

Dear New Homeowner,

Welcome to Tahoe Donner! As a new owner and member, you're about to enjoy the complete Tahoe mountain lifestyle as it was originally envisioned when this community was founded in 1971.

Today, Tahoe Donner is Northern California's largest resort community and one of the largest homeowner associations in the United States. Our community offers the widest range of amenities in the North Lake Tahoe region, and more than 25,000 members—including you and your family—are invested in its ongoing success.

We are here to help make your experience at Tahoe Donner extraordinary. Please don't hesitate to give us a call at (530) 587-9400 or email *info@tahoedonner.com* to contact Member Services, available daily from 8AM-5PM. I wish you the best as you and yours begin new traditions at Tahoe Donner.

Sincerely,

David Mickaelian General Manager

GENERAL INFORMATION

YOUR ONE-STOP SHOP FOR NEW MEMBER INFO

Visit tahoedonner.com/welcome

YOUR HUB FOR:

- Asking questions and giving feedback
- Subscribing to Tahoe Donner communications
- Opting to go paperless for annual billing
- Voting information for annual board elections
- Short-Term Rental (STR) registration and rules
- Community rules and guidelines
- Emergency preparedness + fire safety info
- And more!

TAHOE DONNER BOARD OF DIRECTORS

The Tahoe Donner Board of Directors is the unpaid volunteer governing body of the association and is ultimately responsible for its direction and oversight. Each June, there is a Board of Directors Election for at least one of the five director positions, and we urge all members to participate in shaping Tahoe Donner's future by voting in all association elections.

GOVERNANCE HUB

The governance hub on the website is your place to find information that includes budget and financial records, board and committee resources, association initiatives, governing documents, capital projects and ways to get involved. Visit tahoedonner.com/governance-hub for more information.

MEMBER PORTAL

The Tahoe Donner member portal at *tahoedonner.com/member-portal* is your online web hub to pay Annual Assessments and Rec Fees, make covenants complaints, submit member letters and more—all in one convenient location.

SHOPTD

If you are looking to buy ski passes, lessons, day camps or other amenity products, please visit *shop.tahoedonner.com* and use your blue member card to create your ShopTD account. Learn how to register on ShopTD on page 3.

TAHOE DONNER AT A GLANCE

- IRS 501(c)(4) social welfare organization
- CA nonprofit mutual benefit corporation
- \$4.3 billion estimated community real estate value
- 7.000 acres
- 6,473 property owners
- 25,000 members
- 90% built out

- \$27.8 million annual budget in 2021
- \$71.4 million in total assets
- 26 buildings
- 120,000 square feet of conditioned space
- 55,000+ trees planted in past decade
- 68 miles of paved public roads
- 60+ miles of trails, and more planned

AMENITIES AND AMENITY USE

PUBLIC AMENITIES

The Tahoe Donner Golf Course, Equestrian Center, Bikeworks, Campground, Downhill Ski Resort, Snowplay and Cross Country Ski Center are open to everyone. Selling our excess capacity to the public subsidizes our year-round fun, and 67% of our amenity operating costs are funded by users. Members enjoy significantly lower rates at public amenities than the public.

PRIVATE AMENITIES

The Beach Club Marina, Tennis Center, Trout Creek Recreation Center and Northwoods Pool are only accessible to Tahoe Donner members and their quests.

MEMBERS

Members are defined as Tahoe Donner Association homeowners and their families, and are either listed on the deed or related by blood or marriage/law. Each property may have up to eight qualifying members with their own unique ID number (four members are included at no charge with payment of the Annual Assessment and up to four more members may be added at \$145 per person based on valid ownership/family status). This fee is renewable each year and is valid from May 1, 2022 through April 30, 2023. Member children ages 6 and under may be added to the property and are not counted in the four or eight members on the property.

MEMBER ID

Member IDs are required for entry to the private amenities. The fee is waived for members who have paid their optional, annual Recreation Fee (see more information below).

TRANSFERABLE GUEST CARDS

There are two authorized transferable guest cards per property. Each card allows up to four **unaccompanied** guests access to the private amenities by paying the Daily Access Fee for a total of eight guests per property.

RECREATION PASS (OPTIONAL)

The annual Recreation Pass allows unlimited access to the private amenities for all members and member additionals on the property without paying the Daily Access Fee. The yearly fee for May 1, 2022 through April 30, 2023 is \$395. This fee can be paid annually along with your Annual Assessment online in the member portal, via phone by calling Member Services or in person by visiting Member Services or the Trout Creek Recreation Center.

DAILY ACCESS FEES (FOR MEMBERS WITHOUT PAID REC FEE) AND GUESTS

- \$10 for members
- \$12 for accompanied guests
- \$17 for unaccompanied guests
- FREE for children under 7

EVENTS AND UPDATES

EVENT CALENDAR

To find exciting and fun events going on in your community, look no further than the community calendar on the web. To find out what is happening in your neighborhood, visit tahoedonner.com/events.

TAHOE DONNER NEWS + BLOG

Tahoe Donner News magazine is the official monthly publication of the Tahoe Donner Association. Tahoe Donner has many amenities, both public and private, which Tahoe Donner News magazine features in addition to the business affairs of this organization and its board of directors. Other updates and information about Tahoe Donner can be found in the Tahoe Donner blog at tahoedonner.com/blog.

PROPERTY INFORMATION

MAILBOXES

Tahoe Donner has several areas of cluster boxes that are prioritized for full-time residents; however, they are in high demand and currently on a waitlist. You may contact the Truckee Postmaster at (530) 587-7158 or (800) 275-8777.

HOA ANNUAL ASSESSMENT

Assessments are mailed out towards the end of each year and are due at the beginning of the following year. The 2022 Annual Assessment of \$2,349 is comprised of both operating and capital expenditures. Full details can be found at tahoedonner.com/2022-budget-workshops.

TRASH/RECYCLING/GREEN WASTE

Trash pickup, green waste pickup and recycling may be arranged by contacting the Tahoe Truckee Sierra Disposal at (530) 583-7800, and you can find more information by visiting Tahoe Truckee Sierra Disposal at *waste101.com*. Trash pickup is every Tuesday, with green waste and recycling cans alternating every other week. Blue bags are picked up weekly in the bear bins. View the pickup schedule by visiting *keeptruckeegreen.org*.

DEFENSIBLE SPACE

Creating defensible space around your house is a crucial step in being prepared for wildfire and keeping your home safe from fast-moving fires. Properties are inspected by our own internal TD Forestry Department every six years. To get information and to learn how to create defensible space around your house, visit tahoedonner.com/defensible-space.

LOCAL SERVICES

For a list of local services, visit tahoedonner.com/business-directory. Tahoe Donner makes no claims regarding the quality of goods or services provided by these companies. Potential customers are advised to use their own best judgment.

THE ARCHITECTURAL STANDARDS OFFICE (ASO)

ASO can answer any questions regarding building and maintenance projects on your property and guidelines regarding community covenants. You can find information about the HOA guidelines and C&Rs by visiting tahoedonner.com/aso.

REGISTERING FOR SHOPTD

Our online shop is the place to get everything you need for fun days at Tahoe Donner! In the store, you will find products like downhill and cross country ski season passes, golf season passes, ski day tickets, summer camps and programs for kids, clinics, pony rides, bike tours and much more. Registration information can be found below.

REGISTRATION

To register, follow these steps:

- 1. Create a new member account at *shop.tahoedonner.com*. Members will need to input their ID number from their member card. Once you create your account, you will see all your family members on your property in your account that you may purchase for.
- 2. Should you want to purchase products for non-members, you will need to add them to your account as a guest by pressing "add quest."
- 3. Guests may also directly purchase in ShopTD by creating a public account. Unaccompanied guests will be required to bring a transferable guest card to the amenity for access.
- 4. Select the programs you are looking for from the drop-down list "I'm looking for." Select the program you would like to purchase, assign an activity to each person, sign any waivers and complete the payment and checkout process.
- 5. Should you want to add any children under 7 as members at no charge or make any changes to the members on your property, you may contact Member Services at (530) 587-9400 ext. 0.
- 6. Updates may also be made by completing the online Update Your Contact Information Form at tahoedonner.com/update-your-profile.

EMERGENCY PREPARDENESS

Tahoe Donner is like no other homeowners association in the country because of its location, mountainous terrain, dynamic weather, wildland-urban interface and expansive amenities. Because of its location, residents should be aware of their environment and the hazards that have the potential of affecting Tahoe Donner. Find emergency preparedness resources at tahoedonner.com/preparedness.

EMERGENCY EVACUATION MAP

PREPARE, PLAN + FOLLOW PLAN

IN CASE OF AN EMERGENCY:

NOTIFICATION CHANNELS EMERGENCY BROADCAST

SIGN UP FOR CODERED TO STAY INFORMED

- REGISTER FOR CODERED
- ONLINE AT TRUCKEEPOLICE.COM/DISASTER-PREPAREDNESS
 CALL 211 OR 1-833-DIAL211
 TEXT READYNEVADACCOUNTY TO 99411 AND FOLLOW THE PROMPT TO REGISTER

RADIO

To Highway 89

ALDER CREEK ROAD

HITZIDEDKINE

Alder Creek Adventure Center

ALDER CREEK ROAD

-**Z**-<

780 AM KKOH

1670 AM (COMMUNITY ADVISORY RADIO STATION) **TELEVISION** 101.5 FM KTKE 88.7 FM KUNR

(CABLE AND SATELLITE) BROADCAST RENO AND SACRAMENTO STATIONS **EMERGENCY ALERTS**

HANSEL AVENU

SKI VIEW 1000

15M YESTONONS

SAM MOM WAY

BEFORE EVACUATING

BRING PREPAREDNESS KIT, GO BAG + MEDICINE HELP YOUR NEIGHBORS TAKE KIDS, PETS, GO!

WHERE TO GO

TAKE THIS MAP AND USE IT

BOOKMARK THE EVAC MAP ON YOUR PHONE IF UNABLE TO EVACUATE - NOTIFY 9-1-1

DEVELOP A PERSONALIZED GEVACUATION PLAN

TAHOEDONNER.COM/PERSONAL-PLAN

FOR MORE INFORMATION

TAHOEDONNER.COM/PREPAREDNESS READYFORWILDFIRE.ORG Note: This is a basic map and is subject to change as emergency conditions arise. Please sign up for notification channels, including CodeRED, to stay up to date.

