

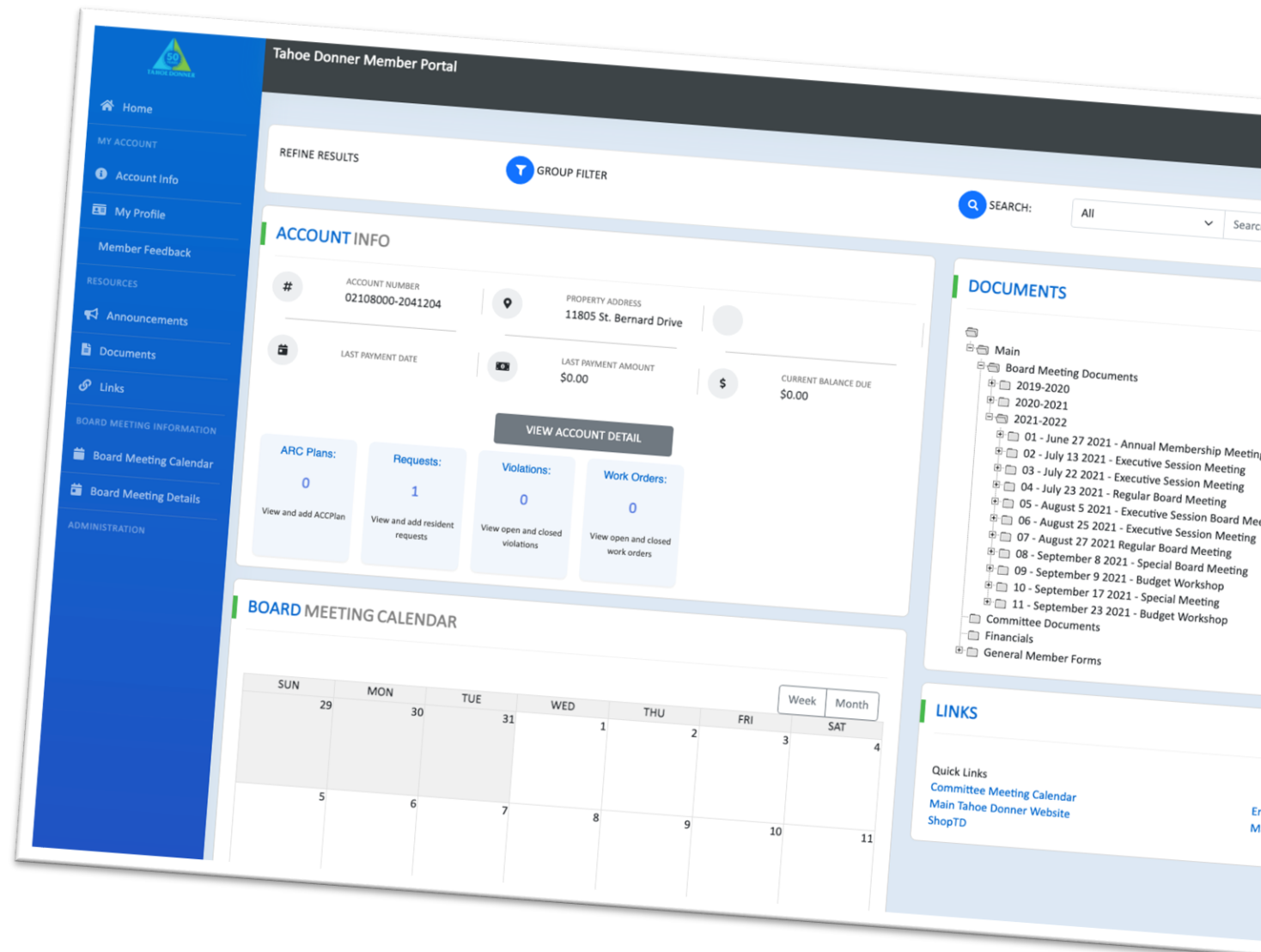


# GENERAL MANAGER UPDATE: MEMBER PORTAL

November 19, 2021

# WHAT IS eUNIFY AND HOW DOES IT BENEFIT THE MEMBERSHIP?

- Easy, convenient 24/7 web access
- Online payment for Annual Assessments, fees and fines
- Update your contact information
- Access Association documents securely and keep Association documents within the membership
- See history of your payments
- Coming soon, view permits and violations



# eUNIFY ROLLOUT TIMELINE

## NOVEMBER

Run Annual Assessment billing and payment through the new system

Members can pay Annual Assessment in member portal

ASO/Covenants inspections and project closures in the old system + data migration

## DECEMBER

Rollout of mobile application for tablet and smartphones

Member letters moved to portal

ASO/Covenants functionality live in portal + member Education

## JANUARY

General education and sign-up campaign continues

Enhancements to resident request functionality based on Q4 learnings



# QUESTIONS?

## THANK YOU



**TAHOE DONNER<sup>SM</sup>**