

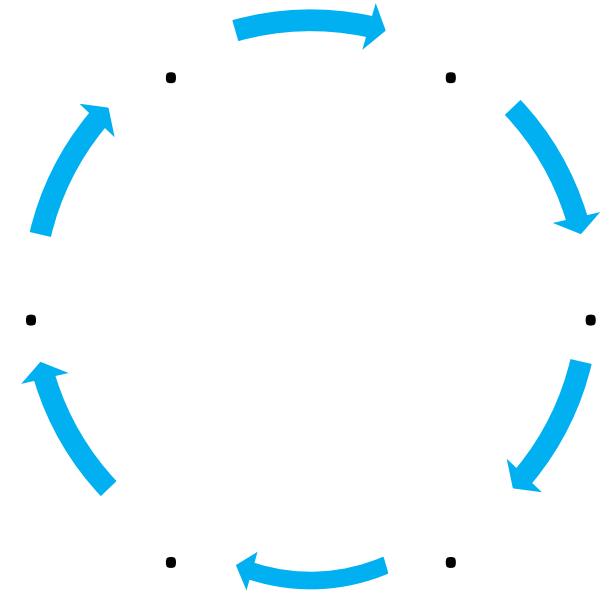
AMENITY ACCESS POLICY CHANGE BOARD UPDATE

FEBRUARY 25, 2022

PURPOSE

Monthly update to the Board of Directors

- Review project scope
- Provide an update on the Working Group
- Share the desired outcomes of the project
- Focus Group update
- Survey update
- Timeline and process update



PROJECT SCOPE

THE SCOPE OF THE PROJECT IS TO UPDATE THE AMENITY ACCESS POLICY

Focus of this working group should be limited to the content of this policy. This policy *“establishes the eligibility requirements for receipt of ID’s by various types of Tahoe Donner Owners, related individuals and guests for discounts at, and access to, recreational amenities within Tahoe Donner.”* The policy defines:

Critical terminology

- Such as Recreation Fee, Immediate Family, Extended Family, Owner, Governing Documents, etc.

Property owner photo ID’s

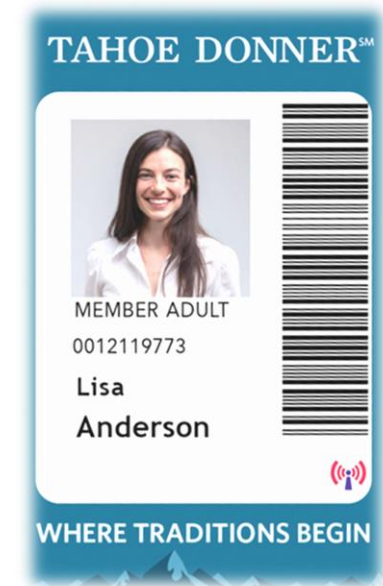
- Who can receive them
- What benefits does a pass holder receive
 - Recreation Fee properties and non-Recreation Fee properties
- How many passes can each property receive
- How long are the passes valid

Use of Recreation Fee Amenities

- Pools, Tennis Center, Marina, Trout Creek Rec Center and Snowplay
- Guest cards, guest access

General rules applicable to amenity use

- Broad rules relevant to minor children, lost ID cards, unauthorized use of ID cards, etc



THE AMENITY ACCESS POLICY DOES NOT INCLUDE

- *Association pricing policy*
- *Cost recovery goals for recreational amenities*

UPDATE - WORKING GROUP

1 meeting in January, 2 meetings in February

- Outcomes
- Focus group planning, coordination and execution
- Utilization, financial, historical and comparative information
- Feedback to date through the web portal



AMENITY ACCESS POLICY UPDATE OUTCOMES

Outcomes were developed through review of the CCR's, Bylaws, Covenants Rules and resolutions

- Promote a sense of community among members
- Protect the amenities, the environment and membership
- Foster member enjoyment and use
- Simplify the policy for ease of understanding and administration
- Support a long term sustainable and equitable pricing system
- Clarify user categories

FOCUS GROUPS

Focus group dates set and invitations extended to members from 6 different member “types”

- **Members from Recreation Fee properties - 4 cards**
- **Members from non-Recreation Fee properties (who use amenities)**
- **Members who are from properties who are registered as STR properties**
- **Members who are from properties who have purchased additional member cards – large families**
- **Members who are from properties who have purchased additional member cards – multiple family ownership**
- **Members from properties that have less than two cards issued on the property**

Meetings will be hosted from February 23 through March 4 – ongoing

Primary goal is to understand the baseline experience of these groups

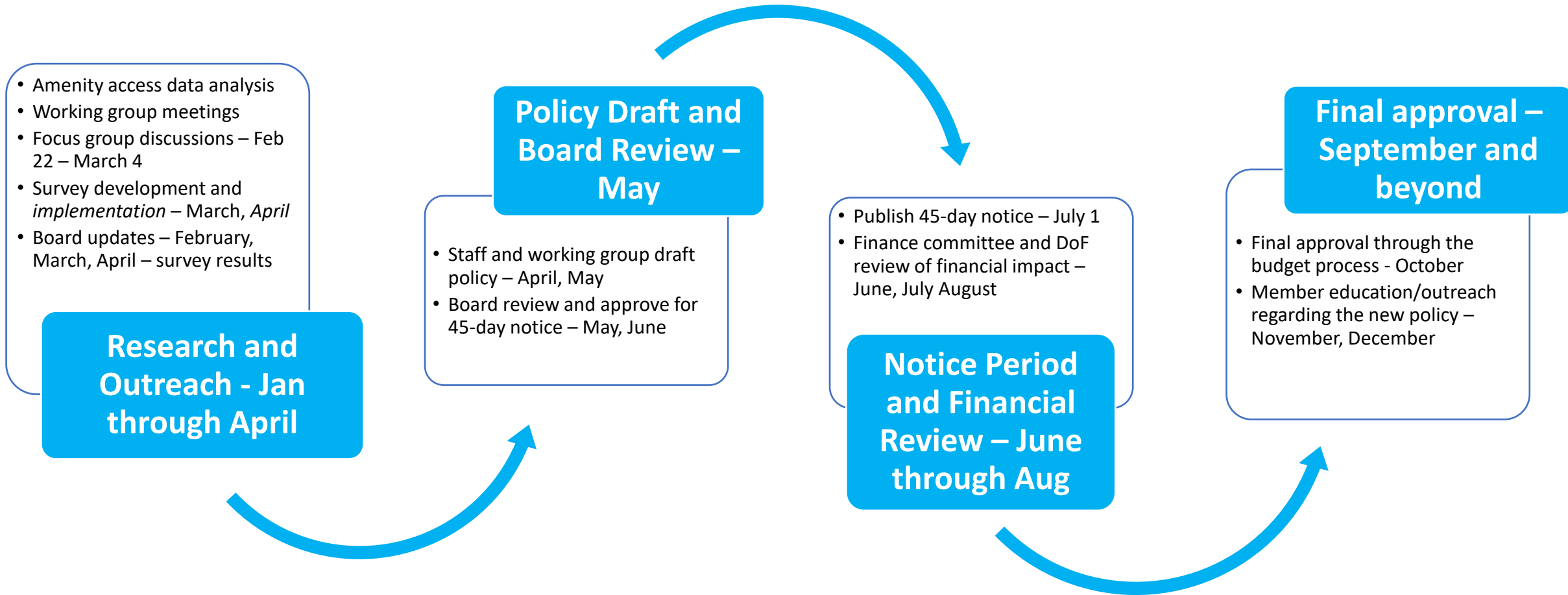
SURVEY

Staff is working on a survey goal statement to assist in development

Survey consultants are onboard and understand our timeline for development and execution



PROCESS



THANK YOU



TAHOE DONNERSM