

Job Title: Cook I – Downhill Ski Area Job Code: 160 **Department:** Winter Food and Beverage **Reports To:** Winter Food and Beverage Manager Class Code: 9184 FLSA Status: Non-exempt Salary Level: H6 Prepared Date: 3/15/2007, updated 5/12/11, 9/28/15, 08/18, 11/18, 09/20, 10/2020

SUMMARY

Under the direction of the Winter F&B Manager, the Cook I prepares a variety of food items. The Cook I is also responsible for the cleanliness of the Food and Beverage area.

ESSENTIAL DUTIES AND RESPONSIBILITIES include the following. Other duties may be assigned

- Provide excellent customer service to customers, employees and business partners.
- Maintain a working knowledge of ski area rules, regulations, and policies, including those pertaining to: parking lot, equipment rentals, and lessons, and enforce the rules accordingly.
- Maintain a working knowledge of the Association rules and enforce them accordingly, including checking member passes and collecting money for the use of the facility.
- Provide customer service including fielding complaints, addressing customer problems and concerns, collecting money for lessons, rentals, retail sales, and food.
- Cook foodstuffs in quantities according to menu and number of persons to be served.
- Clean and maintains all kitchen appliances and surfaces.
- Take inventory and reorders from suppliers as necessary.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

EDUCATION and/or EXPERIENCE

One-year certificate from college or technical school; or two years related experience and/or training in the food and beverage industry; or equivalent combination of education and experience.

CERTIFICATES, LICENSES, REGISTRATIONS

Current Cardiopulmonary Resuscitation (CPR) and First Aid certifications recommended.

Requires possession of valid Class C Driver License with a driving record meeting the minimum standards required by the Association insurance carrier.

LANGUAGE SKILLS

Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers or employees of organization.

MATHEMATICAL SKILLS

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and volume. Ability to apply concepts of basic algebra and geometry.

REASONING ABILITY

Ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; and reach with hands and arms. The employee frequently is required to talk or hear and taste or smell. The employee is occasionally required to sit; climb or balance; and stoop, kneel, crouch, or crawl. The employee must frequently lift and/or move up to 10 pounds and occasionally lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently exposed to moving mechanical parts. The employee is occasionally exposed to fumes or airborne particles, toxic or caustic chemicals, outside weather conditions, risk of electrical shock, and risk of radiation. The noise level in the work environment is usually moderate.