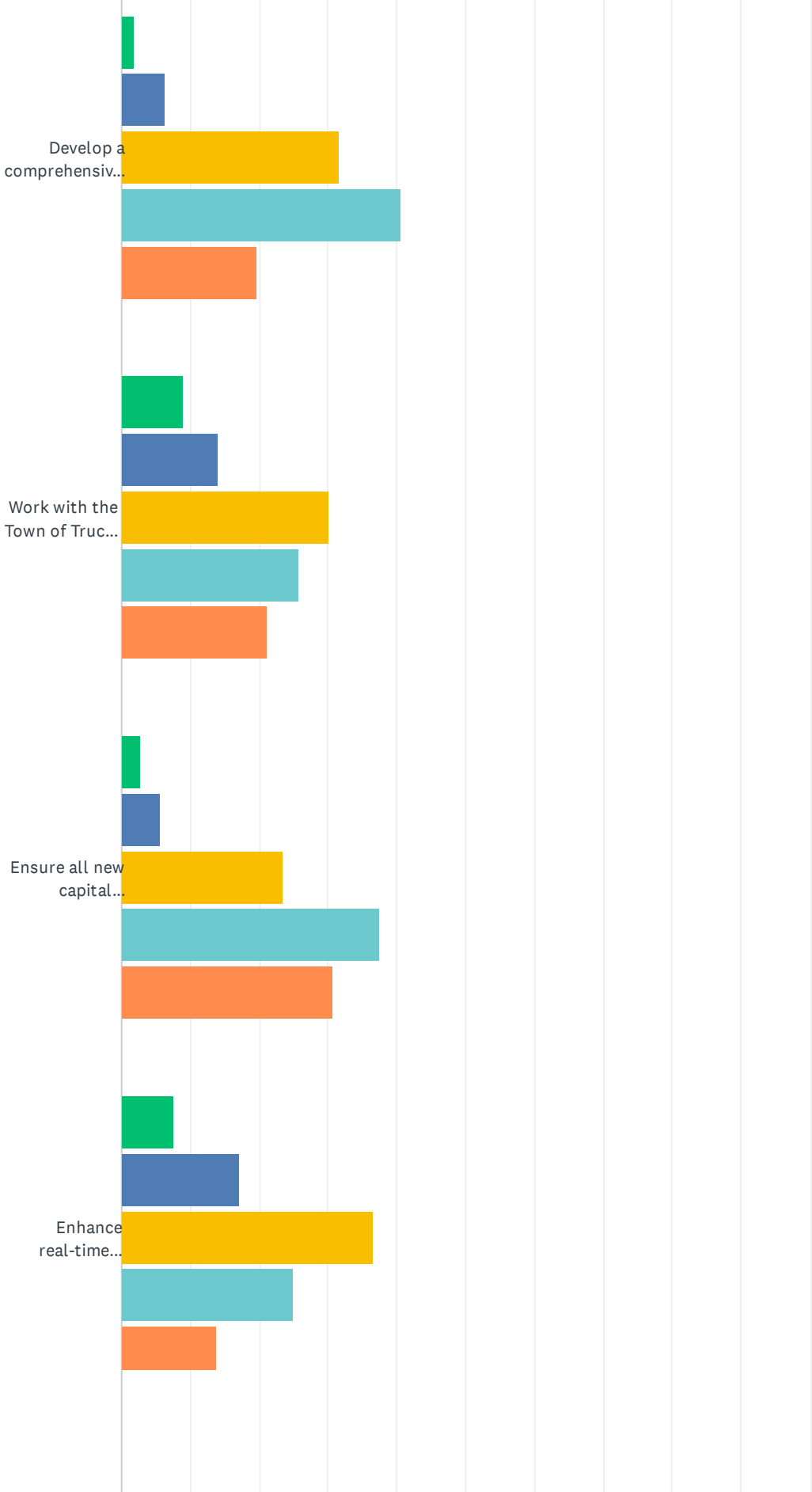
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Update the Trails Master Plan to continue to improve trail development, signage and usage.	1.60% 35	5.73% 125	25.19% 550	38.48% 840	29.00% 633	2,183
Identify and implement organizational green initiatives to reduce Tahoe Donner's carbon footprint.	8.03% 175	12.61% 275	31.33% 683	27.71% 604	20.32% 443	2,180
Prepare for the impacts of climate change and seasonal weather changes that will affect operations and the health of Tahoe Donner's natural resources.	6.79% 148	7.57% 165	21.87% 477	32.37% 706	31.41% 685	2,181
Protect, restore and enhance the unique ecosystems and habitats found in Tahoe Donner.	1.97% 43	7.19% 157	24.82% 542	35.26% 770	30.77% 672	2,184
Coordinate overall land management operation by integrating the recreational and non-recreational portions of open space.	2.69% 58	9.09% 196	37.32% 805	35.10% 757	15.81% 341	2,157

Q11 Planning, Development + Infrastructure

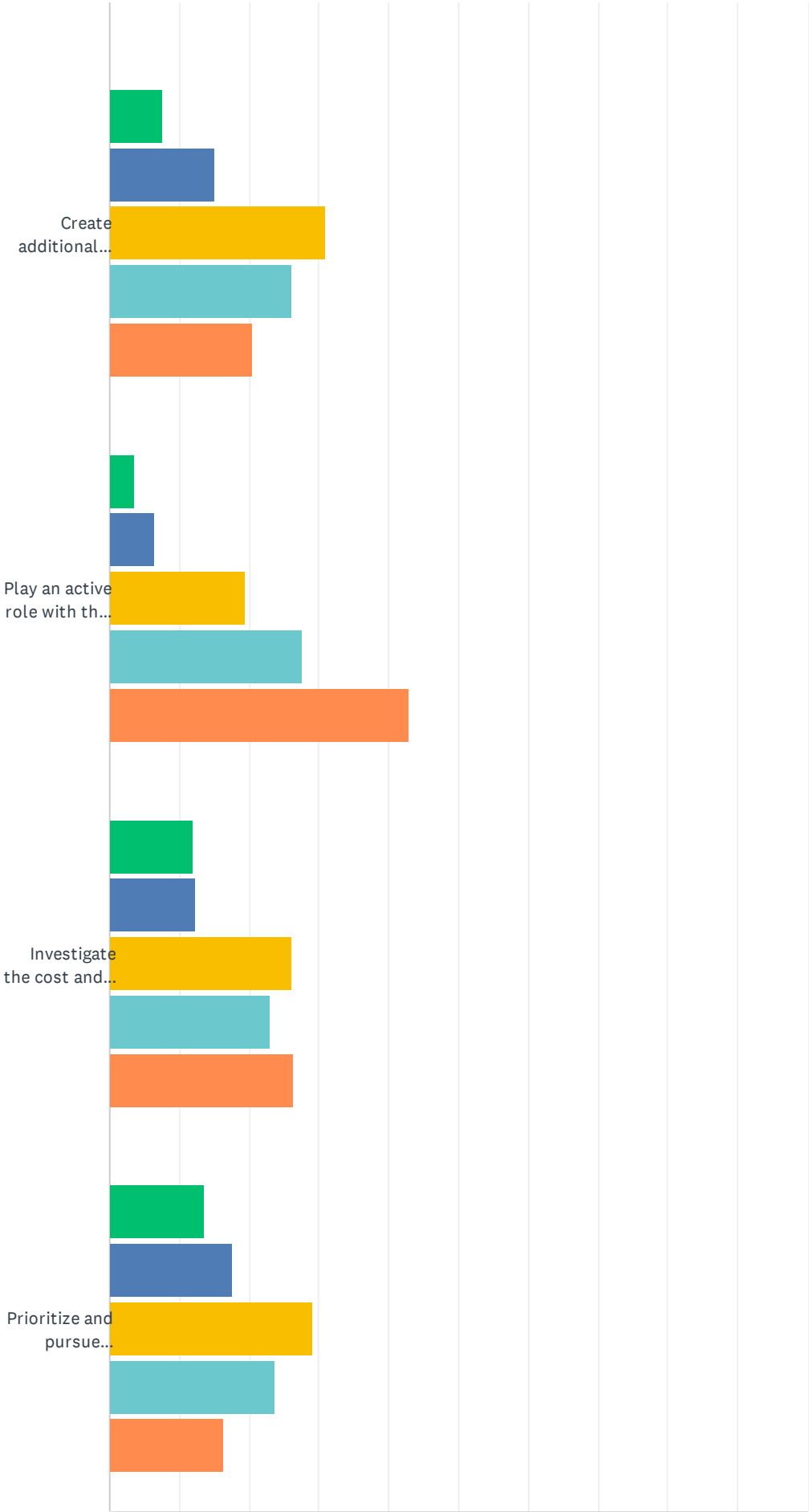
Answered: 2,183 Skipped: 319



Tahoe Donner Strategic Plan - Member Survey



Tahoe Donner Strategic Plan - Member Survey



Tahoe Donner Strategic Plan - Member Survey

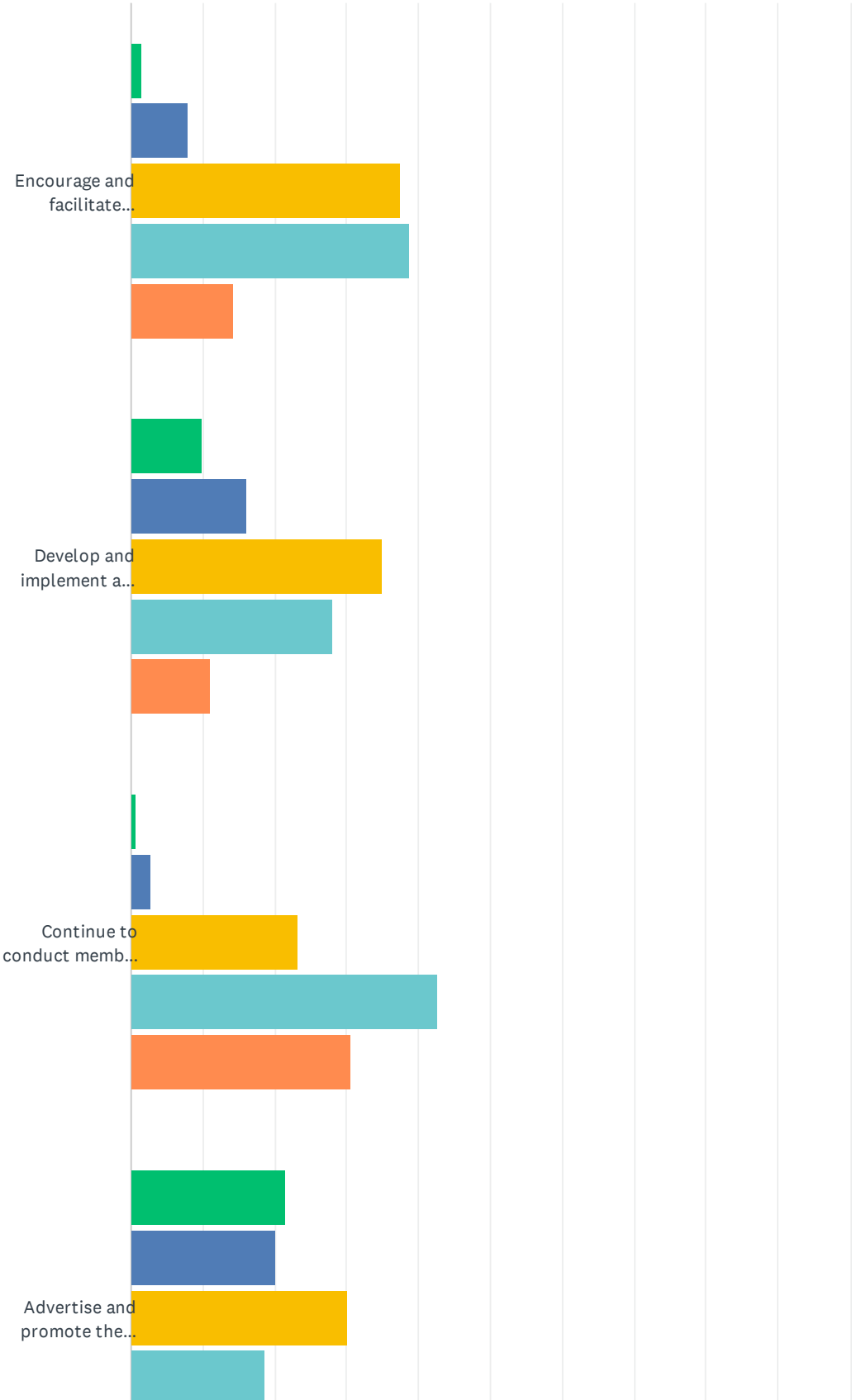
0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

■ Not Important at All
 ■ Not Very Important
 ■ Somewhat Important
■ Very Important
 ■ Extremely Important

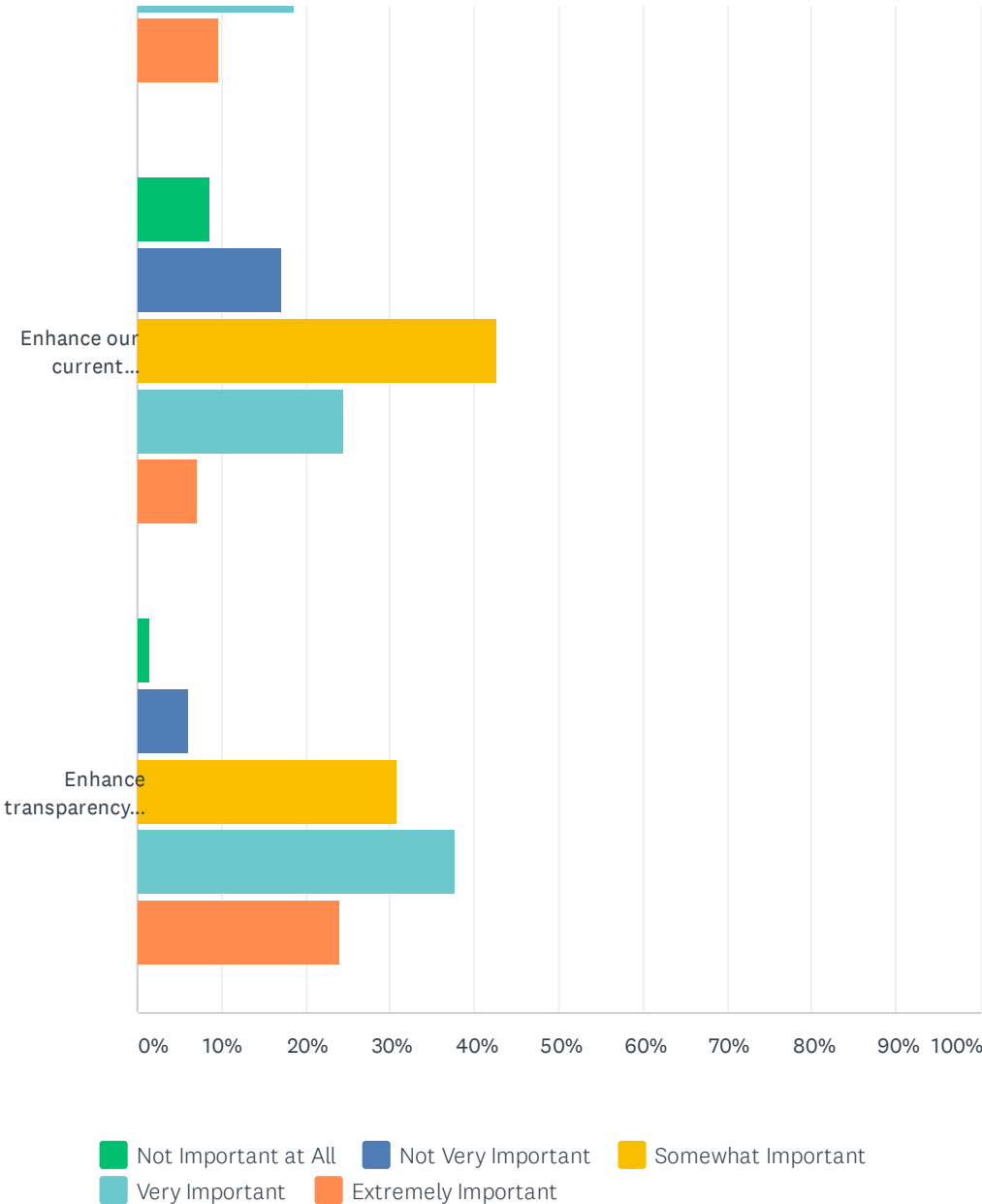
	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Develop and implement a five-year approved capital improvement program with corresponding funding.	3.60% 77	7.48% 160	32.49% 695	40.81% 873	15.61% 334	2,139
Pursue a goal that involves all new capital projects to be carbon neutral or create other environmental impact-reduction strategies.	12.61% 272	15.16% 327	32.31% 697	25.64% 553	14.28% 308	2,157
Educate, facilitate and enforce Tahoe Donner's covenants and architectural standards to maintain a harmonious community and preserve property values.	5.42% 117	12.78% 276	35.19% 760	31.62% 683	15.00% 324	2,160
Develop a comprehensive land use and facilities master plan that incorporates updating the plans for forestry, trails, open space and facilities.	1.91% 41	6.20% 133	31.61% 678	40.51% 869	19.77% 424	2,145
Work with the Town of Truckee to advocate for a third roadway access and egress from Tahoe Donner to enhance circulation, transportation and safety.	8.91% 193	14.03% 304	30.18% 654	25.75% 558	21.14% 458	2,167
Ensure all new capital projects prioritize the preservation of the health and sustainability of Tahoe Donner's natural resources, forests, wetlands and wildlife.	2.74% 59	5.75% 124	23.38% 504	37.48% 808	30.66% 661	2,156
Enhance real-time covenants enforcement.	7.59% 162	17.07% 364	36.66% 782	24.94% 532	13.74% 293	2,133
Create additional tools and processes to help homeowners educate their guests (including short-term renters) on community rules.	7.45% 161	15.05% 325	30.97% 669	26.11% 564	20.42% 441	2,160
Play an active role with the Town of Truckee and other agencies to gain a better internet connection.	3.60% 78	6.46% 140	19.44% 421	27.52% 596	42.98% 931	2,166
Investigate the cost and opportunity to underground utilities.	11.93% 258	12.40% 268	26.23% 567	23.03% 498	26.41% 571	2,162
Prioritize and pursue opportunities to purchase adjacent conservation land.	13.51% 291	17.60% 379	29.06% 626	23.54% 507	16.30% 351	2,154

Q12 Create an Informed, Engaged + Livable Community

Answered: 2,163 Skipped: 339



Tahoe Donner Strategic Plan - Member Survey

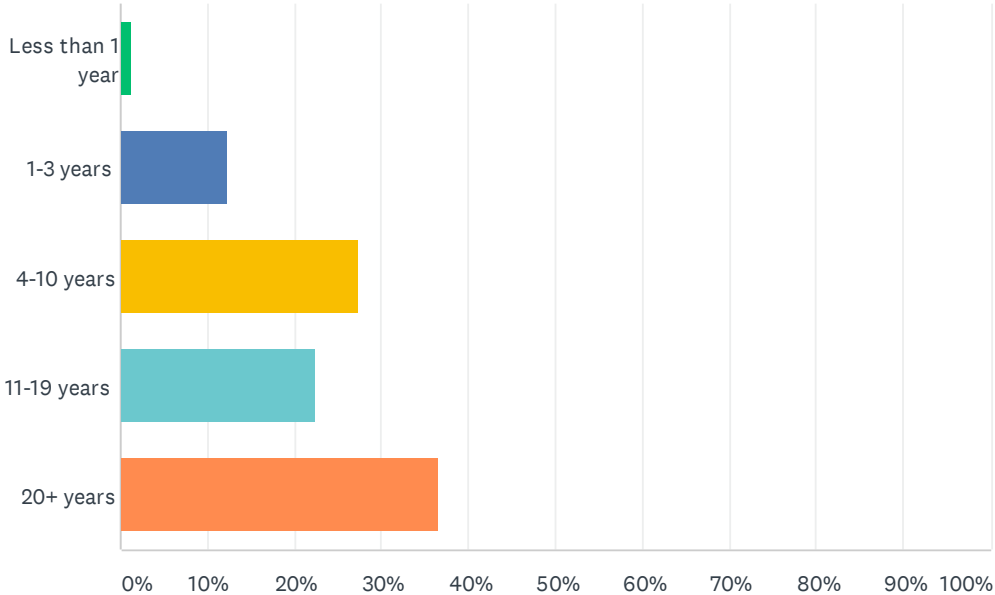


Tahoe Donner Strategic Plan - Member Survey

	NOT IMPORTANT AT ALL	NOT VERY IMPORTANT	SOMEWHAT IMPORTANT	VERY IMPORTANT	EXTREMELY IMPORTANT	TOTAL
Encourage and facilitate homeowner involvement in Tahoe Donner governance and decision making.	1.49% 32	8.05% 173	37.44% 805	38.70% 832	14.33% 308	2,150
Develop and implement a strategy to strengthen and promote Tahoe Donner as a community with exceptional quality of life, livability and sense of place.	9.77% 210	16.19% 348	34.98% 752	28.00% 602	11.07% 238	2,150
Continue to conduct member surveys and other feedback efforts to understand member needs and priorities.	0.70% 15	2.79% 60	23.29% 501	42.68% 918	30.54% 657	2,151
Advertise and promote the reopening of Tahoe Donner Golf Course.	21.62% 465	20.04% 431	30.03% 646	18.64% 401	9.67% 208	2,151
Enhance our current sponsorship and advertising opportunities to offset operating costs of programs and publications.	8.64% 184	17.14% 365	42.68% 909	24.51% 522	7.04% 150	2,130
Enhance transparency reporting related to the budget process.	1.40% 30	6.13% 131	30.79% 658	37.58% 803	24.10% 515	2,137

Q15 How long have you been a Tahoe Donner owner?

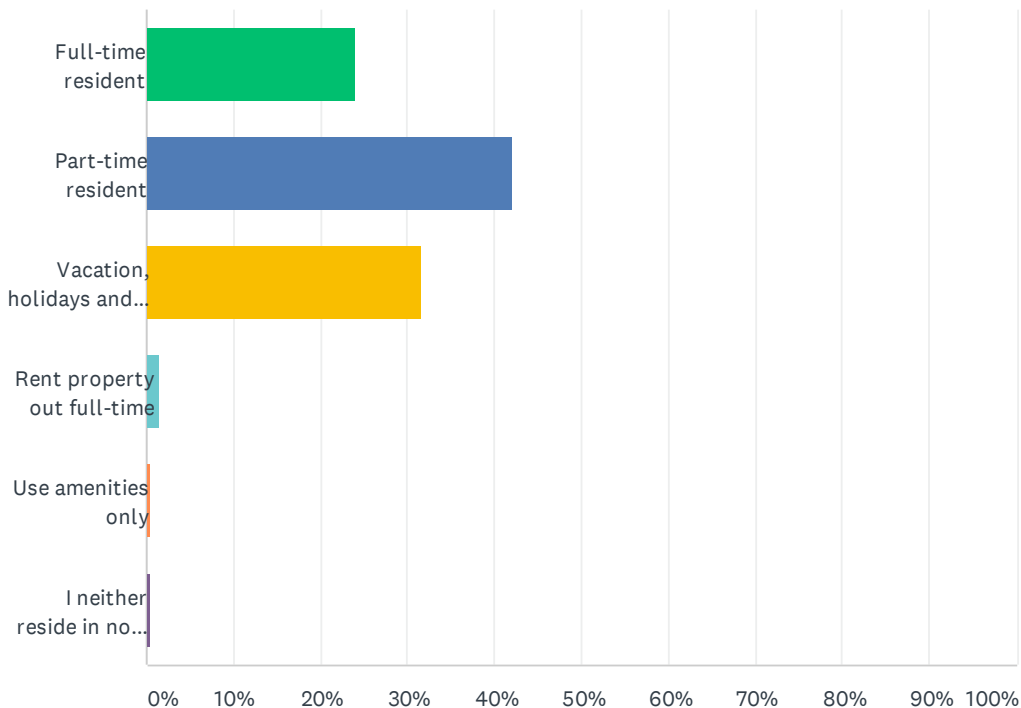
Answered: 2,212 Skipped: 290



ANSWER CHOICES	RESPONSES	
Less than 1 year	1.27%	28
1-3 years	12.30%	272
4-10 years	27.40%	606
11-19 years	22.33%	494
20+ years	36.71%	812
TOTAL		2,212

Q16 Which best describes YOUR use of your Tahoe Donner property?

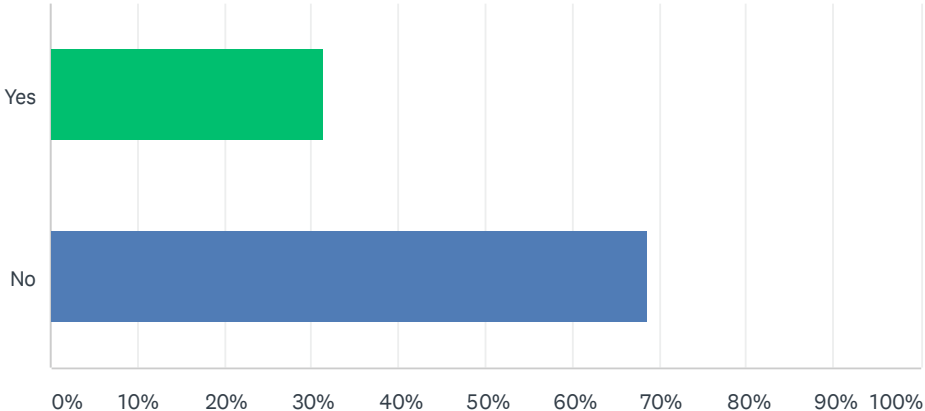
Answered: 2,213 Skipped: 289



ANSWER CHOICES	RESPONSES	
Full-time resident	23.99%	531
Part-time resident	42.02%	930
Vacation, holidays and/or long weekends	31.63%	700
Rent property out full-time	1.54%	34
Use amenities only	0.50%	11
I neither reside in nor visit Tahoe Donner	0.32%	7
TOTAL		2,213

Q17 Do you have children ages 18 and/or younger living with you?

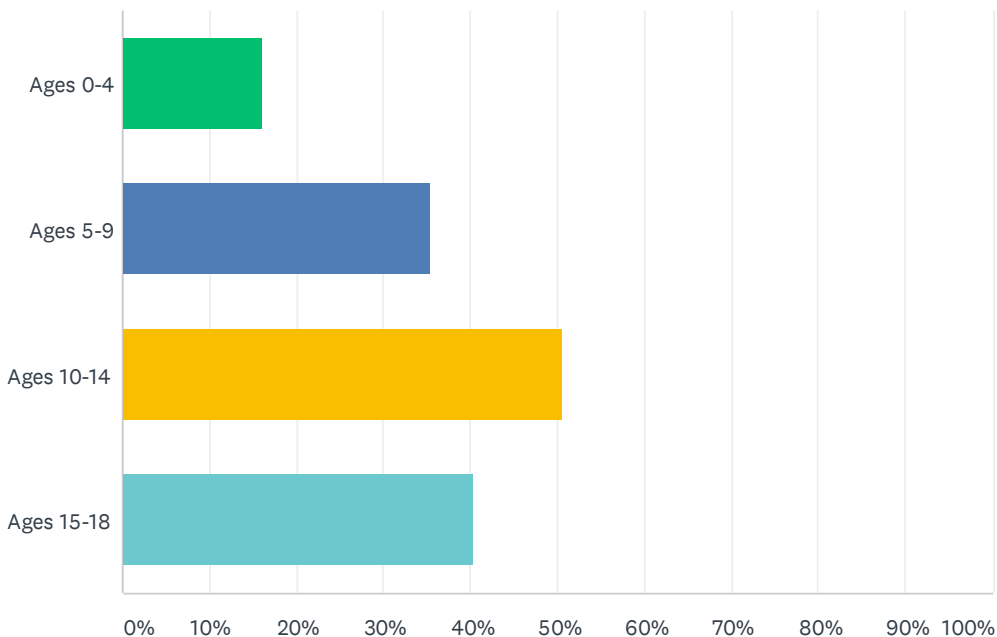
Answered: 2,212 Skipped: 290



ANSWER CHOICES	RESPONSES	
Yes	31.42%	695
No	68.58%	1,517
TOTAL		2,212

Q18 If you have children ages 18 and/or younger living in your household, please click the age ranges that apply.

Answered: 686 Skipped: 1,816



ANSWER CHOICES	RESPONSES	
Ages 0-4	16.18%	111
Ages 5-9	35.28%	242
Ages 10-14	50.58%	347
Ages 15-18	40.38%	277
Total Respondents: 686		