

GM UPDATE NORTHWOODS CLUBHOUSE REOPENING

BOARD OF DIRECTORS MEETING, MAY 28, 2021

PURPOSE

Update the Board on the Northwoods Clubhouse reopening to membership and public.



FACILITY COVID-19 MITIGATION MEASURES

STARTING MAY 28

Facility will reopen 7-days a week 8:00 a.m. to 5:00 p.m. to members and public with COVID-19 mitigation measures including

- Face masks will be required indoors until State and County guidelines change
- Limited gathering and queuing indoors for services
- No large indoor gatherings (board or committee meetings, parties, etc) until late June or July. Slow to return.
- COVID-19 sanitization and hygiene practices to continue
- Signage will be visible and assist members in directional flow and queuing

STATE & NEVADA COUNTY GUIDELINES

- Still in **Red Tier**
- Loosening or elimination of required mitigation measures and restrictions is anticipated after **June 15**

WIDESPREAD

Many non-essential indoor business operations are closed

SUBSTANTIAL

Some non-essential indoor business operations are closed

MODERATE

Some indoor business operations are open with modifications

MINIMAL

Most indoor business operations are open with modifications

ADMINISTRATIVE DEPARTMENTS

DEPARTMENTS LISTING:

Member Services

Architectural Standards and Covenants

Accounting

Human Resources

Other Administrative Departments

Beginning May 28

- Member Services area open to members and public with queuing indoor and outside
- Meeting areas for use by department staff to meet with members will be established in Gathering Room area (Ex. Member orientations, one-on-one discussions on matters regarding projects or member accounts)
- Walk-ins welcome
- Appointments are available and advised for specific needs
- Exterior service windows continue to be available
- Virtual meetings still available

PIZZA ON THE HILL

OPENING DATE SCHEDULED LATE JUNE

- Days/Times - TBD
- Outdoor and indoor dining available
- Take out available



COMMUNICATION PLAN

Staff Readiness

- Planning and readiness communications

Member, Guest, Public Communications

- Web site
- Weekly eblast information
- Signage
- Department communication to members, guest and public as needed



QUESTIONS?

