

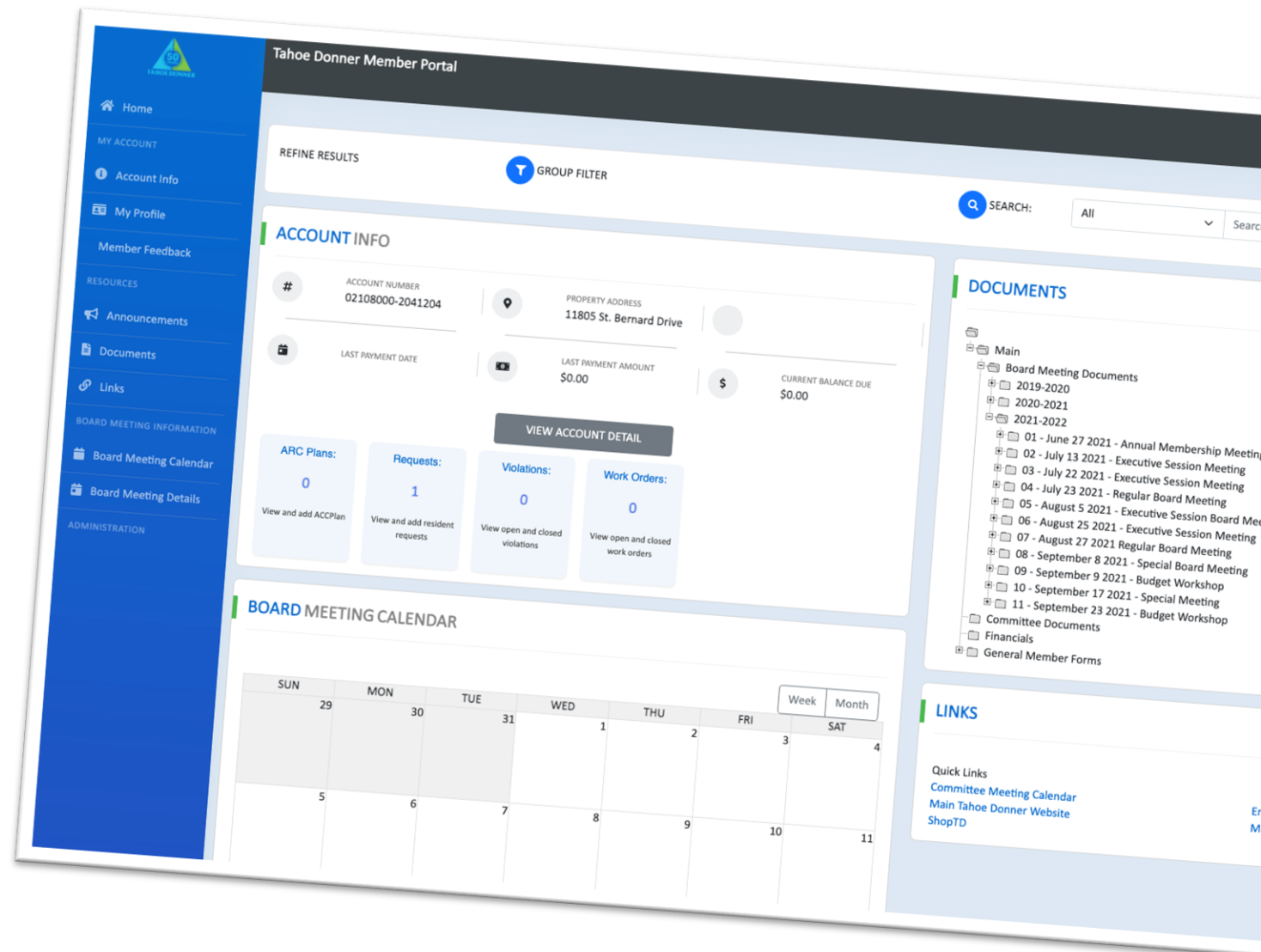


# GENERAL MANAGER UPDATE: MEMBER PORTAL

January 28, 2022

# WHAT IS eUNIFY AND HOW DOES IT BENEFIT THE MEMBERSHIP?

- Easy, convenient 24/7 web access
- Online payment for Annual Assessments, fees and fines
- Update your contact information
- Access Association documents securely and keep Association documents within the membership
- See history of your payments

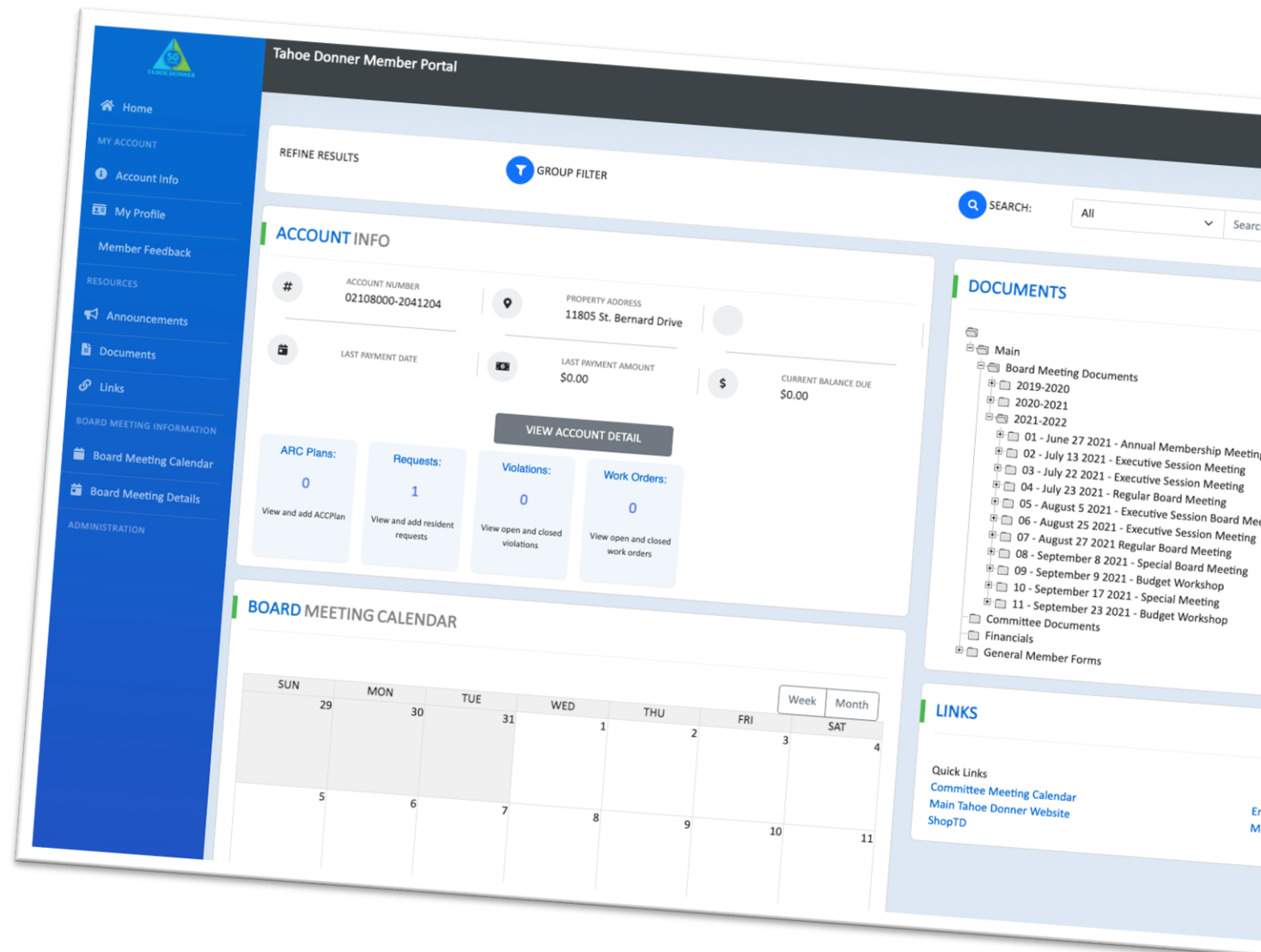


# eUNIFY MEMBER PORTAL UPDATES

- 38% of member accounts registered for portal
- Annual Assessment and Rec Fee can be paid online via member portal
- Board and committee documents now inside member portal
- Member letters now inside portal
- Website updated to provide instructions on how to access association documents
- Can now report covenants violations via member portal
- Mobile application now available (Community Link in app stores)

# COMING Q1 2022

- View permits and violations
- Pay fines
- Further build out of resident request functionality
- Continuing to streamline new homeowner process
- Continued education and sign-up campaign



# QUESTIONS?

## THANK YOU

