3:00pm - 5:00pm, via Zoom

### 3:00pm, Information, Reports, Discussion and/or Action Items

- 1. February Meeting Minutes
- 2. Thank You's
- 3. Treasurer's Report, including 2020 Recap
- 4. Board Update
- 5. TTCF Meeting update
- 6. Getting Started on July 2021 campaign
- 7. Email service report + Quarterly Newsletter
- 8. TD News may change depending on space available
  - April Annual Thank You
  - May –
  - June –
- 9. Whatever else

#### Next Meeting:

Monday, April 2021, 3:00pm via Zoom or in the Board Room at Northwoods Clubhouse.

Remote Participation (same URL, ID and Password for all meetings):

https://us02web.zoom.us/j/85656662859?pwd=N09pTzBUN0RCa0pZcERyNkUzTXZVQT09

Meeting ID: : 856 5666 2859

Password: <mark>760561</mark>

One tap mobile

+16699006833,,85656662859#,,,,,0#,,760561# US (San Jose)

Find your local number for audio only: https://us02web.zoom.us/u/kuQ9H5dD4

From: Betsy Noonen betsy.noonen@gmail.com @

Subject: TDGF Marketing and Campaign Outreach Recap and Next Steps

Date: March 5, 2021 at 11:55 AM

To: Suzanne Sullivan suzsullivan@icloud.com, Diane dianecampbel@gmail.com, Toni Moore tonijmoore1@gmail.com, Carla Brown savvydogtruckee@mac.com, Jennifer Hempfling jenniferbugenator@gmail.com, Marcia Argyris margyris75@gmail.com,

Cathy Pellegrini catpellegrini@yahoo.com

Cc: Nan Meek nanmeek@sbcglobal.net

#### Hello TD Committee:

In preparation for our meeting on Monday, and to get going on the building blocks for the July Campaign. Nan and I wanted to briefly summarize the outcome of the survey and brainstorm session in early Feb and then recap a meeting we had with Suzanne earlier this week.

#### Takeaways from the Feb session:

- One main campaign in July (height of summer season— July 11-24 is target dates)
- Some (undefined number) fun, "pop-up" fundraising events (a la Doug Devore photo in 2020)
- Participate in TDA events, such as:
- Annual meeting picnic/BBQ booths (June 27th)
- 50th Anniversary event (if there is one)
- TDA Assessment mailing insert
- Giving Tuesday appeal (Nov 30, 2021)
- · Quarterly newsletter

Overall, we were delighted that our committee was on the same page regarding a newsletter to members. Ongoing communication that we can scale and is direct is essential. An Immediate action item for the newsletter includes obtaining the homeowner member email list while it is still robust and full of addresses and before members opt-out of inclusion on the list due to unpleasant election email traffic.

Thank you Carla for looking into the newsletter hosting option.

Next we need to:

· Develop design, content, writers and production capabilities.

#### Takeaways Regarding the July Campaign Meeting:

We met with Suzanne earlier this week to begin planning the July Campaign. It will be a two-week campaign and more closely resemble last July's campaign than the Giving is Living campaign. There is a lot of preparation to start now in order to make the campaign a success. Including:

- New video content needs to be identified, produced and shot.
- Develop upbeat, targeted communications for:
  - TD News
  - · Social Media,
  - Member Email
  - New Releases

This is a partial to do list, please consider it a sign-up list as well!

Thanks, looking forward to discussing this with you all. Betsy and Nan

Below is the plan from last year. We have also attached July Campaign analytics that measure the impact/outreach of each "touch" of the campaign. Thank you Suzanne for both.

	\$40K	T	T	w	R	F	S	Su	М	T	T
	GOAL	7.21	21-Jul	22-Jul	23-Jul	24-Jul	25-Jul	26-Jul	27-Jul	28-Jul	4-Aug
		eBlast tile at					TD social			eBlast	
		top-campaign	Past Diners	TD	NextDoor	Elements	media – 1	GoFundMe	TTCF	tile/TD	eBlast tile-
		commencing	r ast Diriers	10	IVEXIDOOI	Liements	morning, 1	email	1101	social media	Thank You
		tomorrow					afternoon			social media	
Res	sponsible										



Party	Suzanr	e	Suzanne	Matt Warren	Derek	Nan Meek	Stacy	All	Ali
Print / Web / TV Comm	No print running.	No print communication. Update GF pages on TD website. Something on TD TV screens if they are running.							
Other Comm	email v TDCan	"92" email	posting (include video???)	email w/video	Posting: Facebook, Instragram, ??	email w/video	email or social media w/video		eBlast
Target Audience	previor dinne attende	All TD members	TD area	all TD clients	TD followers and beyond		All their donors		
Message	no dinn give inst fall grar be 1st donat	ead- ts, launch to	neighbors	be generous like we are		continue generosity - community- wide needs	pool resources to suport cmty needs		Thank You, amount raised, link to learn more
Matching Funds		\$1.000 elevation 6225		\$1,500 Elements		\$1,500 Easterbrook, Hall Tree, Raleys		\$1,000 TriCounties Bank	
Featured Video(s)	Choice	Warming	Marcia Chuy	Elements	Pyramid Trail Christian	Nan Meeks	Cmty House	Steve	



TDGFJuly2020 Analyti...nal.pdf

# JULY2020 POST-CAMPAIGN ANALYTICS

#### **AWARENESS CAMPAIGN REACH**

- > TD Website + Classy
- Past grant/scholarship recipient videos
- > TD News articles (July/August)
- > TD Digital screens
- > TD Homepage alert at top of page (carousel)
- > TD Homepage event links
- > Community calendars
- Website event pages
- > 2 dedicated TD emails + Inclusion in 4 weekly emails (eBlasts)
- > 2 emails from Suzanne's account + 1 email to donors of the employee COVID fund
- > 8 FB posts, 5 Instagram posts + 4 Tweets
- 2 Nextdoor posts
- > Committee outreach

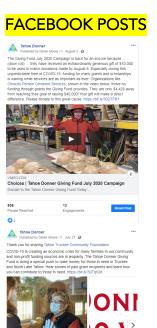
# **GOOGLE ANALYTICS GF WEB TRAFFIC**

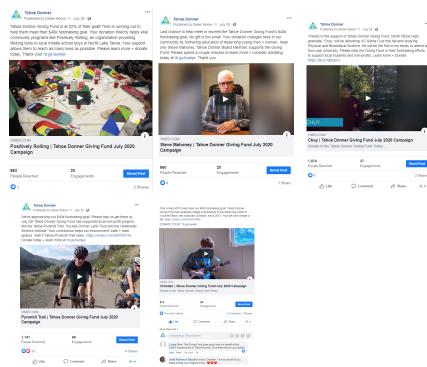
Up 304% (574 v 142) for same time period



### **MAILCHIMP EMAIL RESULTS**

EMAILS	SEND DATE	TOTAL SENDS	UNIQUE OPENS	OPEN RATE	UNIQUE CLICKS	CLICK RATE	UNSUBSCRIBES	UNSUBSCRIBE RATE
Weekly Email	Aug 11	6,825	2,467	36.2%	363	5.3%	5	.2%
Weekly Email	Aug 4		2,566	37.5%	387	5.7%	3	.2%
Dedicated Encore	July 31	9,134	3,569	39.1%	125	1.4%	6	.2%
Weekly Email (Eblasts)	July 28	6,814	3,568	52.4%	791   43 on TGF link	11.6%	3	.2%
Nan Meek	July 26	165	90	56.6%	16	10.1%	1	.3%
Dedicated Kick Off Campaign	July 22	8,993	2,981	33.2%	107	1.2%	12	.2%
Weekly Email	July 21	6,812	3,133	46.0%	574   19 on TGF link	2.0%	6	.2%





DATE	CONTENT	IMPRESSIONS	LIKES, COMMENTS, SHARES	LINK CLICKS
August 3	Encore announcement	1,020	4	8
July 28	Steve Mahoney	918	10	8
July 28	Chuy	1,163	7	19
July 28	Positively Rolling	863	10	11
July 27	Alondra	1,118	14	29
July 25	Pyramid Trail	1,230	20	38
July 25	Christian	1,508	15	12
TOTAL		7,987	93	125

# **INSTAGRAM**

Same screen shots as above (Facebook).

DATE	CONTENT	IMPRESSIONS	LIKES/COMMENTS
August 3	Encore announcement	1,121	37
July 28	Positively Rolling	1,107	34
July 28	Steve Mahoney	966	19
July 25	Pyramid Trail	1,314	55
July 25	Christian's Story	1,102	22
TOTAL		5,610	167

### **TWITTER**

Same screen shots as above (Facebook).

DATE	CONTENT	IMPRESSIONS	ENGAGEMENT
July 28	Positively Rolling	321	1
July 28	Steve Mahoney	332	5
July 27	Christian	391	5
TOTAL		1,044	11

#### **VIMEO**

VIDEO	VIEWS	IMPRESSIONS
Pyramid Trail	55	213
Steve Mahoney	54	124
Choices	45	146
Christian	44	104
Daphne	18	280
Marcia	38	406
Chuy	37	683
Marcia	37	404
Alondra	26	372
Emergency Warming	22	94
Alondra	21	213
Positively Rolling	19	337
Tahoe Community Theatre	19	130
Sierra Community House	18	41
Elements	13	290
Alturo	12	120
Sierra Senior Services	12	56
TOTAL	490	4,103

# TRUCKEE CHAMBER OF COMMERCE

Requested analytics from the Chamber, however, they did not provide.

### **CONSIDERATION FOR NEXT YEAR**

- > Leverage the human heart-string stories more
- > How can we leverage Instagram better?
- > Develop grass roots strategy for connecting with past donors
- > Leverage other community partners more. Truckee Chamber was a win
- > Press release announcing campaign directed at local media and how to give
- > Considerations regarding matching: Which is better? Having multiple smaller matching days or combining for greater amount in a one-time match?
- > Consider a less formal content text in emails/blasts. Get fun and creative with verbiage and content
- > Make use of TD clubs as vehicles for spreading the word
- > Continue detailed advance organizational planning doing so provided a roadmap and avoided rush/rash decision making and last minute scrambling