# TART CONNECT 2022 SUMMERPILOT RECAP AND WINTER PILOT DISCUSSION





#### Summer Microtransit Pilot Program

- Provided by Downtowner, LLC Operator of TART Connect and Mountaineer in Placer County and now Lake Link in South Shore
- Days of operation: June 25-September 5, 2022
- Hours of operation: 10AM-10PM
- 7 vehicles in maximum service
- 3 service areas:
  - Tahoe Donner
  - Glenshire
  - Downtown/DPR/Hospital to east end Donner Lake
  - Airport/Brockway Road
- Fare Free App-Based On-Demand with Goal of 15-minute max wait time for pick-up
- Funding = Town, TFHD, VTT, TSSA funds (Glenshire/Devonshire & Tahoe Donner)





### TART Connect Service Area





#### Summer Pilot At-a-Glance

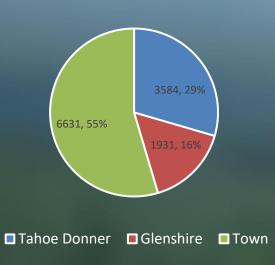


- Program Cost \$460,977
- Pilot Period June 25 Sept 5
- Days of Operation 73
- Total Trips 12,146
- Riders 19,556
- Pick ups within 15 mins 85%
- Customer rating 4.9 out of 5



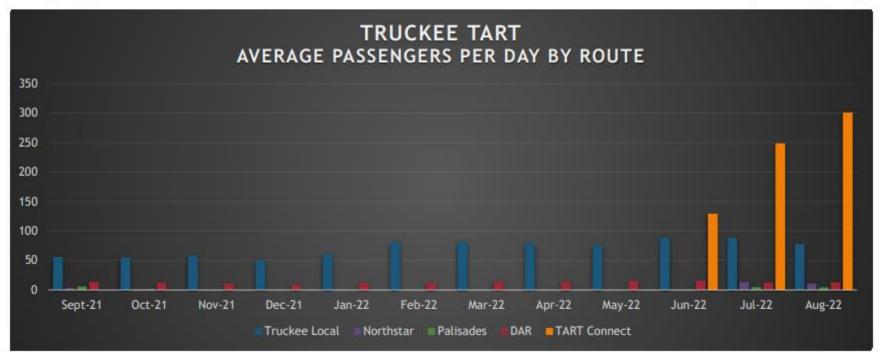
Trips By Zone	Estimated Percent Demand	Actual Percent Demand
Glenshire TSSA #5 Service Area	18%	16%
Tahoe Donner TSSA #1 Service Area	52%	29%
Downtown/Hospital Commercial Core Service Area	30%	55%
	100%	100%

#### Trips By Zone

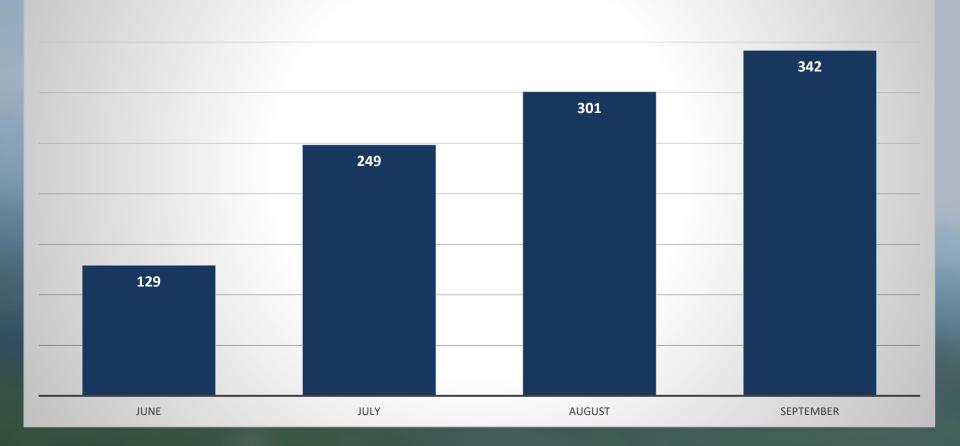


#### **TRUCKEE Rolling 12 Month Key Performance Indicators**

	Sept-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22
PASSENGERS PER DAY												
Truckee Local	56	56	58	50	60	81	82	79	76	90	89	78
Northstar	4	2	0	0	0	0	0	0	0	0.4	13	11
Palisades	6	2	0	0	0	0	0	0	0	1	5	5
DAR	14	13	11	9	12	12	14	14	15	16	13	13
TART Connect										129	249	301

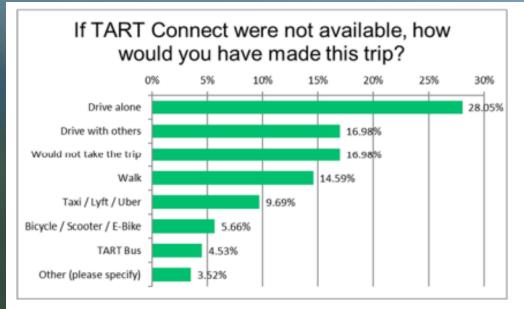




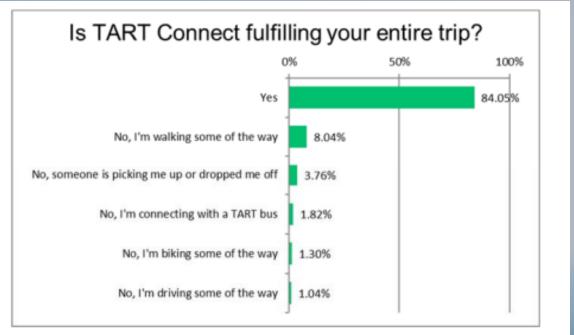


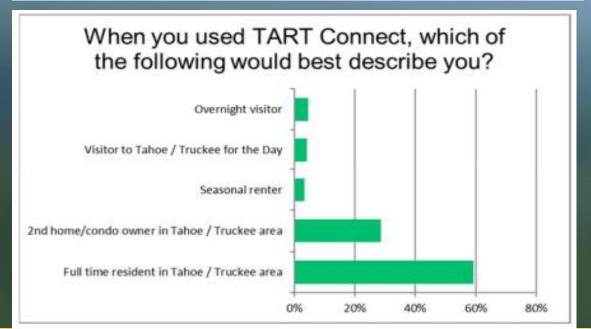
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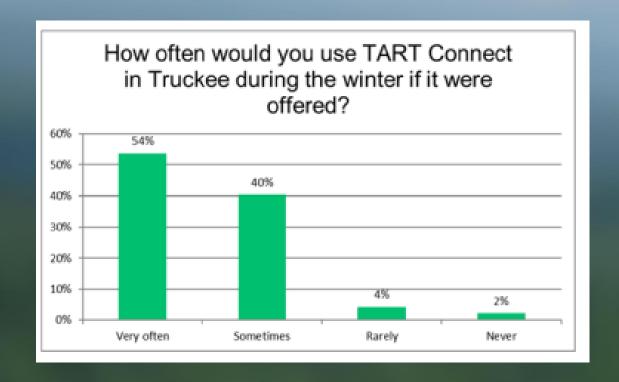




#### And the survey says...

Q11: On a scale of 1 (strongly do not support) to 5 (strongly support), how supportive are you of future service in the following seasons:

						Average
	1	2	3	4	5	Score
Summer (June through Early September)	3%	0%	2%	5%	90%	4.8
Winter (Mid-December through Early April)	3%	3%	7%	7%	80%	4.6
Spring/Fall	3%	1%	12%	10%	73%	4.5





#### Winter Pilot Considerations

- Service Area Same as Summer Pilot
- Span of Service
  - Hours/day
  - Days/Week
  - Months
- Start Times (8AM vs. 10AM)
- Cost Sharing



#### Next Steps

- Complete Initial "White Paper" of Findings
- Develop Winter Pilot For Council Consideration at October 11 Meeting
- Execute Multi-party Agreement
- Implement Winter Pilot (Pending Final Planning)
- Conduct Full Feasibility Analysis in Conjunction with Update to Transit Plan



## THANK YOU!

