



Job Title: Ski Patroller II – Downhill Ski Area
Job Code: 620
Department: Mountain Operations
Reports To: Ski Patrol Director
Class Code: 9184
FLSA Status: Non-exempt
Salary Level: Hourly 15
Prepared Date: 08/02/11, updated 11/7/12, 1/1/14, 10/2/15, 08/18, 11/18

SUMMARY

The Ski Patroller II shall be responsible for the overall safety of the ski area including aiding and assisting the skiing guests and providing first aid and emergency transportation to injured skiers from the slopes, lodge, or immediate vicinity to a safe location. The Ski Patroller II will educate the guests and employees about ski and snowboard safety awareness and control, maintain proper safety equipment and signage at the ski area, and facilitate the correction of safety problems. The Ski Patroller II will be responsible for the daily operations of the Ski Patrol in the absence of the Ski Patrol Director.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Provide excellent customer service to customers, employees, and business partners.
- Maintain current knowledge, implement and enforce Association policies, procedures, rules and regulations.
- Maintain current CPR and EMT or OEC Certification.
- Participate and evaluate the ski area emergency procedures related to, but not limited to: ski lift, trail and slope evacuations, lift auxiliary operations, fire evacuation procedures, etc.
- Inspect and mark or remove hazards on the slopes and all premises of the resort in accordance with safety policy and procedures.
- Assist with snow removal.
- Evaluate and implement safety programs for employees and skiing guests designed to reduce work-related accidents and liability exposure.
- Complete reports and other paperwork related to incidents and injuries accidents for all guests and employees of the resort. Coordinate accident investigations for the ski area.
- Participate in the training of ski area personnel in all phases of the Association's lift evacuation plan and facilitate the safe and orderly evacuation of aerial lifts, trails and/or slopes as necessary.
- Monitor the ski area for safety hazards or incidents. Develop and maintain a positive, professional, and balanced rapport with all employees, management, and guests of the Association.
- Maintain expert ski level, handle rescue sleds, climb lift towers, drive snowmobiles, and coordinate search and rescue operations at the ski area. Maintain alert and positive behavior while handling stressful situations.
- Be responsible for all Ski Patrol duties, including directing the Ski Patroller I and National Ski Patrollers, and Terrain Park safety in the absence of the Ski Patrol Director.
- Maintain an understanding of the Ski Area Emergency Action Plan and assist in the evacuation, if necessary.
- Other duties may be assigned.

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. **Applicants must be 18 years of age or older.**

EDUCATION and/or EXPERIENCE

One-year certificate from college or technical school and three years related experience or certification and/or training as a ski patroller; or equivalent combination of education and experience

CERTIFICATES, LICENSES, REGISTRATIONS

Possession of valid Class C Driver License with a driving record meeting the minimum standards required by the Association insurance carrier. Current Outdoor Emergency Care (OEC) certification and/or Emergency Medical Technician (EMT) 1 certification or greater. Current Cardiopulmonary Resuscitation (CPR) certification.

LANGUAGE SKILLS

Ability to read, analyze, and interpret general business periodicals, professional journals, technical procedures, or governmental regulations. Ability to write reports, business correspondence, and procedure manuals. Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

MATHEMATICAL SKILLS

Ability to calculate figures and amounts such as discounts, interest, commissions, proportions, percentages, area, circumference, and

volume. Ability to apply concepts of basic algebra and geometry.

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions. Ability to interpret an extensive variety of technical instructions in mathematical or diagram form and deal with several abstract and concrete variables.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand; walk; use hands to finger, handle, or feel; reach with hands and arms; and talk or hear. The employee frequently is required to climb or balance and stoop, kneel, crouch, or crawl. The employee is occasionally required to sit and taste or smell. The employee must frequently lift and/or move up to 25 pounds and occasionally lift and/or move up to 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly exposed to moving mechanical parts and outside weather conditions. The employee is frequently exposed to risk of electrical shock and vibration. The employee is occasionally exposed to high, precarious places; fumes or airborne particles; and toxic or caustic chemicals.

SUPERVISORY RESPONSIBILITIES

Directly supervise 2 to 3 employees in the professional Ski Patrol in the absence of the Ski Patrol Director. Carry out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include planning, assigning, and directing work; rewarding and disciplining employees; addressing complaints and resolving problems. Directly supervise an additional 8-10 volunteer patrollers in the absence of the Ski Patrol Director.