



## **STAFF REPORT**

**May 18, 2021**

### **TITLE:**

2022 Summer Amenity Access

### **RECOMMENDATION:**

This report is for information only.

### **BACKGROUND:**

As we emerge from the pandemic and return to normal, staff has developed a plan to provide access for our members and their guests for this summer season that addresses anticipated challenges. Those specific challenges and the plan for each of the private amenities follows:

#### **Tennis:**

Tennis will operating as it has in the past with court reservation available to members at 7am one day prior to the date of the reservation. Guests will be able to make court reservations at noon the day prior to the play day.

#### **Beach Club Marina:**

The Beach Club will also operate as it has in the past with first come, first served access for members and guests. It is important to recall that the Town of Truckee has mitigated an identified traffic concern in the area of Donner Pass Rd. outside of the Beach Club and State Park by converting what was once diagonal parking into parallel parking. Additionally, the new bike path from the Cold Stream development to the State Park driveway has eliminated all parking in the area east of the driveway. The result is an on-street parking capacity reduction of approximately 170 parking spaces. Despite TDA providing a shuttle service from the Truckee HS parking lot to the Beach Club (beginning June 19 through Labor Day), staff anticipates this parking restriction to impact the volume of visitors to the Beach Club this summer.

#### **Trout Creek Recreation Center and Northwoods Pool:**

Staff anticipates the inconvenience of the parking situation at the Beach Club will add pressure to our pools this summer. The result is a recommendation to continue with reservations for the Recreation Pool at Trout Creek, and the Northwoods Pool at the Northwoods Clubhouse. Based on feedback from the membership last summer, reservation times will be modified slightly, and the limit on the number of spaces available to reserve will be much higher than pandemic levels as well. The specifics of the reservation timing is detailed in the ANALYSIS section below. The other service areas at Trout Creek (gym and lap pool) will be back to first come, first served access for members and guests as we operated pre-pandemic.

### **ANALYSIS:**

Many considerations went into the reservation schedule recommendation that follows, including lessons learned from last summer. Of note was that staff learned that despite severe restrictions to the volume of visitors allowed at any given time, the overall utilization was close to normal. The result of the reservation system was to spread out the utilization over the entire day rather than everyone showing up at the same time for the “prime” hours.



With an increase in our limits and the addition of Northwoods Pool as an option for pool recreation, it is likely that the anticipated volume can be accommodated while preserving the experience for everyone. The reservation schedule is as follows:

**Trout Creek Recreation Pool:** 7 days a week with reservation periods of 2 hours in length with start times beginning at 10:15 am, 12:30 pm and 2:45 pm. From 5pm – 7 pm the Recreation Pool will be open for first come, first served (no reservation required) access for our members and guests. While the Recreation Pool is currently open and operating under a similar schedule, the aforementioned schedule will go into effect no later than June 19.

**Northwoods Pool:** 7 days a week with reservation periods of 2 hours and 15 minutes in length with start times beginning at 12 pm and 2:30 pm. All swim lessons will be taught at Northwoods Pool in the morning prior to opening 7 days a week. The season schedule for Northwoods Pool is 7 days a week from June 19 to August 15, then weekends only through September 5.

Other elements of the plan for the upcoming summer include the return of the single access fee per user per day for all amenities and the member priority 4-hour booking window for reservations. Current Trout Creek Recreation Pool, Lap Pool and Gym reservations will be in effect until further notice.

**OUTREACH:**

Staff considered input from the membership, both solicited and unsolicited. Additionally, staff reviewed several options internally through meetings over the past two months as state and county guidance has evolved.

**FISCAL IMPACT:**

The primary fiscal impact of the aforementioned plan is the additional cost of providing a shuttle to the Beach Club from Truckee High School. Staff anticipates this service to add an additional \$45,000 in expenses.

**ALTERNATIVES:**

If the board pleases, staff can discuss the other options that were considered but ultimately rejected. Any other input would be welcomed.



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Board Meeting Date: *5/28/2021*

General Manager Approval to Place on the Agenda: \_\_\_\_\_